

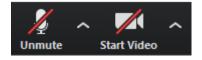
Four Ways to Align Center of Teaching and Learning Activities with Student Success Goals

Using Zoom



Mic and Video Controls

Click the mic and camera pictures until they have a red line indicating they are both off.



Asking a Question

To ask the presenter a question, type it into the Chat panel and press send.





We help schools support students

from enrollment to graduation and beyond

ROOTED IN RESEARCH

Peer-tested 7.500^{+} best practices

Enrollment innovations tested annually

ADVANTAGE OF SCALE

Institutions 1.500^{+} served

Students supported 3.7 M⁺ by our SSMS

WE DELIVER RESULTS

Of our partners continue 95% with us year after year, reflecting the goals we achieve together



Dedicated Initiative for T&L Leaders



EAB Functional Collaborative Emerges from Research on Equity in Student Success



- 3 webinar roundtables
- ~45 Teaching and Learning Leaders
- Wide-ranging issues related to strategy, management, and policy

Our Initial Participants



American University Kiho Kim

Bowling Green State University

Julie Matuga Jessica Turos

Bradlev University Helja Antola Crowe

California State University, Long Beach Kirsten Fleming

Carnegie Mellon University Marsha Lovett

Central Michigan University Pete Ross

Jeremy Bond

Columbus State University Susan Hrach

Concordia University Rob Cassidy

Dixie State University Bruce Harris

Drake University Arthur Sanders

Elon University Deandra Little

Georgetown University Eddie Malonev

Indiana University Rebecca Torstrick

Lewis University Michael Cherry

Memorial University of Newfoundland Gavan Watson

Morgan State University Catherine Martin-Dunlop

Old Dominion University Annette Finley-Croswhite

Rollins College Nancy Chick

Saint Louis University Debra Lohe

Southwest Baptist University Angela Carr

Susquehanna University Rolfe Peterson

The New School Rita Breidenbach

University of Alabama in Huntsville

Michelle Greene

University of Central Arkansas

Amy Hawkins

University of Dayton Deborah Bickford

University of Denver Virginia Pitts

University of Massachusetts, Amherst Claire Hamilton

University of Mississippi Nancy Wiggers

University of North Carolina at Greensboro David Teachout

University of South Alabama S. Rai Chaudhurv

University of Tampa Cheri Etling-Paulsen

University of Tennessee, Knoxville Matthew Theriot

University of Texas at Arlington Ann Cavallo

University of Texas, Rio Grande Vallev lavier Cavazos

University of the Fraser Valley Maureen Wideman

University of Virginia Michael Palmer

Valparaiso University Cvnthia Rutz

Vanderbilt University Derek Bruff

Washburn University Melanie Burdick

Washington State University Rebecca Van de Vord

Washington University in St. Louis Fric Fournier

Wavne State College Yasuko Taoka

Western Carolina University Jonathan Wade Eli Collins-Brown

©2019 by EAB. All Rights Reserved. eab.com

Most Pressing T&L Issues Across Three Webinars

- What is the T&L unit's role in providing faculty with leadership development opportunities?"
- How can T&L units facilitate broader faculty adoption of learning technologies?"
- 66 How can T&L units effectively support faculty at all stages of their career?"

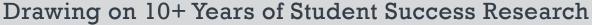
- How can T&L units serve as effective hubs of scholarship of teaching and learning?"
- How can T&L units increase faculty engagement beyond the usual suspects?"
- What is the optimal balance between in-unit instructional expertise and centralized T&L support?"

- What metrics should T&L units use to measure the impact of their programming?"
- How can T&L units scale the most effective pedagogical practices?"
- How can T&L units become more involved with strategic planning?"

- What is the optimal service delivery model for an effective T&L unit?"
- What are the implications of Truth and Reconciliation on T&L activities?"
- How can T&L units move away from using student evaluations of teaching?"

