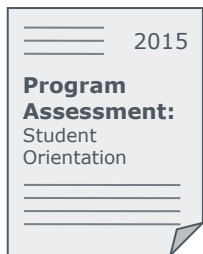




# Beyond the Best Intentions

## Bringing Rigor and Continuous Improvement to Retention Programming

Assessment specialist oversees annual evaluations with each student success program



### 1 Student Outcomes

Determine *measurable* learning outcomes

### 3 Program Goals

Outline 4-6 operational goals to guide programming

### 5 Suggested Changes

Propose improvements to address underperformance

### 7 Institutional Alignment

Demonstrate specific effects on institutional priorities

### 2 Assessment Methods

Detail plan for assessing each learning outcome

### 4 Cohort Analysis

Compare student outcomes against control groups

### 6 Impact on Success

Show contribution to retention, graduation, GPA, and satisfaction

### 8 Benchmark Programs

Describe high-performing comparators among peers