

# Three Ways to Build Academic Confidence During the College Transition

Overcoming Barriers to Equity in Student Success Part I



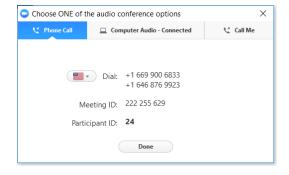
Jahanara Saeed Senior Analyst

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#### We help schools support students

from enrollment to graduation and beyond

**ROOTED IN RESEARCH** 

Peer-tested  $7.500^{+}$ best practices

**Enrollment innovations** 

tested annually

**ADVANTAGE OF SCALE** 

Institutions 1,500+ served

Students supported 3.7 M<sup>+</sup> by our SSMS

**WE DELIVER RESULTS** 

95%

Of our partners continue with us year after year, reflecting the goals we achieve together



## An Equity Moment in Education and Beyond



#### Political and Social Forces Bring Historical and Current Inequalities to Light

"'Being Not-Rich': Low-Income Students at Michigan Share Savvy Advice"

THE CHRONICLE OF HIGHER EDUCATION

"Long After Protests, Students Shun the University of Missouri"

The New Hork Times

"Higher Education Alone Can't Bridge the Wealth Gap That Separates Black Americans from Their White Peers"

The Atlantic

"Canadian Universities, Colleges Working to Indigenize Programs, Campus Life"



"Homophobic and anti-Semitic incidents took place [at UMass Amherst] last week"

DAILY COLLEGIAN

"A Confederate Statue Continues To Stir Unrest At UNC-Chapel Hill"



"Mobility Report Cards: The Role of Colleges in Intergenerational Mobility"

> OPPORTUNITY INSIGHTS

"A Black Yale Student Was Napping, and a White Student Called the Police"

The New Hork Times

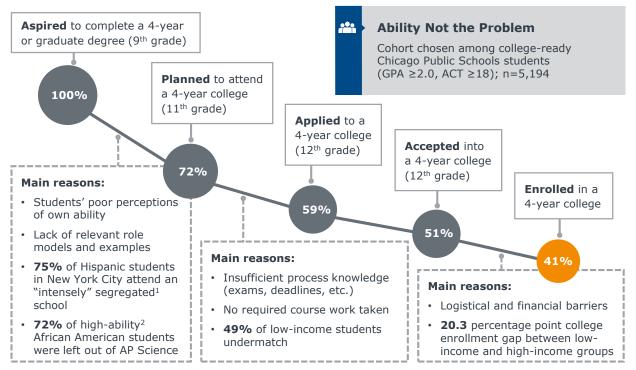
2023

Projected year when U.S. high school graduating class becomes majority-minority



## Pre-College Narrative Focuses on Access

#### Identifying the Breaks in the High School to College Pipeline



Schools that are less than 10 percent white
 With PSAT scores suggesting success in relevant AP course.

Sources: "From High School to the Future: Potholes on the Road to College," Consortium on Chicago School Research at the University of Chicago, March 2008; Nikole-Hannah Jones, Choosing a School for My Daughter in a Segregated City, The New York Times, June 9, 2016; "Finding America's Missing AP and IB Students," The Education Trust, June 2013; Jonathan Smith, Pender Matea, and Jessica Howell, "The Full Extent of Student-College Academic Undermatch," The College Board, October 2012; "Percentage of recent high school completers enrolled in 2-and 4-year colleges, by race/ethnicity: 1960 through 2015." National Center for Education Statistics: EAB interviews and analysis.



## Off-Campus But Not Off Our Minds

#### Post-Graduate Outcomes Muddled by Bias and Economic Conditions



Expected family income of children raised in the  $90^{th}$  income percentile is three times that of children raised in the  $10^{th}$  percentile

Of public, selective high-research institutions received a low mobility rating<sup>1</sup>

Of African American men who grew up in the top income quintile are in the bottom quintile as adults compared to 10% of white men

#### ...Thwarted by Bias and Debt

Of African American college graduates are under-employed compared to 5% of white graduates

Hispanic applicants received 15% fewer call backs from job applications than similar white applicants

23%

Of African American college graduates default on their student loans

R

"The chances of going to college soon after high school are very strongly related to household income. In theory, college education is the great equalizer; in practice it is the great stratifier."