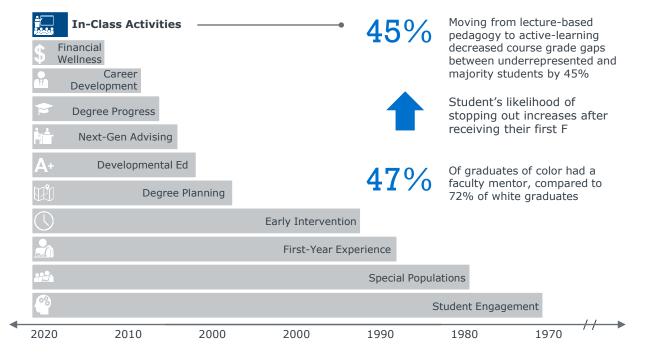
- Are teaching awards enough to incent faculty to engage with the T&L unit?"
- Should instructional designers and online learning support be included within the T&L unit?"
- How can T&L units support the spread of inclusive pedagogy?"

- How should institutions create a brand new T&L unit?"
- What is the T&L unit's role in facilitating ADA compliance?"
- What capabilities should T&L units oversee?"



Evolution of Student Success From Support Services To Academic Experience

More Attention on In-Class Performance and Outcomes

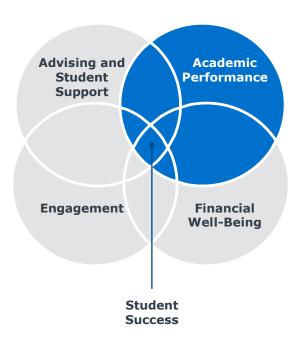


A More Holistic View of Student Success



New Focus on Academic Success Can Bring CTLs to the Center

Ability to Translate Among Audiences Makes CTLs Critical Student Success Partners



"We [CTL staff] think of ourselves as translators...we can speak the language of student success, faculty members, and administrators, and we are constantly translating across those boundaries."

CTL Director, Small Private College



Understanding Centers of Teaching and Learning

Programming, Staffing, and Organizational Differences Across Segments

	Research and Doctoral Universities	Comprehensive Institutions	Liberal Arts Colleges	Canadian Institutions
Structure	Centralized (70%)	Centralized (60%)	Single individual (61%)	Centralized (58%)
Length of Time in Current Structure	Mature – 59% in place between 6-20 years	Mix – 46% in place less than 5 years and 31% in place between 11-20 years	New – 62% in place less than 5 years	Mature – 64% in place between 11- 20 years
Staffing	Median FTE: 8	Median FTE: 3	Median FTE: 2	Median FTE: 5
Signature Services ¹	Active, inquiry-based or problem-based learning (44%) Integrating technology in traditional T&L setting (35%)	New faculty orientation and development (36%) Blended learning approaches (25%)	New faculty orientation (33%) Course and curriculum reform (27%)	New faculty orientation (50%) Scholarship of teaching and learning (42%)
Approach to Service Provision	Hands-on workshops Individual consultations	Hands-on workshops Individual consultations	Hands-on workshops Web-based resources	Individual consultation Hands-on workshops

¹⁾ Reporting the two (out of 39) possible programs that were included the most in the top 3 signature programs within the segment.

Changing Role and Focus of CTLs on Campus

Current CTL Goals Point to Shift in Emphasis Toward Organizational Change

Top Three Goals that CTL Directors Indicated Guided Their Programming, 2016

- Create or sustain a culture of teaching excellence

 Advance new initiatives in teaching and learning

 Advance new initiatives in teaching and learning

 1 Increase between 2006-2016
- Respond to and support individual faculty member's goals for professional development



Decrease between 2006-2016

Increase between

Future Direction Points to Growing Focus on Assessment, Online Learning, Multiculturalism, and Curricular Reform

Top Issues CTL Directors Indicated that Faculty Development Should Address in the Next Five Years



Assessment of student learning outcomes



Teaching in online and distance environments



Multiculturalism and diversity related to teaching



Course and curriculum reform

- Reduce course DFW rates and help eliminate demographic disparities in academic performance
- 2 Facilitate experiential learning opportunities
- Facilitate the use of open educational resources (OER) to reduce student course costs
- Promote data-informed teaching practices by facilitating scholarship of teaching and learning
- CODA: Near- and future-term teaching and learning innovations

