

Five Critical To-Dos for Academic Leaders

Supporting Student Success and Student Mental Health

Joining Us Today...

The Research Team



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Use the Workbook During Today's Presentation to Take Notes and Identify Next Steps



1

Use the link in the chat to open your workbook



2

Take notes and brainstorm next steps for each 'to do' in todays presentation

Snort-Term	By the Start of Fall 2022
What steps do and well-being!	you hope take before the start of the fall 2022 semester to support student mental healt
Your answer	
Long-Term	Think-Big' Exercise
116-4 1 7	secific goals or aspirations you hope to achieve across the next 3-5 years as it relates to fent mental health and well-being

3

Use the final section to brainstorm long-term and shortterm goals after the presentation

The Result

Press submit and a summary of your notes and brainstormed next steps will automatically be sent to your inbox within minutes for easy future reference

Atten	dee Workbook					
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		d brainstorm next steps througho however will be most helpful for y				
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	d Next Steps aces below to list potential neo	t steps or take notes on each practi	ice covered in this section	on of the presentation	on	
Best Pract	tice #1: NAVI Chatbot, Uni	versity of Toronto				
		at helps students identify which reso	surce best fits their need	fs		
I love this	idea! maybe forward the sli	ide or link to IT if they could replie	cate something simile	ar on our counseli	ng center website	
		Quiz, University of British Colu				
UBC's short	t quiz on the mental health res	ources webpage helps guide studen	ts to the resources that	best suit their need	9	
This seem	ns like a simple function we	could add to our website - but re	evisit who to ask about	ut how they might	bucket our resource	s based on responses
Best Pract	tice #3: Care Coordinator	Care Plan, Vanderbilt University	*			

*The entire workbook is optional; use it however is most helpful for you

- Five Critical To-Dos for Academic

 Leaders Supporting Student Success

 and Student Mental Health
 - 2 Attendee Networking and Breakout Conversations

But Current Factors Renew the Need to Prioritize Mental Health Strategy



2007Meeting the Mental Health Challenge on Campus



2017Meeting the Escalating Demand for Mental Health Services, BIT/CARE Team Trends Analysis



2019Expanding Well-Being
Initiatives through Faculty
Partnerships
Establishing a Sustainable
Scope of Service



2021Five Critical To-Dos for Academic Leaders



2012Responding to Students of Concern



2018Developing Coping and Resilience Skills to Advance Student Success

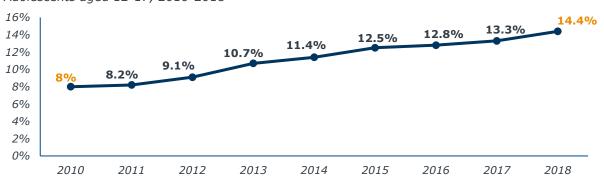


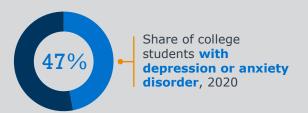
2021Preparing for the Next
Decade in Student Mental
Health and Well-Being

Student Mental Health Pre-Pandemic

Higher Education Grappled with Escalating Student Demand for Services

Percentage of US Adolescents Reporting a Major Depressive Episode¹ in the Past Year Adolescents aged 12-17, 2010-2018







7x

Rate at which demand for counseling center appointments **outpaced enrollment growth**¹

Counseling center utilization increased 38.4% while enrollment increased by only 5.6% from 2009-2015.

Mental Health Took Center Stage across the Past Two Years



Did Covid Break Students' Mental Health?



College Students Suffering from Mental Health Issues at a Higher Pace during Pandemic



One-Third of Students Seek Counseling for Pandemic Effects



College Students Brace for the 'Second Curve' of COVID-19 - Its Mental Health Impact

Most Pressing Challenges Facing Presidents Due to COVID-19

ACE Survey of U.S. College & University Presidents, Feb. 2021

- 1 Mental health of students
- Mental health of faculty and staff
- 3 Long-term financial viability
- Enrollment numbers for spring semester 2021
- 5 Racial equity issues

COVID Effect Still Not Fully Understood

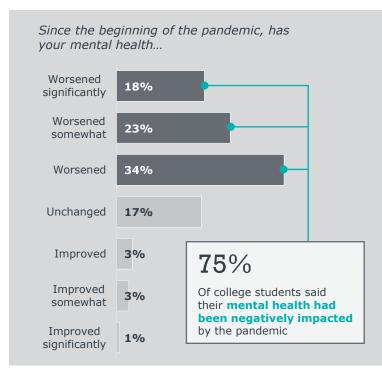
But Data Indicates Widespread Impact on Mental Health and Wellness

No One Immune to Emotional **Impacts of COVID**

Share of students surveyed who reported feeling...







