



APS

Virtual Summit

Getting Buy-In for Data-Informed Decision-Making

Your Facilitators



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Zoom Features

Leverage the **Unmute/Mute** and **Start/Stop Video** during the session.

The image shows a Zoom meeting interface. At the top, there is a white header with the EAB logo and the text "EAB". Below this is a blue banner with the text "EAB Virtual Session" and "2020". The main content area is dark blue with a pattern of overlapping circles. At the bottom, there is a black toolbar with several icons: a microphone with a red slash, an up arrow, a video camera with a red slash, and another up arrow. Below these icons are the labels "Unmute" and "Start Video". At the very bottom of the screen, there is a black bar with icons for Mute, Stop Video, Invite, Participants (with a '3' next to it), Share, Chat, Record, and a red "Leave Meeting" button. The EAB logo is also visible in the bottom right corner of the meeting area.

Red slashes mean your microphone is muted and your camera is off

Access audio and video options by clicking the up arrow next to the Mic and Camera icon

Zoom Features continued

Leverage the **Chat** and **Raise Hand** features to submit questions/comments or volunteer to speak.

The screenshot shows a Zoom meeting in progress. The main window displays a slide with the EAB logo and the text "EAB Virtual Meetings 2020". A small video thumbnail of the Meeting Host is visible in the bottom right corner of the main window. The bottom toolbar contains icons for Mute, Stop Video, Invite, Participants (with a '2' indicator), Share, Chat, and Record. A callout box points to the Participants and Chat icons, stating "Open Participants and Chat".

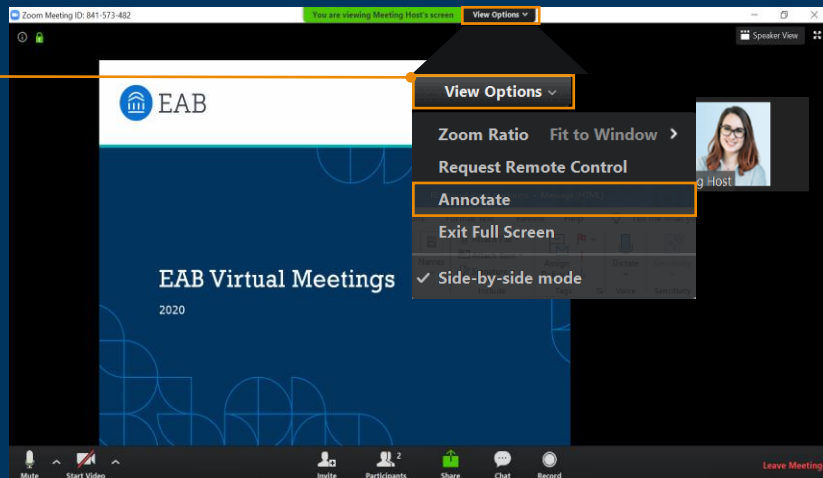
On the right side, the Participants and Chat sidebar is open. It shows two participants: "Test Participant (Me)" and "Meeting Host (Host)". Below the participant list are icons for Raise Hand, yes, no, go slower, go faster, and more. Callout boxes explain these icons: "Use icons to communicate answers and signals to presenter" points to the Raise Hand icon, and "Select whether you want to chat with everyone or a specific person" points to the "To: Everyone" dropdown menu. The Zoom Group Chat section is also visible, with a "Type message here..." input field.

Open Participants and Chat

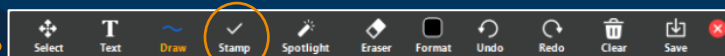
Select whether you want to chat with everyone or a specific person

How to Use the Annotate Feature in Zoom

Step 1: View Options, then Annotate.



Step 2: Panel with different options for annotation. Please select Stamp.



- 1 The Importance of Data
- 2 Rethinking Processes: COVID-19 Disruption
- 3 The Importance of Getting Buy-In
- 4 E.A.S.E.
- 5 Worksheet Activity: Debunking Data Distrust

Does Your Institution Have a Process?



For each statement, use the Annotate feature to place a stamp representing your response in either the Yes or No column.

Process	Yes	No
There is a defined process for faculty line planning.		
My institution uses data to support this process.		
The data used and processes followed is consistent across departments and colleges.		

Why Use Data for Faculty Line Planning?