Course Outcomes Signal Future Success Problems



CTLs Best Positioned to Partner in Prioritized Course Redesigns

Course Equity Gaps

Major Changes

Delayed Graduation

1 in 3

Black students and 1 in 7 Latinx students received a D or F in a lecturebased introductory biology course at EAB university¹, compared to 1 in 14 white students

80%

Of underrepresented STEM first-vear students at ABC university1 switched their major out of STEM

A study at XYZ college¹ found that an accumulation of six DFW credits, on average, added four additional months to completion

A Critical Partner in Reform, Not Data Monitoring



"While Centers of Teaching and Learning may not be involved with analyzing course data to identify DFW problems, efforts to address that concern across courses often will involve the CTL. On campuses with CTLs, this sort of student success initiative benefits greatly from collaboration with a teaching center."

Debra Lohe, Director, Reinert Center for Transformative Teaching and Learning

Saint Louis University

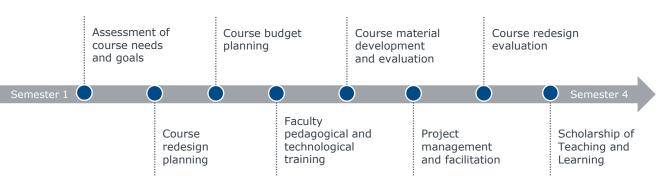
13

A CTL-Guided Gateway Course Transformation

Systematized CTL Course Redesign Support Critical for Success



CTL Staff Guide a Rigorous, Step-by-Step Course Redesign Process



Impact Highlights: Course Redesign Decrease DFW Rates and Improve Student Grades

14

Percentage point decrease in DFW rates in redesigned political science course 17

Percentage point increase in student grades in redesigned physics course 15.7

Percentage point decrease in DF rates in redesigned chemistry course

Prioritize Resources to Have the Biggest Impact

Eight Criteria to Help Guide CTL Redesign Activities



Redesign **entire courses** within a department, rather than individual sections



Demonstrate support from departmental **faculty**, **chairs**, **and deans**



Focus on general education, introductory, and/or prerequisite **gateway** courses



Include a plan for financial sustainability and/or an overall reduction in costs



Begin with courses with historically **high DFW** (D/F/withdraw) rates



Describe how the course will use **technology** to reduce costs and improve outcomes



Begin with **high- enrollment** courses with seat capacity constraints



Preserve academic rigor and course content while adapting delivery methods



For more information, please see *The Course Completion Playbook* on eab.com

Revisiting A Familiar Practice



Identifying Missing Pieces from Some Intensive Institutes

Most Course Design Institutes (CDIs) Cover Critical T&L Topics...



Extensive coverage of learner-centered pedagogy theory and practice



Components of effective course design including active learning and learning outcomes assessment

...But Don't Always Include Rigorous Evaluation, Peer Feedback, and Completed Syllabus



CDI includes opportunity for peer and CTL staff feedback and collaboration about course design







Faculty end CDI with complete or near-complete syllabus







Rigorous syllabus rubric or guide helps shape and evaluate CDI activities





Source: Course Design institute, University of Virginia; Course Design Institute, University of Delaware; Course (Re)Design institute, Rollins College; TCU Course Design Institute, Texas Christian University; Course Design Institute, Ferris State University; Course Design Institute, Saint Louis University.

Four Key Elements of a CDI Syllabus Rubric



Detailed Guide Helps Faculty Create Learning-Focused Syllabi



Rubric includes detailed descriptions of each component

Criterion ¹	Component	Strength of Evidence		
Criterion	Component	Strong	Moderate	Low
Learning Goals & Objectives	Course level learning objectives are clearly articulated and use specific action verbs		3	
Assessment Activities	Objectives and assessments are aligned	3		
	Major summative assessment activities are clearly defined			2
	Plans for frequent formative assessment with immediate feedback	1		
Classroom Environment	Communicates high expectations, projects confidence of success		1	

Scoring criteria helps identify areas to improve

Rubric provides guidance about creating an inclusive classroom

Weighted scoring ensures instructors include the most important components

Adapted from UVA's syllabus rubric, available here

CDI & Learning-Focused Syllabus Development

Improve Student Outcomes & Faculty Confidence



Courses with inclusive syllabi reduced gap in DFW rates between URG and majority STEM students



CDI participation increased faculty confidence in their ability to use student-centered teaching activities



Syllabus rubric won the 2014 POD Network Innovation Award

"The syllabus is extremely comprehensive but also **gets me excited to work with the teacher** and participate in the class."