Improving Student Success Outcomes



Helping Students Maintain and Enhance Their Well-Being

A Demonstrated Impact on Academic Performance

#2

Mental illness is the second most common reason that students drop out of school

-0.4

Average drop in GPA for students with anxiety and mild to severe depression

75%

Of high-resilience first-year students persevere through academic challenges



"It's not like that would be nice if we could do things, [mental health]'s really the most important thing to ensure success. If you're not helping students there, you're not helping the core mission."

David Barnett Provost, Lakehead University Rising Expectations among Students and Families



A New Competitive Advantage

It's more and more common to hear parents and families asking about the availability of mental health and well-being resources on campus during the admissions process. This creates a lot of pressure to make sure we're prepared to answer those questions and provide support that will be compelling to students and their parents."

> Dean of Students Private College

Mental Health Expectations Growing among Families and Prospective Students...

Of prospective students said that mental health services are a very 60% mental health services are a verimportant factor when selecting where they will go to school

Of parents have or tried to use telehealth for their child's mental health needs in the last 12 months.

...and Current Students

Of first year students believe they will likely seek personal counseling while in college according to a 2019 survey

Institution-Wide Mental Health Strategy

Rise of Institutional Collaboration on Mental Health and Wellness

Strategic Wellness Plans Unite Stakeholders Across the Institution



Wellness Strategic Plan 2020-24



2020-2025 Our Trail to Wellness





CWO Role is Dedicated to Unifying Mental Health Strategy



Chief Wellness Officer



Associate Dean of Health and Wellness



Vice Provost for Student Health & Well-Being



Assistant Vice President for Student Health & Wellbeing

"[The Campus Wellness Committee]'s a **full range of folks** that are **engaged in this dialogue** and they're problem solving in real-time. We're beginning to **think differently about how we should operate in all departments**."

Marlene Tromp, President Boise State University ...Who Are Asking for Additional Guidance on How to Support Them



Professors had a 1:1 conversation with a student about mental health in the last year

But Faculty Feel Ill-Equipped to Intervene...

Less than 30%

Felt adequately trained to have mental health conversations

...and Desire More Support

More than 70%

Of professors want to better understand mental health

"We know that **our faculty want to help**, but they lack the confidence to help students directly...they feel like they **don't know enough, they haven't been given the right tools** to help."

Dean of Students Regional Public University

Student Affairs Leaders Can't Do This Alone



"If we're going to actually meet the needs of our students, it's going to take the eyes of everyone--because Student Affairs doesn't have eyes on everyone.

Jerry Parker Chief Student Affairs Officer Drake University

77

Academic Leaders Want to Help But Don't Know How



"We leave it up to Student Affairs because they're the experts."



"I'm unsure of the tangible things I can do to play a more active role."



"I try to show my support, but I don't think that it's coming through."

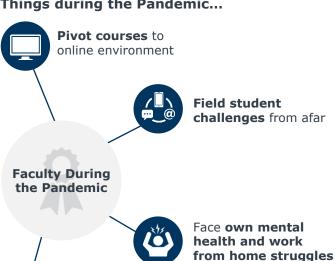
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- Make It Easier to Refer Students
- Provide a Starting Point for Conversations
- 3 Include Graduate Students in Well-Being Initiatives
- 4 Integrate Wellness into the Classroom
- 5 Proactively Signal Support for Mental Health

It's Been a Challenging Year

Renewed Importance to Ease Faculty Referral Process

Faculty Took on a Variety of New Things during the Pandemic...



...Now is the Time to Re-focus and Remind Them About Referrals

"Many faculty worlds were turned upside down during the pandemic. They're tired. We need to make it as easy as possible for faculty to act and help their students."

