Coronavirus Outbreak's Impacts on Employer Demand

A Job Postings Analysis and Discussion Guide

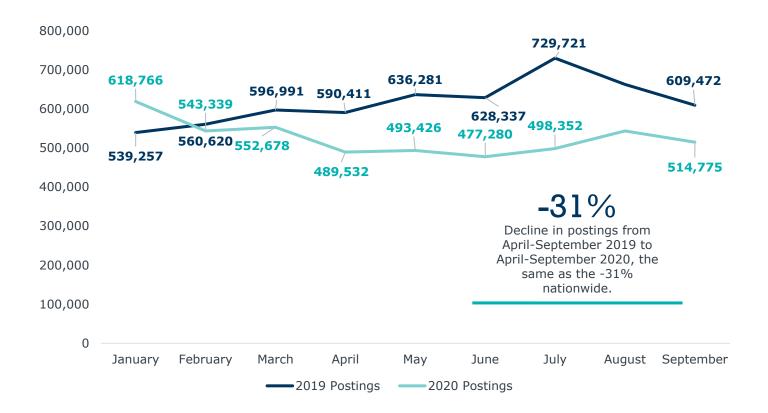
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Market-Responsive Program Development amid Ongoing Volatility

As the novel coronavirus entered and spread within the United States in early 2020, stay-at-home orders immobilized economic activity. Hiring freezes, furloughs, and layoffs defined the summer months. EAB has continued to monitor regional labor market data to inform your program planning conversations. Use these analyses and the included discussion questions to consider how to adapt your portfolio for COVID-19 and the pandemic economic recovery.

Changes in Job Postings Volume

Mid-Atlantic Regional Data, January-September 2019 and January-September 2020



- How did our regional economy react to the coronavirus outbreak across April through September? Has our regional public health and economic response been consistent, or have we experienced improvements and declines throughout?
- How do our recent job posting trends contrast to this time last year? To what extent do we see this reflected in our students' behaviors?

The Mid-Atlantic includes: Delaware, DC, Maryland, New Jersey, Pennsylvania, Virginia, and West Virginia. This analysis considers all job postings requiring a postsecondary credential.

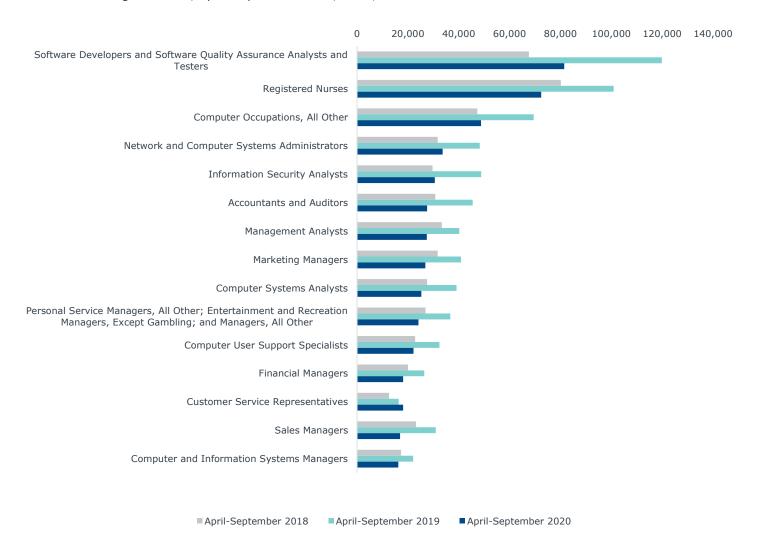
Changes in Top Occupations Advertised Regionally in 2018, 2019, and 2020

Questions for Initial Discussion

- Which roles, if any, experienced increased demand in 2020 relative to 2019 and 2018? To what extent would
 past trends encourage us to anticipate a sustained increase? Or, do we anticipate the increase was driven by
 the outbreak and may decline once short-term needs are met?
 - Do we offer programs to prepare students for in-demand roles?
- Which roles experienced decreased demand in 2020 relative to 2019 and 2018? Would industry projections as we recover from the coronavirus outbreak suggest future growth or continued decline for these roles?
 - Should we temper expectations for relevant program enrollment?
 - Is it likely these roles also suffered layoffs across recent months? Do we likely have alumni or community members who need re-training for reemployment?