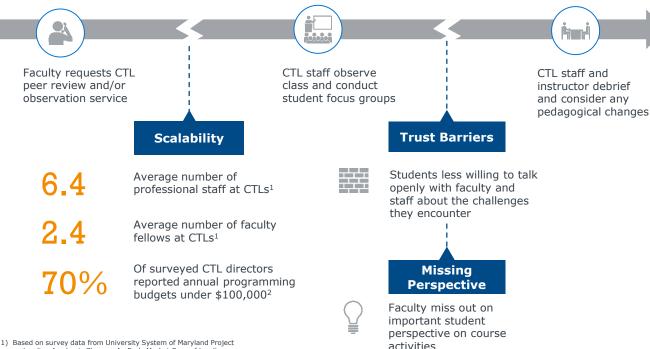
"I like how they **emphasize the realistic aspects of learning and participating** rather than simply laying out work to be done."

Students' perception of learning-focused syllabi at UVA





CTLs Provide Useful Feedback Service But Face Three Challenges



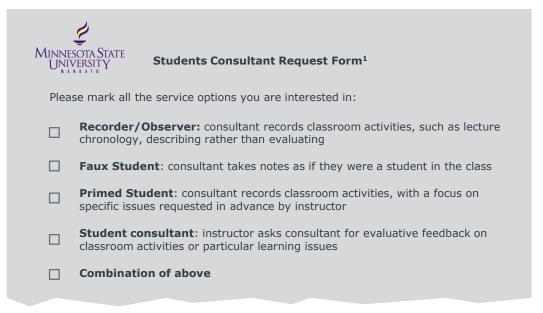
Based on survey data from University System of Maryland Project on Leading Academic Change: An Early Market Scan of Leadingedge Postsecondary Academic Innovation.

Source: Yeager, D. S., Purdie-Vaughns, V., Yang, S.,* & Cohen, G. L. (2017). Loss of institutional trust among racial and ethnic minority adolescents: Consequence of procedural injustice, cause of behavioral disengagement. Child Development, 88, 658-676; Beach, Andrea L., Mary Deane Sorcinelli, Ann E. Austin, and Jaclyn K. Rivard. 2016. Faculty Development in the Age of Evidence: Current Practices, Future Imperatives. Sterling, VA: Stylus; University System of Maryland Project on Leading Academic Change: An Early Market Scan of Leading-edge Postsecondary Academic Change: An Early Market Scan of Leading-edge Postsecondary Academic Change: an Early Market Scan of Leading-edge Postsecondary Academic Change: an Early Market Scan of Leading-edge Postsecondary Academic Change: an Early Market Scan of Leading-edge Postsecondary Academic Change: an Early Market Scan of Leading-edge Postsecondary Academic Change: an Early Market Scan of Leading-edge Postsecondary Academic Change: an Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Market Scan of Leading-edge Postsecondary Academic Changes and Early Earl

Beach, Andrea L., Mary Deane Sorcinelli, Ann E. Austin, and Jaclyn K. Rivard. 2016. Faculty Development in the Age of Evidence: Current Practices, Future Imperatives. Sterling, VA: Stylus.

On-Demand, Customizable Service Provides Relevant, Timely Feedback

Multiple Consultant Role Options Help Faculty Get Right-Fit-Advice









Program Supports Faculty Innovation

And Changes Student Perceptions of Learning

"I work with students more as colleagues, more as people engaged in similar struggles to learn and grow. I have become even more convinced that students are experts in learning and essential partners in the task of creating and developing new courses and refining existing ones."

