Supporting New CIOs the First Year (and Beyond)

A Guide to the IT Forum's Most Popular Resources

Research to Inform Strategy

CIO Leadership Resources

Whitepapers and helpful resources on higher education CIOs' first 100 days, succession planning, and transition management

A Common Currency

Best practices for how to develop data governance for sustainability, proactively detect and fix data quality problems, increase relevance of reports to end users, and structure analytics efforts for continued impact.

Reinventing IT Services

Functional audit of university IT to help academic leaders and CIOs quickly reach consensus about savings opportunities, project prioritization, and the timing and funding of emerging technology investments.

Elevating Information Security Awareness

Tactics for making security risks more relevant to end users and incenting secure digital behavior among campus members.

IT Breach Preparation and Response Toolkit

Advice and templates to help expedite breach response, reduce associated costs, and minimize institutional risks while protecting institutional data and reputation.

Access these resources and more at:

eab.com/research-and-insights/it-forum

Or contact your institution's EAB Dedicated Advisor

Diagnostics to Assess Performance Gaps

EAB IT Functional Diagnostic

- Assess your IT function on 29 key capabilities, each with four unique maturity levels, and identify the urgency of each capability
- Encourage your IT directors and institutional leadership team to complete the assessment
- Receive a customized report about your institution's maturity compared to benchmarks across North America

IT Forum Business Intelligence Survey

- Gain insight into your institution's BI maturity, culture, leadership, organization, goals, technical architecture, and staffing
- Compare self-assessment to benchmarks from approximately 50 institutions from across North America

Professional Development for Leaders and Staff

- CIO attends CIO Roundtable national meeting
- CIO sends delegate to national team summit

- Team attends webconferences highlighting top EAB research and insights from the IT Forum other EAB memberships
- Team downloads tactic implementation resources from eab.com

- CIO hosts an on-campus presentation to senior leadership about data governance

Source: EAB interviews and analysis.

eab.com