- The Brookings Institute, on Raj Chetty Mobility Data

Source: Halikias, Dimitrios and Richard V. Reeves, "Ladders, Labs, or Laggards? Which Public Universities Contribute Most?" *Brookings Institute*, July 2017.; Reeves, Richard V. and Eleanor Krause, "Raj Chetty in 14 Charts: Big Findings on Opportunity and Mobility we Should all Know," *Brookings Institute*, January 2018.; Mitnik and Grusky. "Economic Mobility in the United States." *Stanford University's Center on Poverty and Inequality*. July, 2015; Badger et al., "Extensive Data Shows Punishing Reach of Racism for Black Boys." *New York Times*, March 19. 2018.; Carnevale and Smith. "Sharp Declines in Underemployment for College graduates." *Center on Education and the Workforce*, 2015; Quillian et al.,. "Meta-Analysis of Field Experiments shows no Change in Racial Discrimination in Hiring over Time." *PNAS* 114, no. 41: 10870-10875; Miller, Ben. "New Federal Data Show a Student Loan Crisis for African American Borrowers," *Center for American Progress*, October 16, 2017."

Includes both R1 and R2 institutions, defined as Percent of students who have parents in the Bottom 20% of the income distribution and reach the Top 20%



## Attempting to Navigate Shifting Policy Agendas

#### Financial Aid and Student Equity Policy Under Growing Scrutiny

#### Still Awaiting a Two-Page FAFSA



Sen. Lamar Alexander (R-Tenn.) unrolls full FAFSA form to illustrate its length and complexity.





## Concerns and Questions about Proposed Title IX Regulation Changes

Changes in accountability, due process, and standards of evidence add to an already confusing set of rules and requirements



## Use of Race in Admissions in the Spotlight as SCOTUS Changes

Justice Department sides with groups suing Harvard over use of race in admissions





## Free College Spreads, but not Without Controversy

Questions remain about who benefits most, low-income or wealthier students?



## More Innovation May Not Equal More Equality

#### Questions Remain about Discrimination Hardwired into Technology



#### **Bias in Predictive Analytics and Artificial Intelligence**





How do predictive analytics engines influence personal bias when interacting with a student?



## An Emerging Paradox Colors the Debate about Equity as More Students Embrace Multi-Modality



Lower grades, higher completion rates among multi-modal students



Point decrease in GPA of lowest performing students (based on previous term GPA) in online courses 45%

Of low-income adults have access to broadband service at home

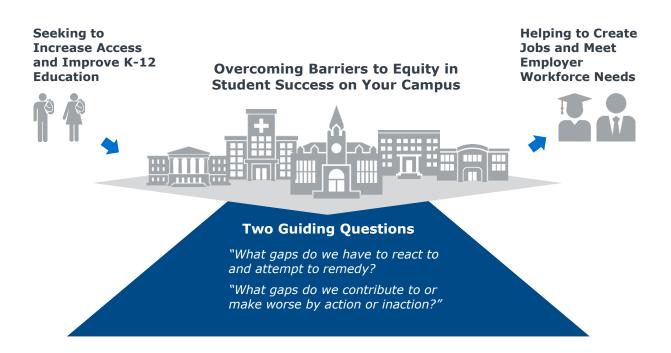
Refers to historically underrepresented groups, including racial and ethnic minorities