Faculty Partner at Bryn Mawr College

"This experience has made me increasingly alive to both the professor's perspective and to my own responsibilities as a student in creating and maintaining a positive and effective learning environment for all members of the class."

Student Consultant at Bryn Mawr College

- Reduce course DFW rates and help eliminate demographic disparities in academic performance
- 2 Bring experiential learning opportunities to scale
- Facilitate the use of open educational resources (OER) to reduce student course costs
- Promote data-informed teaching practices by facilitating scholarship of teaching and learning
- CODA: Near- and future-term teaching and learning innovations

Experiential Learning a Growing Priority



But Plans to Increase Participation Face Key Scalability Challenges



Innovative career office programming...

New approaches to student and alumni engagement have enhanced the impact of Career Services



...but only reaching a small population of students

- · Median FTF of 4 staff
- Up to 1:6,000 student-toadvisor ratio



Growing focus on internship placement...

Participation rates are at decade highs, and internships are now a competitive prerequisite in many fields



...but not always accessible to all students

- · Many internships are unpaid and/or non-credit-bearing
- Underrepresented students lack the time, network, and funds to participate



Growth in experiential learning requirements...

More universities are requiring hands-on learning experience to graduate



...but faculty may not know about all available resources

- Uneven adoption between academic and pre-professional disciplines
- Faculty need additional pedagogical support to create inclass experiential opportunities

Longstanding EL Supporters



CTL Programming Helps Faculty Bring High-Impact Practices to Classroom





Experiential Learning Specialist

CTL hire faculty fellows or EL-dedicated professional staff to lead workshops, provide individual consultations, and organize EL-related intensive institutes



Based Learning

clearinghouse for best

practices and tools, to

courses to incorporate

high-impact practices into

help faculty redesign

CTL acts as a

their courses

Service and Community-





Collaboration with Career Services

CTL either directly oversees career services or is part of the same reporting structure to facilitate employer and community partnerships



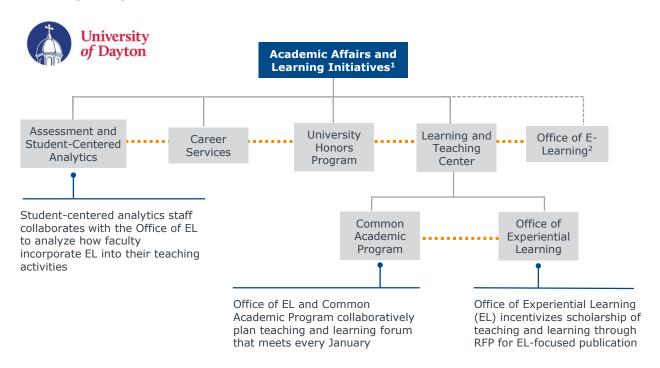


For more information, please see *Integrating Academic and Career Development* on eab.com





Leverage Organizational Structures to Scale EL Across the Curriculum



¹⁾ Graphic includes a subset of units that are included within the Academic Affairs and Learning Initiatives division.

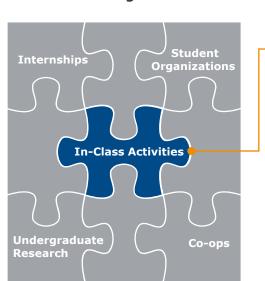
²⁾ Reports to Associate Provost for Information Technology

Finding The Missing Piece



Use CTL Activities to Facilitate In-Class Student-Led Knowledge Production

Common EL Opportunities Allow Students to Create Knowledge Outside Classroom But Neglect In-Class Activities



VANDERBILT 🔰 UNIVERSITY

CTLs Can Help Instructors:

- Use class assignments to allows students to solve real-world, unsolved problems.
- Allow students to share work with peers as well as faculty.
- Give students greater autonomy in their work.



Vanderbilt's CTL-led **Celebration of Learning** exhibition allows students to share their projects and participate in student-faculty panels about the course learning dynamics.

