Transfer Student Survey Questions

**Target Audience:** Recently enrolled transfer students at your institution (ideally, within first semester/year of transfer)

**Demographic Information**

1. What is your gender?
   * Male
   * Female
   * Other (please specify): [open textbox]
2. Are you White, Black or African-American, American Indian or Alaskan Native, Asian, Native Hawaiian or other Pacific Islander, or some other race?
   * White
   * Black or African-American
   * American Indian or Alaskan Native
   * Asian
   * Native Hawaiian or other Pacific islander
   * From multiple races
   * Some other race (please specify): [open text box]
3. Which category below includes your age?
   * 17 or younger
   * 18-20
   * 21-24
   * 25-29
   * 30-39
   * 40-49
   * 50-59
   * 60 or older
4. Which of the following categories best describes your employment status?
   * Part-time Employed, working 1-20 hours per week
   * Part-time Employed, working 21-39 hours per week
   * Full-time Employed, working 40 or more hours per week
   * Not employed, looking for work
   * Not employed, NOT looking for work

**Educational History**

1. What is the highest level of school you have completed or the highest degree you have received?
   * Less than high school degree
   * High school degree or equivalent (e.g., GED)
   * Some college but no degree
   * Technical Certificate or Credential
   * Associate degree
   * Bachelor degree
2. What year did you graduate from high school? [open textbox or dropdown with years]
   * I did not graduate
   * Year dropdown
3. What year did you first enroll in college? [open textbox or dropdown with years]
4. What is the total number of institutions you attended before enrolling at XXInstitutionXX?
   * 1
   * 2
   * 3
   * 4
   * 5+
5. What type of school did you previously attended? [multi-select]
   * 2-year community college, junior college, or technical college
     + [LOGIC-If selected] – Please list school(s): [open textbox]
   * 4-year public/state college or university
     + [LOGIC-If selected] – Please list school(s): [open textbox]
   * 4-year private college or university
     + [LOGIC-If selected] – Please list school(s): [open textbox]
6. Have you earned any degree, certificate, or other credential?
   * Yes
     + [LOGIC-If selected] – Please list here: [open textbox]
   * No
7. Have you taken classes every term since first starting college?
   * Yes
   * No
8. Are you currently enrolled at XXInstitutionXX as a full-time or part-time student?
   * Full-time student (12 credits or more/semester)
   * Part-time student (Fewer than 12 credits/semester)

**Transfer Motivations**

1. When did you first think you wanted to transfer to XXInstitutionXX while at your last/previous college?
   * I always intended to transfer
   * Before I started classes
   * Within a few weeks on campus
   * During the first semester
   * After finishing the first semester and receiving grades
   * After my first year of college
   * During my second year of college
   * After my second year of college
   * Other (please specify): [open textbox]
2. Did you originally apply to XXInstitutionXX for your freshman year of college?
   * Yes
     + [LOGIC: If selected] – What happened?
       - I needed to attend a less expensive school
       - I didn’t get in
       - I was wait-listed
       - I didn’t think I was ready
       - My family suggested I start somewhere else
       - My high school counselor recommended I start somewhere else
       - Other (please specify): [open textbox]
   * No
3. Why did you leave your previous school? [Multi-select]
   * Financial reasons
   * I needed a bachelor’s degree
   * I wanted to change careers
   * I wanted to be closer to home
   * I wanted to be farther away from home
   * Previous school didn’t have many students like me
   * I wanted to attend a school my friends attend
   * My family thought this school would be better for me
   * My friends thought I would like this school better
   * I didn’t like the location of my previous school
   * I didn’t like the weather at my previous school
   * I didn’t like the atmosphere/culture on campus at my previous school
   * I didn’t like my roommate(s)
   * I didn’t find any clubs or organizations to join
   * I didn’t like my classes
   * I didn’t do well in my classes
   * My classes were too easy for me
   * I was interested in a specific study abroad program offered this school
   * I wasn’t admitted to the academic program I wanted at my previous school
   * I didn’t like the requirements for my major at my previous school
   * Other (please specify): [open textbox]
4. [LOGIC – If financial reasons selected] *–* You indicated financial reasons for your decision to transfer. Did any of the following impact your decision?
   * Tuition increase
   * Loss of financial aid/not enough financial aid
   * Loss of scholarship/not enough scholarship dollars
   * The potential for more financial aid at this school
   * The potential for more scholarships at this school
   * My parents’/guardians’ financial situation changed
   * My personal financial situation changed
   * I saved enough money to transfer to this school
   * My employer is paying for me to continue my education
   * I went to a 2-year school to save money
   * Other (please specify): [open textbox]
5. Why did you select XXInstitutionXX over other schools where you applied? [multi-select]
   * Distance from home
   * More/better financial aid
   * Lower overall costs
   * Number of credits that would transfer
   * Ease of transfer process/application
   * Better academic reputation
   * Better fit
   * More/better opportunities after college
   * Other (please specify): [open textbox]