## Focusing on What Higher Ed Can Control

10

What Institutions Do (or Don't) to Create or Worsen Gaps



## New Infographic: Barriers to Student Success



#### 116 Disparities Identified Across the Student Lifecycle

Barriers to Student Success

A Guide for Cap Identification

Est has identified over 100 hidden disparities that may impact single or multiple underrepresented students on your campus. Each gap can impact a student's feelings of belonging on your campus and make them more susceptible to conditions of stereotype threat upon the property of the student's feelings of belonging on your campus and make them more susceptible to conditions of stereotype threat upon the property of the student's feelings of belonging on your campus and make them more susceptible to conditions of stereotype threat upon the property of the student's feelings of belonging on your campus and make them more susceptible to conditions of stereotype threat upon the property of the stereotype threat upon the stereoty

#### Using this Infographic



Thematically organized around key functional areas of your portfolio



Assists taskforces in identifying potentially hidden disparities



Prioritize key areas of focus based on broader strategic and institutional goals



Designed to identify leading indicators of gaps in common success metrics



#### Surprising Gaps Identified:



+ Impact of grading practices



Effect of parental expectations on academic perseverance



Effect of student self-efficacy on first-year course grades



93. Ability to 94. Faculty of

95. Need for 96. Misalignr 97. Mismatch 98. Macemen

99. Referrals

101.Impact

Faculty dropping students from courses



Responses of faculty to comments on student discussion boards

To access the Barriers to Student Success Infographic and Implementation Planning Guide, please see eab.com

89. Participation rates in

90. Participation rates in



## Missing Less Visible Contributors to Stop-Out

#### Orientation and Bridge Programs Narrowly Focus on Social, Remedial Needs



#### Ignoring More Widespread Transitional Needs



Shock to high-flyers

"Some of our students, especially from rural high schools, are devastated when they see their first grade"



Stereotype threat triggers

"[E]ven passing reminders that someone belongs to one group or another, such as a group stereotyped as inferior in academics, can wreak havoc with test performance<sup>1</sup>"

## Social and Transactional Support



Traditional orientation programming



Leadership programming



Positive Experience but Does Not Ease the Transition

American Psychological Association citing Claude Steele, Joshua Aronson, and Steven Spencer



## Three Strategies to Build Academic Confidence



Growth Mindset Priming Exercise



Pre-College Academic Simulation



Math Catch-Up Pathway



#### Primed with Internal and External Doubts

#### Disparity in Self and Others' Expectations Creates Uneven Starting Point

#### Others' Doubts Tarnish Interactions with College Faculty and Staff

40%

African American teachers were 40% more likely than White teachers to predict the same African American student would finish high school 7%

African American high school students were 7% more likely to finish college if assigned to teachers with higher expectations

39%

Of first-gen parents who expect their child will attain a BA or higher









#### Self-Doubt Affects Access, Course Placement, and Transition to College Coursework

54%

Of low-income students between the ages of 12 and 18 who expect to attend college 23%

Of African American students feel more emotionally prepared for college than their peers (compared to 35% of white students) 2x

Hispanic students are twice as likely to require academic remediation if students lack academic self-efficacy<sup>1</sup> (vs. comparable students)

Self-efficacy refers to an individual's belief (conviction) that he or she can successfully achieve at a designated level on a task or a specific goal, i.e., confidence.

## A Self-Fulfilling Prophecy



#### High-Stakes Failures Compound Stereotype Threat

#### Early Semester Obstacles Reinforce Student Fears About Belonging in College

Unfamiliar with course material	Has time management issues	Doesn't go to tutoring center	Fails midterm
_			$\longrightarrow$
"Is college right for me?"	"How do I complete all these assignments and 100 pages of reading?"	"Where do I go for help?"	"I was right, I'm not cut out for college."

#### Gaps in First-Year Academic Performance Remain a Problem<sup>1</sup>

**7**%

Of **continuing generation** students at ABC University<sup>2</sup> were placed on academic probation in their first year

9%

Of **white men** at ABC University<sup>2</sup> were placed on academic probation in their first year



17%

Of **first generation** students at ABC University<sup>2</sup> were placed on academic probation in their first year

21%

Of **URM men<sup>3</sup>** at ABC University<sup>2</sup> were placed on academic probation in their first year

<sup>1)</sup> Data for 2017 entering cohort

Public R1 institution on West Coast.