Putting Students in the Driver's Seat



Student Involvement in Pedagogy Boost Student Experience and Learning



Socratic Syllabi

Faculty prepare learning outcomes and schedule, while students work together to decide on assessment activities



Student-Generated Question Banks

Students learn about Bloom's taxonomy and contribute to multiple-choice question bank that is used to develop assessments



Ungrading

Students semiregularly reflect independently, with peers, and faculty on their learning and course performance



"If, as teachers, we just ask students why, when and how they learn, what we can get back is way more valuable than any standardized assessment mechanism can reveal."

Jesse Stommel, Executive Director, Division of Teaching and Learning
University of Mary Washington

Source: Teplitski, M., Irani, T., Krediet, C. J., Di Cesare, M. and Marvasi, M. (2018), Student-Generated Pre-Exam Questions is an Effective Tool for Participatory Learning: A Case Study from Ecology of Waterborne Pathogens Course. Journal of Food Science Education, 17: 76-84.; Hudd, Suzanne S. "Syllabus under Construction: Involving Students in the Creation of Class Assignments." Teaching Sociology, vol. 31, no. 2, 2003, pp. 195–202. JSTOR; Dan Berrett, "A Professor Asked His Own Students to Write Their Own Exam Questions. Here's What He Found." The Chronicle of Higher education, March 28, 2019. Colleen Flaherty, "Professors' reflections on their experiences with 'ungrading' spark renewed interest in the student—centered assessment practices". Inside Higher Ed. April 2. 2019.

- Reduce course DFW rates and help eliminate demographic disparities in academic performance
- 2 Facilitate experiential learning opportunities
- Facilitate the use of open educational resources (OER) to reduce student course costs
- Promote data-informed teaching practices by facilitating scholarship of teaching and learning
- 5 CODA: Near- and future-term teaching and learning innovations

28

Affordability Concerns Reach Individual Courses

Open Educational Resources Increase Equity, But Adoption Remains Slow

The Problem

The Impact

Long-term Consequences

54

Increase in textbook costs was 54 percentage points higher than the overall increase in the consumer price index (2002-2012)

65%

Of students decided not to purchase a textbook because it was too expensive 50%

Almost 50% of students indicated that the cost of textbooks impacted their decision to take a course

Key Barriers to the Adoption of Low-Cost Textbook Alternatives like OER

×

Guidance needed to prioritize which courses to target



Difficult to identify high-quality, disciplinespecific resources



Need to redesign courses to effectively integrate OER into pedagogy



OER development and maintenance requires release time or dedicated staffing

Opportunity for CTL to Support OER Adoption



Potential Approaches Can Achieve Multiple Student Success Goals

Less Intensive Course Redesign More Intensive Course Redesign



Tap into OER Repositories

- Ideal for introductory and general education courses
- Involves limited pedagogical redesign support
- Opportunity to partner with library and other relevant offices on campus to scale efforts









Provide Grants to Create OER

- Target courses with highenrollment, high DFW rates, and expensive textbooks
- Work with institutional partners to provide necessary technical, logistical, and pedagogical support. For example, helping faculty redesign courses to use nontextbook materials or helping them create a cohesive narrative around disparate learning materials







Facilitate In-Class **OER Development**

- · Ideal for upper-division courses
- Allow students to help develop learning materials:
 - Students gather public-domain texts and create discussion questions for new textbook
 - Students revise existing resources to make them more inclusive







30

- Reduce course DFW rates and help eliminate demographic disparities in academic performance
- 2 Facilitate experiential learning opportunities
- Facilitate the use of open educational resources (OER) to reduce student course costs
- Promote data-informed teaching practices by facilitating scholarship of teaching and learning
- CODA: Near- and future-term teaching and learning innovations

31

SoTL is Rising in Prominence for T&L Offerings

CTLs Expanding Services for the Scholarship of Teaching and Learning

Of 39 Functional Services, SoTL is the Top Choice for CTL Addition or Expansion

Top three services that CTL Directors indicated a desire to add or expand

- Scholarship of teaching and learning
- 2 Midcareer and senior faculty development
- 3 Mentoring programs for underrepresented faculty

