

# **Coordinated Care**

Tuskegee University



2022 Navigate HBCU Summit

### Introductions



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- Located in Tuskegee, AL
- Private HBCU serving over 2,700 students



#### **Care Units Framework**

- TU has 9 total Care Units built into platform including:
- Advising
- Faculty
- Athletics
- Financial Aid
- Counseling
- And more ...



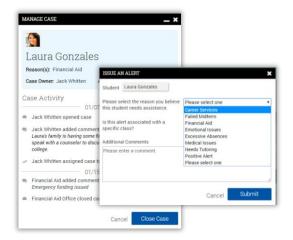
#### **Empowering Students**

- Actively launching the Navigate Student mobile app so that students can more easily access services across campus
- Ensuring that staff/faculty have active "Availability" in Navigate so that students can easily find who they're looking for



#### **Alerts Framework**

 Beyond traditional classroom concerns, have built options for counseling, financial, registration, technology challenges, judicial problems, etc. 3



### **Coordinated Care Spotlight**



Get Assistance

Scheduling for virtual appointments, tutoring (REACH) and Writing Center

Log into Navigate (EAB)





81 Tuskegee Student-Athletes Earn SIAC All-Academic Honors

## **Open Discussion**

Creating a Coordinated Care Network

- What are your biggest successes to date re: adding new offices/departments to Navigate?
- 2. How have overcome barriers to adding new offices/departments what are your most successful strategies to engaging others?
- 3. What is your team's support structure for adding new Care Units? i.e. what have you found most successful re: managing new offices/departments?
- Is using Navigate optional or mandatory at your institution – and how has this impacted overall adoption?





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