<sup>3)</sup> Includes domestic student who identify as African American/Black, Native American or Alaskan Native, or Chicano/Latino (Hispanic).

#### A Mindset to Overcome Academic Hurdles



Asset-Based Communication and Growth Mindset Strengthen Perseverance

#### Orientation Exercises Inoculate Students Against First-Term Shocks



#### Review Information on Growth Mindset

- · Letters from other students
- Online modules about the ability to gain new skills and overcome challenges



## Reflect on Personal Story of Overcoming Obstacles

- Essay on past struggles that the student has overcome
- Write a letter to the student's past self about resilience

## Amherst College





#### Give Advice on Overcoming Challenges

- Record a video reflecting on what the student learned
- Write to a suggested high school student summarizing information from exercise

50%

Reduction in the gap in 12+ credit completion between underrepresented and majority¹ students

50%

Reduction in the GPA gap between African American and white graduates<sup>2</sup>

Underrepresented students defined as African American, Hispanic, and firstgeneration students (Tough, 2014)

<sup>2)</sup> Replication of growth mindset intervention at elite, northeastern private university



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Math Catch-Up Pathway

## Reimagining Bridge Programs



Pre-Semester Boot Camp Creates Opportunity to Course Correct Early



#### Three Components of NevadaFIT's Success

## **Course Simulation Boosts First-Term Readiness**

- Pre-semester, for-credit week-long math intensive course with semester-long corollary
- 8 boot camps operated by individual colleges
- College-level, graded assignments and exams with in-depth faculty feedback



## Peer-Led Cohorts Build Belongingness

- Creation of smaller, six-student cohorts with assigned peer mentors who check-in with students across the first term
- Peer mentors are academic and social role models and help students balance competing priorities

#### Mentors and Faculty Normalize Help-Seeking

- Daily academic and college navigation skills workshops
- Early introduction to available resources

### Focus on Early Academic Success

#### **Increases Student Confidence**

What makes this work is focusing the program on what it means to be successful in a college class and letting students experience that early in their college career."

Kevin Carman, Executive Vice President and Provost, University of Nevada, Reno

The most surprising part of NevadaFIT was how much more confident I felt about college afterwards...I felt like I could accomplish a lot within my first semester."

NevadaFIT Participant 2015, Mentor 2016 and 2017



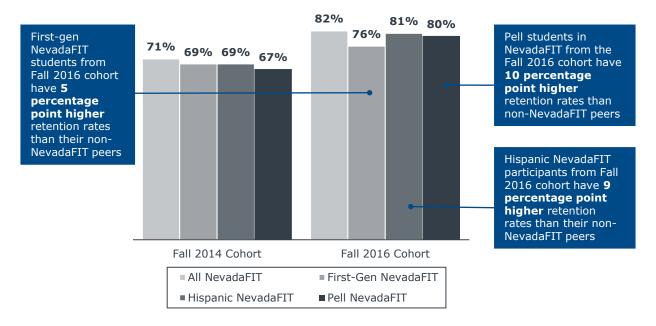
## Acceleration of First Challenges Closes Gaps

First-Gen, Pell Recipients, and Hispanic Students Persist at Higher Rates

#### **NevadaFIT Eliminates Gaps in Retention**



Student Retention to Spring 2017 by Demographic, NevadaFIT Participation, and Cohort Year



## 21

## Scalable, Self-Supporting Success Program

#### Students Looking for Opportunities To Fail, Build Confidence, and Succeed



**Selection:** NevadaFIT is open to all incoming firstyear students and mandatory for students in The College of Science, the College of Agriculture, Biotechnology, and Natural Resources, and the College of Education. Undecided students may select a program of their choosing.