VPSA, Public University



Adjust to **new academic policies**and procedures

Syllabus Statements Are a Great First Step

Standardized Blurbs and Links Are Easy For Faculty to Incorporate



If you find yourself struggling with your mental or physical health this quarter, please feel free to approach me. I try to be flexible and accommodating. You may also contact the Evanston CAPS office which provides a variety of services for full-time/degree-seeking undergraduate and graduate students. Visit https://www.northwestern.edu/counseling/ or call 847.491.2151



As a student you may experience a range of issues that can cause barriers to learning. These might include strained relationships, anxiety, high levels of stress, alcohol/drug problems, feeling down, or loss of motivation. University Health Services can help with these or other issues you may experience. Help is always available. You can learn about free, confidential mental health services available to you; call 608-265-6600 (option 2) or visit uhs.wisc.edu.



Ensure syllabus statements reflect current counseling center operations and available resources

Convenience is Key to Encourage Referrals

Lynn University's QR Code Referral Card is an Easy Lift for Faculty

Ease of Referring...

Straightforward

way for faculty to lead students to correct counseling center location

Simple instructions for faculty to keep business cards onhand at their desks



$\underset{\text{UNIVERSITY}}{LYNN}$ Counseling Center

Scan to Make an Appointment!



Contact Us

+1 561-237-7237 +1 561-237-7468 (Substance Abuse)

Office Hours

M-Th: 9 a.m.-7 p.m. F: 9 a.m.-5 p.m. S/S: Closed

...and Acting on Referrals

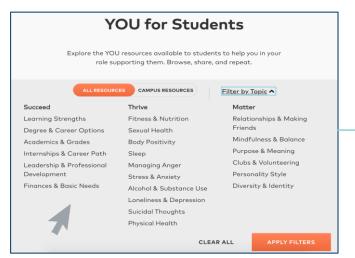
Clear next step for students to scan and connect

In the moment follow through by students scheduling an appointment



Making It Easier to Identify Clear Next Steps

YOU at College Faculty Portal Streamlines Resource Navigation and Referrals



Student approaches faculty member with a personal challenge they are facing

Faculty and student explore personalized online and campus resources to identify appropriate supports for current challenge

Student leaves feeling supported from their campus, and faculty feels more confident in their ability to help students

Faculty Gain...



A simple and actionable way to share best-fit resources with students in the moment



Confidence navigating mental health resources to support student, faculty, and staff mental health



Access to educational resources that provide more insight into how to support students



A more connected, empowered campus community supporting inclusive excellence

Send Just-in-Time Emails to Faculty with Plug-and-Play Resources

Send a Mid-Semester Email Highlighting Key Resources



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At the beginning of this semester I emphasized the importance of Mental Wellness in our community and provided an overview of the resources available.

As we move into the middle of the semester, I write to remind you once again of these resources and encourage you to remind students that these are available

- Counseling make an appointment here
- Support groups calendar and sign-up <u>here</u>
- Free Headspace membership register <u>here</u>
- COVID-19 Self-Help Toolkit download here
- Campus food pantry directions <u>here</u>
- Available emergency funds apply <u>here</u>

Sincerely, Senior Vice Provost

Make It Work on Your Campus

An Effective Email Reminder Campaign



Distribute widely to faculty and staff in **student-facing** roles (international student office, financial aid, advising)



Make it easy for faculty to share by forwarding to students or copying

by forwarding to students or copying links into a discussion board post



Send from **senior campus leader** to emphasize issue's importance



Circulate at key times to keep referring top of mind when students may be most at risk

- 1 Make It Easier to Refer Students
- 2 Provide a Starting Point for Conversations
- 3 Include Graduate Students in Well-Being Initiatives
- 4 Integrate Wellness into the Classroom
- Proactively Signal Support for Mental Health

Despite Progress around Raising Awareness of Student Mental Health

More Efforts to Enhance Faculty Awareness...



Broad-based messaging on mental health importance to reduce stigma



Emails to faculty and staff about how to submit a CARE team referral



Presentation by Dean of Students at faculty orientation

...But Concerns Persist

"I don't want to say the wrong thing."

"I don't know where to send students for help, there are so many resources."

"I want to be an active supporter, but I don't feel adequately trained to do so."

Provide a Starting Point for Engagement

Red Folder Helps Faculty Understand Common Student Challenges

https://studentaffairs.stanford.edu/redfolder

Stanford Red Folder 20-21



Guidance for Faculty & Staff Supporting Student Well-Being in a Virtual Campus Environment

What Challenges Are Students Experiencing Right Now?