Top Occupations

Mid-Atlantic Regional Data, April-September 2018, 2019, 2020



Top Occupations for Associate-Level Professionals





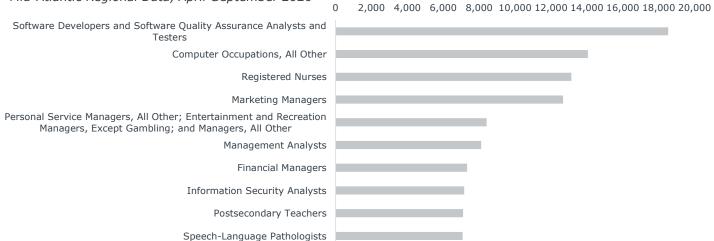
Top Occupations for Bachelor's-Level Professionals





Top Occupations for Master's-Level Professionals



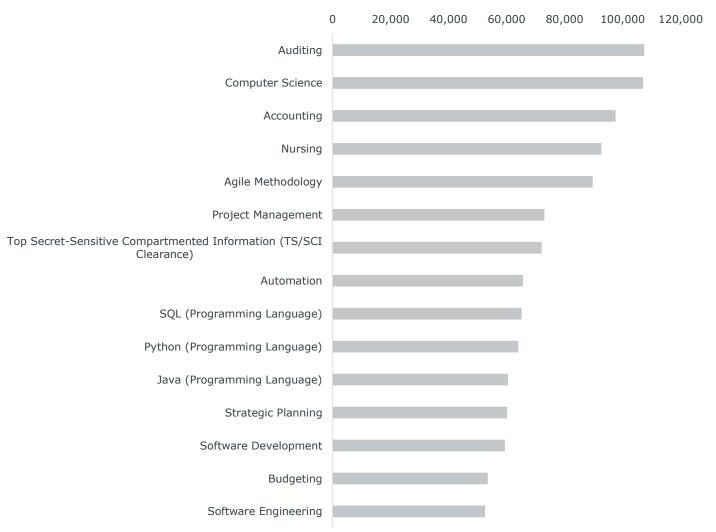


Source: EAB analysis of Emsi Analyst data.

Top Skills Sought Regionally after the US Coronavirus Outbreak

Top Skills Sought

Mid-Atlantic Regional Data, April-September 2020



- Which skills are in greatest demand as the coronavirus outbreak continues? Do we expect these trends to hold?
- Are we teaching in-demand skills? Can prospective students easily identify which programs teach these skills? Do employers recognize which of our programs develop these in-demand skills?

Changes in Skills Sought Regionally Before and During the US Coronavirus Outbreak

Skills with Highest Relative Growth

Mid-Atlantic Regional Data, April-September 2020 Relative to April-September 2019

Skill	Number of Job Postings, April- September 2019	Proportion of All Job Postings, April-September 2019	Number of Job Postings, April- September 2020	Proportion of All Job Postings, April-September 2020	Percentage Point Growth
Nursing	123,543	6.76%	92,666	7.40%	9.39%
Customer Satisfaction	52,620	2.88%	35,506	2.83%	8.62%
Windows PowerShell	15,638	0.86%	11,070	0.88%	8.33%
Bash (Scripting Language)	13,885	0.76%	11,079	0.88%	8.25%
Technical Services	10,486	0.57%	8,764	0.70%	8.21%
Financial Data	12,934	0.71%	8,747	0.70%	8.01%
Corrective And Preventive Action (CAPA)	48,277	2.64%	35,747	2.85%	7.99%
Caregiving	10,693	0.59%	8,786	0.70%	7.73%
Software Documentation	13,518	0.74%	8,711	0.70%	7.65%
Quality Control	42,611	2.33%	33,393	2.67%	7.63%
Surgery	15,132	0.83%	11,319	0.90%	7.60%
Due Diligence	14,097	0.77%	8,768	0.70%	7.58%
Computer Networks	15,539	0.85%	11,170	0.89%	7.53%
Ansible	15,264	0.84%	11,256	0.90%	7.37%
Critical Care	10,807	0.59%	8,787	0.70%	7.33%

- To what extent do we anticipate demand for these emerging skills to continue growing, or to sustain at these higher levels, in the future?
- Are we teaching emerging skills that experienced significant growth compared to demand earlier this year? If so, have we experienced increased interest/applications/enrollments in relevant programs? If not, how can we better communicate to prospective students that these offerings instill emerging skills?

