# CONVECTED18

# The Power of the Nudge

Designing Behavioral Interventions for Student Success



## **Cognitive Depletion**

Overwhelming amounts of information fatigue our ability to make decisions

#### **Decision deferral**

Delaying action when faced with choices that are difficult to understand

#### **Present Bias**

The tendency to favor immediate reward at the expense of long-term payoff

#### **Planning Fallacy**

Chronic underestimation of time involvement, which encourages procrastination

### Herding

Interpreting the actions of others—especially a large group—as the right actions



## Salience Nudge

Channels limited attention toward the most important information

#### **Mere-Measurement Effect**

Asks people what they intend to do, which makes them more likely to follow through

#### **Smart Disclosure**

Frames trade-offs in concrete terms

#### **Segmentation Effect**

Divides a large and complex task into manageable sub-tasks with intermediate deadlines

### **Social Norming**

Leverages people's tendency to conform to others' actions to produce a desired behavior

Where could you apply
these ideas on your
campus?





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# The Power of the Nudge Creative Thought Exercise

Consider How a Nudge Could Tackle Your Student Success Challenges

Name some of the ways cognitive biases and nudging affect your day-to-day life.

What barriers and bottlenecks do your students face while navigating college?

Which 'cognitive biases' make those experiences more challenging?

Sketch an idea for a nudge intervention you could test to improve student decision-making around that experience.