How to Respond to a Student in Distress

How Can I Be Responsive to Students' Needs?

How Do I Let Students Know That I Care About Them, and That They Can Talk to Me?

Many are struggling with academic-related infrastructure deficits at home.

- · No access to reliable Wi-Fi
- · Privacy may be impossible

They may find themselves living in environments that are not supportive of all of their identities.

 Dynamics ranging from invalidating to abusive may impact their well-being

They are grieving, sad, disappointed.

- Seniors mourning the loss of final quarter
- Sophomores and first years the loss of first year

Uncertainty is everywhere.

- Inability to make plans
- · Job searches may be on hold

Financial impact is significant.

- Family may have lost income sources
- Existing inequities exacerbated by pandemic

Source: Stanford Red Folder 20-21 | Student Affairs; Stanford's Red Folder program helps faculty and staff respond to students in distress; Student Affairs Forum interviews and analyses.

"Sometimes Faculty Just Don't Know What to Say"

Red Folder Scripting Prepares Faculty to Engage in Thoughtful Conversations

https://studentaffairs.stanford.edu/redfolder

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Each Action Step Provides a Script for Communicating with Distressed Students

Say What You See



"Hi ____, I just wanted to check in. I've noticed __ and wanted to see if you want to talk about it."

Show You Care



"I care about your well-being, so I just wanted to check in to see how you're doing. I want to know how I can be the most helpful for you."

Hear Them Out



"That sounds hard, how is that affecting your life?"

Know Your Role



"I'm sorry you're going through this, and honored that you've been vulnerable with me...."

Connect Them to Help



"Reaching out to ___ for the first time can be a little confusing. Would you like help connecting to ?"

Source: Stanford Red Folder 20-21 | Student Affairs; Stanford's Red Folder program helps faculty and staff respond to students in distress; Student Affairs Forum interviews and analyses.

Advice Prepares Faculty to Act in the Moment

Recommended Next Steps are Simple and Action Oriented

https://studentaffairs.stanford.edu/redfolder

Stanford Red Folder 20-21



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Talk About the Challenges We're All Experiencing

- Don't ignore the obvious
- Humanize the situation
- · Be flexible



Make Space for Well-Being

- · Be proactive
- · Create space/time for emotional expression
- Practice self-care (and talk about it!)
- Instill hope



Facilitate Connection

- Connect them to other support resources
- · If possible, connect with students individually
- Connect students to each other

Ryerson University Helps Faculty Prep for Meaningful Student Engagement

ThriveRU Provides Resources to Teach Resilience and Well-Being Skills

Key Elements

Wide variety of resources for students, faculty, and staff:

- Workshops
- Flashcards
- Weekly workbook of resilience exercises

* Facilitator's Guide -

Accompanies the weekly workbook and equips faculty and staff to discuss common challenges with students

Excerpt: ThriveRU Weekly Workbook Week 3 Exercise – Cultivating Optimism



Why Is This Important to Students Now:

By the third week of the term the workload is beginning to sink in and some of our **students may start to question their academic choices and ability to deliver** on the expectations their instructors have for them.

Leading the Exercise:

Ask yourself when something good happens:

- (1) What role did I play in making this happen?
- (2) ...

Ask yourself when something bad happens:

- (1) How can I keep this temporary?
- (2) ...

Try asking these questions as part of project debriefs during student-staff meetings or during

1:1s. If they struggle to answer the questions, offer alternative views they may not have considered.

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- Provide a Starting Point for Conversations
- Include Graduate Students in Well-Being 3 **Initiatives**
- 4 Integrate Wellness into the Classroom
- 5 Proactively Signal Support for Mental Health



Now Is the Time to Focus on Graduate Student Support

Graduate Students Struggle More...



More Likely to Experience **Depression and Anxiety** than General Population

...But Many Institutions Do Not **Prioritize Them**

Only

Of Institutions Have a Plan to Promote **Graduate Mental** Health and Well-Being

Media Brings Greater Attention to Graduate Student Mental Health



nature Signs of Depression and Anxiety Soar Among US Graduate Students During Pandemic



Mental Health Crisis for Grad Students



As the Pandemic Frodes Grad Student Mental Health, Academics Sound the Alarm



The Mental Health Crisis: Graduate Students Need Help Wellness Champions Get the Word Out about Available Resources



Graduate Student Wellness Initiative



Physical & Mental Well-Being



Basic Needs



Community & Mentoring



Career Fulfillment

Wellness Champion Responsibilities...