Industries' Employer Demand Before and During the US Coronavirus Outbreak

Job Postings by Industry

Mid-Atlantic Regional Data, April-September 2020 Relative to April-September 2019

Industry	Number of Job Postings, April- September 2019	Proportion of All Job Postings, April- September 2019	Number of Job Postings, April- September 2020	Proportion of All Job Postings, April- September 2020	Percentage Point Change
Public Administration	40,706	2.23%	35,968	2.87%	28.87%
Utilities	8,805	0.48%	6,825	0.54%	13.05%
Manufacturing	159,412	8.73%	111,193	8.88%	1.73%
Finance and Insurance	139,344	7.63%	74,107	5.92%	0.81%
Other Services (except Public Administration)	34,814	1.91%	23,055	1.84%	-3.42%
Health Care and Social Assistance	207,423	11.35%	136,265	10.88%	-4.19%
Agriculture, Forestry, Fishing and Hunting	2,770	0.15%	1,786	0.14%	-5.97%
Information	101,537	5.56%	65,460	5.23%	-5.98%
Real Estate and Rental and Leasing	23,674	1.30%	14,021	1.12%	-6.06%
Accommodation and Food Services	33,449	1.83%	20,017	1.60%	-7.04%
Administrative and Support and Waste Management and Remediation Services	268,556	14.70%	169,554	13.54%	-7.92%
Professional, Scientific, and Technical Services	434,651	23.79%	273,323	21.82%	-8.29%
Wholesale Trade	27,562	1.51%	14,877	1.19%	-8.35%
Construction	31,404	1.72%	20,452	1.63%	-10.83%
Educational Services	107,214	5.87%	60,360	4.82%	-10.85%
Mining, Quarrying, and Oil and Gas Extraction	2,292	0.13%	1,381	0.11%	-12.13%
Transportation and Warehousing	21,768	1.19%	16,355	1.31%	-13.46%
Retail Trade	98,738	5.40%	82,143	6.56%	-14.03%
Arts, Entertainment, and Recreation	6,777	0.37%	3,887	0.31%	-16.35%
Management of Companies and Enterprises	7,988	0.44%	4,000	0.32%	-26.97%

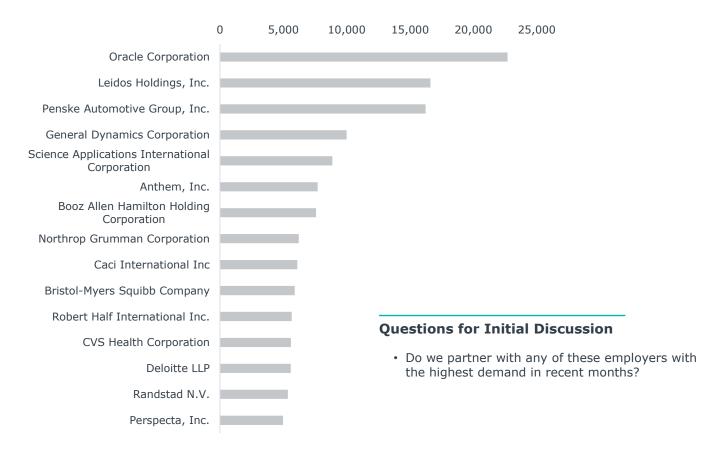
- · How did our local industry demand shift during the coronavirus outbreak?
- Which industries suffered the most, as demonstrated by the greatest decline in job postings?
- To what extent do we suspect alumni already employed in hard-hit fields may lose their employment and need re-training to secure available jobs?

 Source: EAB analysis of Emsi Analyst data.

Top Hiring Employers after the US Coronavirus Outbreak

Top Hiring Employers

Mid-Atlantic Regional Data, April-September 2020



Additional Support



EAB's <u>Higher Ed Coronavirus</u> <u>Resource Center</u>

See our research addressing enrollment, success, instruction, advancement, administration, finance, and strategy challenges amid the coronavirus crisis.



Analyses of the Pandemic Economic Recovery

Use <u>this hub</u> to access EAB's exploration of how COVID-19 will impact professional and adult portfolios, including labor market analyses, expert insights, blog posts, and more.



Expert Advice from EAB's Researchers

Ask your Strategic Leader to introduce you to EAB's market insights researchers to discuss how we anticipate the outbreak may impact your region and programs.