Percentage of CTL Directors who Indicated Expanding SoTL Support is a Top-3 Priority, By Institution Type

43%

Liberal Arts Colleges

Currently, none of the CTL directors surveyed indicated that SoTL was a signature program 30%

Comprehensive Universities

Only 14% of CTL directors identified SoTL as a current signature program 22%

Research and Doctoral Universities

R1 Universities currently provide SoTL support, but see an opportunity to expand 10%

Canadian Institutions

SoTL a long standing priority at Canadian institutions

Source: Beach, Andrea, Mary Deane Sorcinelli, Ann E. Austin, and Jaclyn K. Rivard, "Faculty Development in the Age of Evidence," 2016; EAB interviews and analysis

Scholarship of Teaching and Learning Helps Faculty Evaluate their Teaching Impact



"We support colleagues who are not learning scientists, but who are experts in their own discipline. They have ideas from the literature that they want to implement in their context, or they have some innovative ideas or technology tools they want to try. It's natural to want to know if it works, how it works, where it works, and where it doesn't work so they can make appropriate and targeted improvements. We are delighted to help faculty members measure how their teaching and learning projects are going."

Marsha Lovett

Associate Vice President for Educational Innovation and Learning Analytics and
Director of the Eberly Center,
Carnegie Mellon University

77

Four Barriers to SoTL Expansion



Concerns about Recognition, Methodology, and Data Limits Participation

Participation in Scholarship of Teaching and Learning

Promotion and Tenure Criteria



Project Planning and Design



Ethics Board Approval



Data Collection and Analysis

P&T overhauls considered to promote teaching excellence

SoTL course supports faculty from start to finish



CTL-Registrar partnerships ease burden of data collection and use







Carnegie Mellon University



"The current institutional structures and processes of colleges and universities are not designed to facilitate the development, testing, sharing, and adoption of evidence-backed practices which improve student success. The IRB process is just one (very painful) example. The disincentive for faculty on the tenure treadmill is another."

- Michael Feldstein, e-Literate blog

Overcoming the IRB Hurdle



CTLs Save Faculty Time with SoTL IRB Approval Support



Faculty who have no experience with human subjects research confused by IRB process



Bureaucratic process is a burden for timestrapped faculty



Creating consent language for students is a daunting task



Umbrella IRB Protocol

IRB Proposal Guide















"We are happy. The faculty are happy. The IRB is happy because they don't have to support as many faculty who are unfamiliar with the process and yet are essentially applying for the same procedure... I think this IRB component is really key."

> - Marsha Lovett, Associate Vice President for Educational Innovation and Learning Analytics and Director of the Eberly Center, Carnegie Mellon University

Source: Dalhousie University, research Ethics Board User Guide on the Scholarship of Teaching and Learning: Stonehill College, Human Subjects in SOTL Research: The IRB; "Hoe One Professor Made Her Assignments More Relevant", The Chronicle of Higher Education, February 21, 2019; Beckie Supriano, "Rice Eliminates the Red Tape to Encourage Research on Teaching", The Chronicle of Higher Education, October 21, 2018; EAB interviews and analysis.

Two Data Partnerships Aim to Expand SoTL



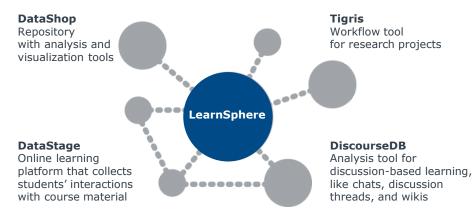
Internal Registrar Helps CMU Faculty, While New Open Initiative Serves Field

Partnerships with the Registrar and IR Facilitate Data Use



- · Helps faculty identify valid control groups for SoTL projects
- · Maintains confidentiality of student data
- · Streamlined avenues for faculty to acquire and analyze student data

LearnSphere Serves as Hub for External Data Resources





LearnSphere by the Numbers

S

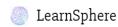
Linked repositories for existing datasets