Host and facilitate health promotion and education activities within their department



Help newly admitted students have a smooth transition by sharing department expectations and resources available



Inform peers about updates to student health and wellness services and resources throughout the year

Contribute to Greater Awareness of Mental Health Resources among Grad Students

SFU Teaching Assistants Reinforce Mental Wellness in the Classroom

Graduate TA Well-Being Project Keeps Mental Health Top-of-Mind



Well-Being
Project Promotes
Wellness for
Graduate TAs
and Their
Students

TAs Attend a Mental Health Resource Workshop



Just-in-Time Resources Delivered Weekly via Email



Health promotion staff present at graduate student orientations to recruit graduate TAs for the program The TA 'Well-Being Workshop' teaches graduate students about the available mental health resources/strategies Regular updates on new initiatives, wellbeing exercises to try in class, and operations changes are delivered via weekly emails

Promising Momentum

87 GTA participants over one year; 91% learned strategies for enhancing wellbeing in the classroom and 70% saw a benefit in their students



"Training graduate teaching assistants helped us **amplify the concepts of cultivating well-being in the classroom** by providing resources and activities for them to use with their students."

Alisa Stanton, SFU Associate Director of Health Promotion

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Just Scratching the Surface in the Classroom



Faculty right now have an important role to support and acknowledge what students are going through and think about how class structures can be most conducive to mental health.

- Sarah Ketchen Lipson, PhD, EdM Assistant Professor, Boston University, and Associate Director of the Healthy Minds Network



Help Faculty Easily Embed Wellness into Courses

University of Texas Counseling Center Provides Plug-and-Play Canvas Modules



- Updated well-being modules provide guidance on important top-of-mind topics
- Modules can easily be imported from Canvas Commons to individual courses
- Program update section at the top lists new content to draw new and returning users
- Links to the UT "Well-Being In Virtual Environments" resource page throughout the resource

Curricular Infusion Bridges the Gap between Student and Academic Affairs



Georgetown's Engelhard Project

Faculty link academic course content to health and well-being topics through readings, presentations, and reflective writing assignments.

3 Elements of Curricular Infusion



Targeted readings or writing assignments that link course content with infusion topic



In-class discussions and/or presentations from campus resource professionals



Community partnerships that encourage students to reflect on their experience

Sample Courses

DEPARTMENT	COURSE TITLE	WELL-BEING TOPIC
Anthropology	Disability and Culture	Mental Health, Relationships
Economics	Healthcare Systems Economics	Stress and Coping Skills
German	Witches	Societal Stigma, Mental Health
Mathematics	Introduction to Math Modeling	Healthy Relationships With Food and Exercise
Physics	Dynamic Processes in Biological Physics	Biology of Depression
Philosophy	Introduction to Philosophy	Human Flourishing
Psychology	Cultural Psychology	Contemplative Practices for Well-Being

Georgetown Embeds Well-Being into Campus Culture and Curriculum

15+ Years of Growth at Georgetown



40

Engelhard courses offered **each semester**

Once Engelhard modules were put in place in this course, I couldn't imagine doing without them. I trust that through these experiences, students leave my class more prepared to address life's challenges and more willing and capable of understanding the challenges that others face."

Biology Professor Georgetown University

Over a Decade of Extending Reach on Campus

2005-2021

140 +

Faculty members taught courses

750+

Courses offered

24,000+

Students reached in courses¹

35

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Celebrate Faculty Who Support Mental Health

U Toronto's Faculty Profiles Highlight Supportive Classroom Innovations

Extra-Credit Assignments in Chemistry



For many chemistry students, organic chemistry is a course that forms the basis of the rest of their program, and can be an **intimidating and challenging subject...**Finding ways for students to enjoy organic chemistry was more than just fun: **it was about turning traditional course anxiety into true engagement with the subject.**

Since Fall 2009, Michaylichenko and Sauer...began offering bonus assignments in CHM B41 and CHM B42...

While worth a relatively small amount in the final grade, the bonus assignments have had a **tremendous impact on student engagement with the course**...and **increased interaction with their students**.

The main difficulty they have encountered in offering the bonus assignments is one of logistics...