**Participation:** NevadaFIT has grown from 48 students in 2013 to 1,700 in Fall 2018

**Costs:** The program largely pays for itself as a result of retention gains, though philanthropic support also contributes

- · \$250 faculty stipend
- Student costs include early move-in fee, course fees, and tuition
- 30% of NevadaFIT participants in 2017 received financial aid to attend

**Next Steps:** The College of Business and the College of Engineering will make participation in NevadaFIT mandatory in 2019. Goal to make NevadaFIT mandatory for all students by 2020

#### **Student Participation Continues to Grow**

47%



10%

Proportion of first-year class that participated in NevadaFIT in Fall 2018 Proportion of first-year class that participated in NevadaFIT in Fall 2014

**99** 

"They sign up because they are allowed to fail, so it gives them permission to try out harder majors, to gain confidence, and see if they have what it takes to succeed."

Felicia DeWald, NevadaFIT Coordinator, University of Nevada, Reno



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## Past Academic Experiences Determine the Future

Student Preparation Differences Create Curricular Navigation Hurdles

#### Points Within the Curriculum That Create Gaps Based on Preparation

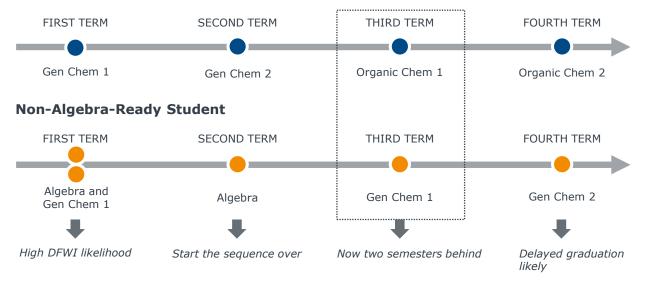
UNPREPARED FOR PEDAGOGY RAISES SWITCHES OUT OF MAJOR FIRST MATH COURSE STERFOTYPE THREAT AFTER TOO MANY DELAYS 36% 55% 45% Of 12th grade low-income Moving from lecture-Of students who persisted in students performed at based pedagogy to a STEM major took "below basic" math levels active-learning introductory college-level or decreased course grade compared to 29% of lower math in their first year higher income students gaps by 45% compared to 63% who took calculus in their first year



## The Equity Barriers Built into Our Pathways

#### Front-Loading Math-Heavy Content Can Create Multi-Term Delays

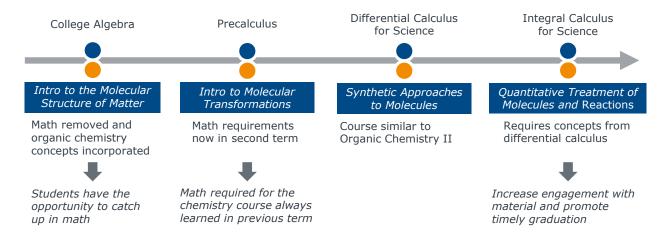
#### **Algebra-Ready Student**



## Delay Math but Boost Engagement and Equity



#### Faculty-Driven Curricular Redesign Experiment May Level the Field



#### A Pilot with Non-Majors (Hopefully) Leading to Major Path Change



· New pathway created by John Frederick, former provost and professor

The University of Texas at San Antonio™

- First cohort will include 50 Environmental Science majors
- First course emphasizes elements of inclusive pedagogy including peer-led learning, instruction on working together in groups, multiple formats to learn the material, and open educational resources



## We Hope You'll Join Us Next Time

#### Upcoming Webconferences in the Series



Jahanara Saeed Senior Analyst jsaeed@eab.com

<u>How to Scale Peer-to-Peer Support Programs to Close Equity Gaps</u>

Tuesday, July 9<sup>th</sup> 2019 12 PM ET – 1PM ET

Four Strategies to Reinforce the Career-Education Connection

Tuesday, August 13<sup>th</sup> 2019 12 PM ET – 1PM ET



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