

# Financial Aid Optimization: A Q&A Session for Independent Schools with Higher Ed Experts

Independent School Executive Forum

## Audio Options in Zoom

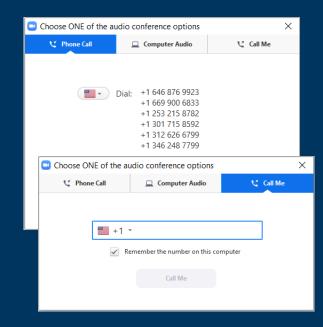
Use your computer's audio and microphone through Zoom



X

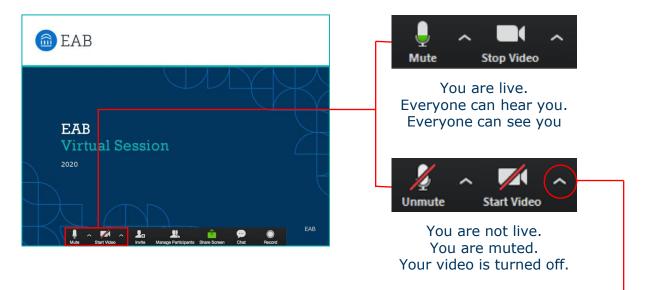
Do not do both – it will cause feedback

2 Dial in using your phone



# Audio Mute/UnMute & Video Stop/Start





Clicking the Up arrow next to the Mic and Camera icon at any time during the meeting will provide you with audio and video options.

# A Few Helpful Hints

- 1. Always remember to mute your mic when you're not speaking. This reduces background noise and feedback.
- 2. Turn off non-essential software that may be using the internet while you are in a Zoom meeting.
- 3. Be aware of your location's bandwidth. Too many devices connected to your Wifi can slow Zoom. Consider disconnecting smart phones, tablets, etc. while in the Zoom meeting
- 4. If your internet connection becomes unstable, disable your webcam (stop video) and enable only when you need to speak.
- 5. No apologies necessary for the appearance of 'co-workers' or when life otherwise interrupts.

(My four-legged office-mate)

#### COVID-19 Resource Center



Read blog posts and expert insights on enrollment management in higher ed:

- <u>Survey results</u> on enrollment leaders' response to COVID-19
- <u>Strategies</u> for yielding next year's class
- <u>Enrollment marketing</u> <u>strategy</u> during the pandemic

# Existing ISEF Resources



Review our study Expanding the Enrollment Funnel learn about reaching enrollment goals by expanding the top of the funnel:

- Leverage <u>word of mouth</u> to hoost referrals
- Invest in <u>targeted digital</u> <u>marketing</u>
- <u>Update your website</u> to appeal to prospects

# EAB Expert Insights





Expert Insights on Enrollment and Recruiting:

- promoting independent school's successful transition to distance learning
- Considerations for creating and distributing <u>Crisis Relief</u> <u>Funds</u>

# About Financial Aid Optimization at EAB





EAB's Financial Aid Optimization (FAO) program features a team of experts that guide higher ed institutions with everything from financial aid policy development through yield management.

#### **Three Areas of Focus:**



#### **Policy Strategy**

Based on an analysis of a college's historical data, the FAO team identifies new market opportunities and helps to design an aid policy



#### **Live Aid Modeling**

The FAO team creates customizable aid models with live simulation capabilities that allow institutions to explore allocation options



#### Award Activity Monitoring

As an institution awards aid, live modeling enables progress monitoring and allows for changes in aid allocation

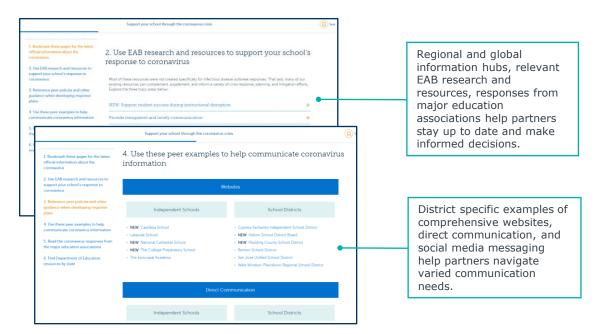


Brett Schraeder has over 20 years of on-campus experience with expertise in recruitment, data management, data analysis, financial aid at both strategic and operational levels, strategic planning, institution-wide budgeting, board management and governance, and marketing and communications.



Kathy Ruby works closely with clients at EAB to optimize their financial aid awarding and operational policies to meet institutional enrollment and revenue objectives. Her successful career as a financial aid administrator and enrollment manager spanned almost three decades and several different types of institutions, including independent schools.

### EAB's COVID-19 Resource Center





## **Upcoming Virtual Roundtables**

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Mark Your Calendars for These ISEF Working Sessions



#### **CFO Peer Circles**

One-hour monthly sessions for cohorts of ~30 schools of similar size to inform key learning decisions and share advice with peers



First week of June, July, August (dates varies by cohort¹)



#### **Enrollment Leader Virtual Roundtables**

Monthly virtual meetings to discuss retention and recruitment efforts during the pandemic



June 10, 1:00 pm ET | July 16, 1:00 pm ET | August 11, 11:00 am ET



#### **Advancement Leaders Virtual Roundtables**

Executive Overview of the CARES Act and Strategies for Creatively Focusing on Critical Instructional and Health Priorities



June 18, 1:00 pm ET | July 22, 1:00 pm ET | August 18, 1:00 pm ET