7

Linked data tools

1550+

Datasets available through DataShop









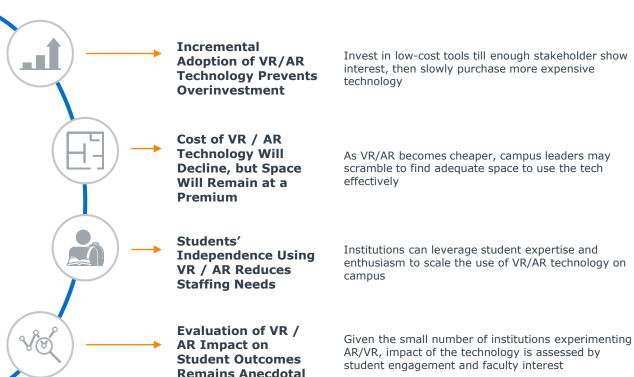


- Reduce course DFW rates and help eliminate demographic disparities in academic performance
- 2 Facilitate experiential learning opportunities
- Facilitate the use of open educational resources (OER) to reduce student course costs
- Promote data-informed teaching practices by facilitating scholarship of teaching and learning
- CODA: Near- and future-term teaching and learning innovations



Proceeding Cautiously with AR/VR Technology

Four Important Considerations When Making an Investment



AR/VR, impact of the technology is assessed by student engagement and faculty interest

Changing With The Times



Leverage Games for Student and Academic Engagement Opportunities

GAME-BASED LEARNING



"Fortnite May Be Addictive, But Could Also Promote Learning, Say Stanford Experts"

> "Gaming addiction classified as disorder by WHO"



"Games have the potential to make learning more relevant...so many engineering students come in and they fail calculus. Games may be a way to keep them engaged."

Susan Pedersen, Associate Professor, Texas A&M University

ESPORTS



number of NACF¹ members in 2016 number of NACF1 members in 2019

New eSports Programs Create Opportunity for Retention Gains

"Since launching the esports program...we've been able to reach new groups of enrolled students who weren't previously engaged in campus life and recruit prospective esports students looking for an opportunity to compete."

Randy Sieminski, Director Athletics, SUNY Canton

Growth in Field Creates Opportunity for New Academic Programming



THE OHIO STATE UNIVERSITY







Source: Jane Wakefield, "Gaming addiction classified as disorder by WHO", BBC, January 2, 2018; Patti Zarling, "Can video games help students learn complicated concepts?", Education Dive, March 20, 2018; Jeremy Bauer-Wolf, "Video Games as a College Sport". Inside Higher Ed. June 9, 2017; Eli Zimmerman, "Universities Invest in Esports Academic opportunities, EdTech, November 26, 2018; Jeremy Bauer-Wolf, "video Games: Entertainment or Sports?", Inside higher Ed. February 12, 2019: Joe McAllister, "Universities Use New Esports Programs to Entice Students", Edtech, march 18, 2019.

Align AI Practices with Classroom Priorities



Guiding the Conversation on AI in the Classroom



Adaptive and Personalized Learning



Concerns: Adaptive learning will drive standardization of curricula between instructors and institutions



AI "TA" Support



Concerns: The positive effects of new technology won't last once hype wears off



AI Grading and Student Feedback



Concerns: Computergenerated grading won't capture true performance



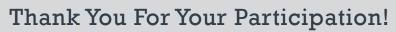
Facial Recognition Engagement Software



Concerns: Student privacy fears drive skepticism over some innovative technologies

Less Advanced

More Advanced





EAB Contact Information



David BevevinoPractice Manager

dbevevino@eab.com



Jahanara Saeed Senior Analyst jsaeed@eab.com

Accessing EAB Materials

- **Step 1:** Go to eab.com/Members/Register and start by entering your location
- **Step 2:** Select your employer from the dropdown box
- Step 3: Enter your personal information in the boxes provided
- **Step 4:** We will email you a confirmation code and instructions; please input your code to complete the user account creation process.



Washington DC | Richmond | Birmingham | Minneapolis 202-747-1000 | eab.com