**Transfer Experience / Process**

1. What resources did you use to identify your transfer school options? (Check all that apply.)
   * School websites
   * General websites about colleges (e.g., College Board, Peterson’s, Naviance)
   * College guidebooks
   * Online research
   * Virtual tour or virtual meeting
   * On-campus tour or visit
   * An event for prospective transfer students
   * Independent college counselors
   * Advisor at previous school
   * My parents
   * My high school counselor
   * My friends at those schools
   * Letters I received from schools when I was in high school
   * Emails I received from schools when I was in high school
   * Letters I received from colleges after I was enrolled in college
   * Emails I received from colleges after I was enrolled in college
   * I contacted the schools (please specify how you contacted schools): [open textbox]
   * Other (please specify): [open textbox]
2. At your previous school, who was most helpful during your transfer process? [multi-select]
   * Advisor
   * Faculty member
   * Academic support staff (e.g., tutor, mentor)
   * Other (please specify): [open textbox]
3. At XXInstitutionXX, who was most helpful during your transfer process? (Select up to two.)
   * Advisors
   * Faculty member
   * Academic support staff (e.g., tutors, mentor)
   * Other (please specify): [open textbox]
4. Was anything about your transfer experience surprising or challenging? Please provide as much detail as possible. [open text box]
5. Would you encourage others to follow the same transfer path you did?
   * Yes
     + Why? [open textbox]
   * No
     + Why not? [open textbox]

**Transfer Credit**

1. How many credits did you transfer into XXInstitutionXX? [drop down box]
   * None
   * 1-10
   * 11-20
   * 21-30
   * 31-40
   * 41-50
   * 51-60
   * 61-70
   * 71-80
   * 81 or more
2. When did you find out how many credits would transfer to XXInstitutionXX?
   * Before I applied
   * After I applied, but before I was admitted
   * After I was admitted
   * After I registered
   * After classes started
   * After my first semester
   * I don’t remember/can’t say
3. How did the number of credits that transferred compare with your expectations?
   * I was able to transfer more than expected
   * I was able to transfer less than expected
   * I was able to transfer about what I expected
4. How many of your transfer credits were applied to degree requirements (major or general education)?
   * Less than 25%
   * 25-50%
   * 51-75%
   * 76-99%
   * 100%
   * I don’t remember/can’t say
5. Did the schools you considered for transfer tell you how long it would take you to complete a 4-year degree?
   * All did
   * Most did
   * Some did
   * Few did
   * None did
6. Did XXInstitutionXX?
7. How did you explore the question of transferring credits? (Check all that apply.)
   * Talked to counselor/staff at my previous school
   * Talked to counselor/staff at the transfer school
   * Talked to my high school counselor
   * Checked transfer guides or agreements between my previous school and the transfer school
   * Checked the transfer school’s website
   * Other (please specify) [open textbox]
8. Did you select specific classes at your previous school to ensure they would transfer to another school?
   * Yes, for all classes
   * Yes, for most classes
   * Yes, for some classes
   * No