Key Components of Faculty Profiles

Faculty spotlights inspire **peer buy-in** and provide other interested faculty with **points of contact** to learn more

Articulates relation to student wellbeing and **spreads ideas about accommodating student mental health**

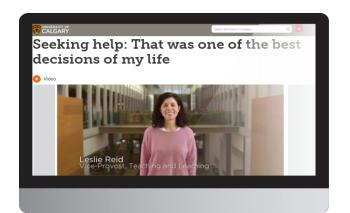
Describes classroom innovation **details** and history

Clearly **articulates benefits** of classroom innovation

Helps other faculty **anticipate challenges** when replicating innovation

Setting the Tone for Well-Being Promotion

Senior Leaders Play a Key Role in Stigma Reduction, Promoting Awareness



Key Points to Executive-Level Well- Being Promotion

- Demonstrate vulnerability: when leaders share their experience, it reduces stigma and normalizes wellbeing dialogue
- 2 Include faculty, staff, and students: validate the importance of well-being for the whole campus community
- **Promote help-seeking:** serve as an example of how and when to access well-being support



I presented to the world confidence and 'I have it all together,' and yet I was under the grips of thoughts and beliefs that I couldn't control ... [I was] feeling profoundly sad and alone. I remember the moment I decided I wanted to talk to someone about it. I talked to [my GP]...and she empathized, she understood. That was the best decision of my life."

Some Progress, but Ample Room for Improvement

Not Just Students: New Concerns About Faculty and Staff Mental Health

94% Of presidents are concerned about the mental health of employees as a result of COVID-19

53% Of faculty reported a significant increase in emotional drain

40% Of faculty considered leaving their positions as a result of COVID-

 C

A rising college HR priority

Faculty Well-Being: Creating a Stronger Workforce



"I am hopeful that our new research in this area will raise awareness of the reality that many faculty members are struggling with their own mental and emotional health. I hope that investments in new resources to support faculty wellbeing will yield benefits not only to individual faculty members, but also to student and institutions writ large."

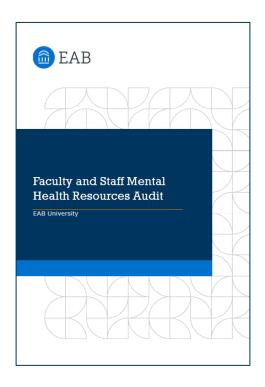
Dr. Sarah K. Lipson Assistant Professor Boston University

"

Faculty and Staff Mental Health Resources Audit



Optimize Your Mental Health Webpages



Receive a Custom Report with Actionable Advice On:



Five Critical To-Dos for Academic Leaders Supporting Student Success and Student Mental Health

Attendee Networking and Breakout Conversations

1

Schedule This Session for Your Team

- Request an EAB workshop on Five Critical To-Dos for Academic Leaders Supporting Student Success and Student Mental Health
- EAB staff share detailed best practice research with your team and help you prioritize next steps

<u>2</u>

Request a Faculty and Staff Mental Health Resources Audit

- Request an Audit on Faculty and Staff Mental Health Resources
- EAB staff complete an audit of your institution's resources and provide tailored advice for improvement

3

Review Your Session Workbook with Your EAB Strategic Leader

- Submit your workbook from today's session and indicate via the poll you would like to review with your strategic leader
- Your strategic leader will set up a time to discuss the presentation and potential next steps

<u>4</u>

Request Information about the EAB Mental Health Collaborative

(Launching February 2022)

An intensive cohortexperience for leaders to:

- Understand trends around student needs
- Assess mental health strategies
- Identify opportunities for improvement and learn from peers



Please let us know in the **poll** whether you would like to...

- (1) Schedule this session for your team
- (2) Schedule an audit of faculty and staff mental health resources
- (3) Review your workbook with your Strategic Leader
- (4) Learn more about the upcoming mental health collaborative

Breakout Rooms

Sample Discussion Questions:

- 1. What challenges do faculty at your institution have in talking about mental health and well-being?
- 2. What opportunities currently exist for integrating mental health and well-being concepts into faculty training or professional development?
- 3. How are you helping foster collaboration around well-being? What commitments have you personally made as a senior leader?

Please consider turning on your video to maximize opportunities for networking, interaction, and collective brainstorming.

A Quick Ask



We value your feedback.

Please take a few minutes to **complete the short survey** that pops up at the close of this webinar.

Thank you!