

Safety and Compliance Metrics Quick-Start Guide

This guide represents the short list of Safety and Compliance performance indicators that EAB recommends Facilities leaders track. The list draws from the comprehensive list of metrics found with full definitions across the previous pages.

Building Safety and Compliance

1. Percentage of work orders classified as emergency maintenance
2. Cost of emergency maintenance

Public Safety

3. Total number of public safety incidents reported involving students
4. Ratio of public safety officers to student FTEs
5. Average time between public safety incident report and resolution
6. Student campus safety rating

Quality Assurance

7. Percentage of buildings passing area inspections

Injuries

8. Number of OSHA-reportable accidents
9. Injury-related lost workday rate

Training and Qualifications

10. Employee training compliance rate
11. Contractor training compliance rate