*Access to data itself will not immediately make your campus more data-informed; **the key is to engage leaders with the data and provide them with tools to shape a strong foundation of data literacy.***

Challenges



Uncertain Enrollments

- Changing enrollment patterns
- Tracking and predicting changing student demand



Changing pedagogical models

- Instructional modes allow for rapid increases in student numbers



Inconsistent Input

- Data presented may not align with leadership priorities
- Difficulty comparing units

Rethink Strategies

Data-Informed Planning

Predict demand earlier and more accurately

Streamline Processes

Engage all stakeholders in accessing and viewing the most current data

▶ Course Planning & Optimization

- Proactive Course Planning based on student demand and available instructional capacity
- Optimize your institution's resources

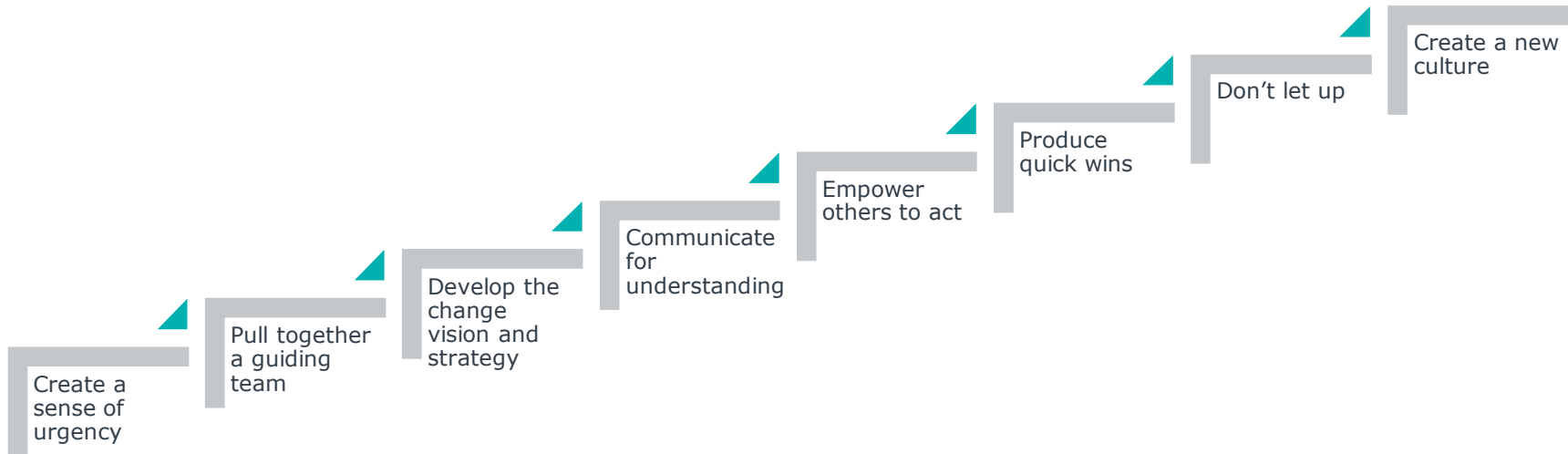
How has COVID-19 added additional pressure?



In the appropriate spaces below, use the Annotate feature to place a stamp where the statement applies to your institution.

Statement	Place Your Stamp in This Column!
My institution has a hiring freeze for new faculty.	
My institution expects less state funding.	
My institution has reduced use of part-time instructors.	
My institution is considering laying off full-time faculty.	
My institution has laid off full-time faculty.	

Kotter's 8 Step Change Model



Why Get Buy-In?

Buy-in

\ 'bī-,in \

Definition: acceptance of and willingness to actively support and participate in something (such as a proposed new plan or policy)

Challenges to Buy-In?



For each option, use the Annotate feature to place a stamp representing your response.

