Remote Resident Assistant
Position Description Spring 2020
University of Delaware
Residence Life & Housing

Remote Resident Assistants (RAs) are essential members of the Residence Life & Housing team and
play critical roles following the University closure of the residence halls. Remote RAs help their floor
community members maintain a semblance of continuity and they provide a means of support of their
residents on an individual level. A successful Remote Resident Assistant is committed to actively
engaging with students through remote means.

The unique circumstances of Spring 2020 require innovative approaches toward helping residents
succeed in their academic goals. Resident Assistants fulfil their responsibilities remotely from residents
through electronic means until the conclusion of the Spring 2020 semester.

Overview of the Position:

Remote RAs continue their work in a team environment with other members of their staff and with
their current supervisor. As a team, they co-create unique means to support and assist students as they
face never-before experienced challenges.

To support residential students whose university experience has moved online, Remote Resident
Assistants will be focused on individual student support, advocacy, and resource referral. It is
expected that RAs maintain contact with their floor community and the individual members to both
share resources prepared by UD and to help connect students to UD resources who may be
experiencing academic and/or personal crisis.

Specific Responsibilities:

- Be committed to student success. Continue to get to engage your residents and make yourself
  available to them through electronic or video communication avenues
- Extend individual invitations to each resident to meet through electronic or video
  communication venues for two optional conversations about their academic well-being and
  student adjustment to the newly formatted semester using a resource toolkit developed by
  RLH.
- Facilitate two optional community meetings through electronic or video communication
  venues to bring residents together for the purposes of connection, referral, and information
  sharing
- Assist with the delivery of knowledge and referral resource provided by UD to students
  regarding campus and national resources related to well-being and academic success,
  specifically offered within in a digital environment
- Inform and update your supervisor and other professional staff as appropriate of students
  with possible emotional, physical, adjustment, and/or mental health concerns
- Participate in staff meetings and individual supervision meetings held through electronic
  or video communication avenues designed to support staff in new and complex roles and
to offer specialized training to address the unique challenges residents now face; a Two staff meetings and two RA/Supervisor One-on-One’s are anticipated.

- Promotion (SRA/OM) staff would be asked to coordinate with RLH leadership to create unique means of recognition and morale methods and end of term celebration.

**Compensation:**

Each staff member will maintain their current stipend though the end of the Spring 2020 semester.

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Danica A. Myers  
Interim Director, Institutional Equity & Title IX Coordinator  
305 Hullihen Hall, Newark, DE 19716  
302-831-8063  
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Elizabeth Reed  
Director, Office of Disability Support Services  
Alison Hall, Suite 130  
Newark, DE 19716  
302-831-4643  
egreed@udel.edu

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