Anticipating Resistance

Lack of Prioritization

Data Distrust

Change-resistant Culture

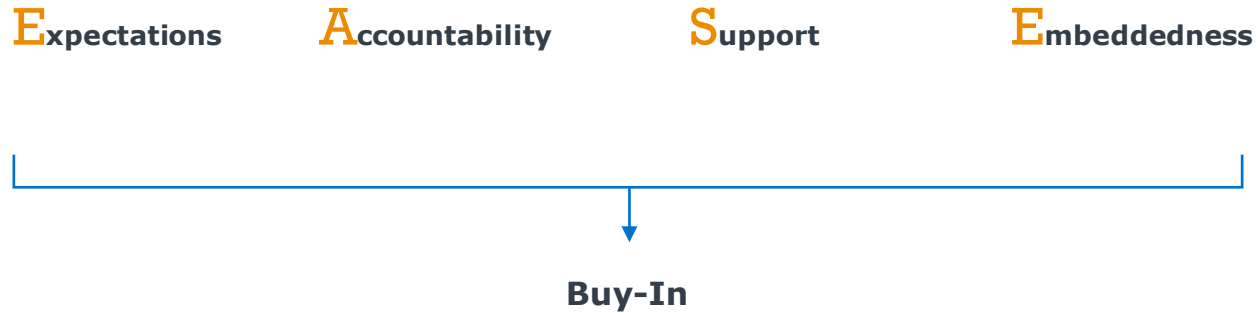
Messaging/Communication

Lack of Support Mechanisms

Data + Trust = Buy-In



Gain Buy In with E.A.S.E





Expectations

Accountability

Support

Embeddedness

Yours & Theirs

EXPECTATIONS

- Ensure the initiative remains an organizational priority and is visible to the team.
- In what ways are users expected to use the data and when?
- How do expectations around APS align with or differ from other required tools/processes?



Expectations

Yours & Theirs

Accountability

*Keeping Stakeholders
Responsible*

Support

Embeddedness

ACCOUNTABILITY

- What mechanisms are in place to encourage leaders to use data and keep them on track towards impactful change?
- How are you keeping stakeholders responsible?

Expectations

Yours & Theirs

Accountability

*Keeping Stakeholders
Responsible*

Support

Resources & Guidance

EMBEDDEDNESS

SUPPORT

- Identify and create quick wins that can help generate momentum on campus.
- What resources are available and what is the ease of access?
- Who are the champions they can lean on?



Expectations

Yours & Theirs

Accountability

*Keeping Stakeholders
Responsible*

Support

Resources & Guidance

Embeddedness

Making it sticky

EMBEDDEDNESS

- Anchor new approaches in the culture
- Sustain improvements and clearly associate demonstrated behaviors with success
- Integrate into transparent milestones and timelines

Worksheet Activity

Name: _____
Institution: _____

Debunking Data Use Objections

Gain Buy-In and Engage Academic Leaders with APS Data

Complete the worksheet to prepare for potential objections to APS data use on your campus.

1 Data in the APS platform is not even our institution's data.

2 The data is wrong, so I don't trust it.

3 The data will be used against our department or school.

EAB

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Please take 5 minutes to complete the **Debunking Data Use Objections** worksheet. Download the worksheet in the Chat.

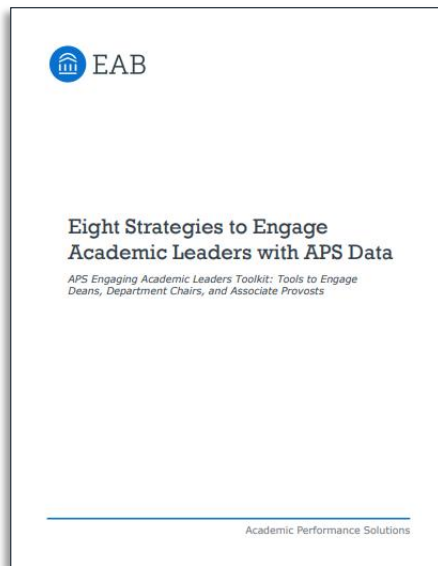
We'll convene as a group for an opportunity to share out using either the "Raise Hand" or Chat feature.





Available Resource: Engaging Academic Leaders Toolkit

Strategies and Tools to Generate Buy-In at Your Institution



Eight Strategies with Corresponding Tools

- > **Strategy 1:** Advocate from the Top Down
- > **Strategy 2:** Craft Your Data Transparency Message
- > **Strategy 3:** Identify a Champion
- > **Strategy 4:** Embed APS Data in Existing or New Processes
- > **Strategy 5:** Leverage Influence to Promote Data Use
- > **Strategy 6:** Coach Others Towards Data Use
- > **Strategy 7:** Maintain Momentum with Strategic Follow-Up
- > **Strategy 8:** Make Resources Easy to Access

Download the Toolkit!
Use the link in the Zoom Chat





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