

Maximizing the Value of Campus Assets

Session 1: Understanding New Opportunities for Alternative Revenues



Education's Trusted Partner to Help Schools and Students Thrive

Your Imperatives Determine Ours

INSTITUTIONAL STRATEGY

Prepare Your Institution for the Future

Executive guidance rooted in research to support your strategic priorities

MARKETING AND ENROLLMENT

Achieve Your Enrollment and Growth Goals

Tailored partnerships powered by a recruitment ecosystem with unrivaled reach to enroll your future classes

STUDENT SUCCESS

Build a Student-Centric Campus

Technology trusted by 850 schools to retain, graduate, and empower more students DIVERSITY, EQUITY, AND INCLUSION

Advance DEI on Campus and in Your Community

Technology, research, and bold initiatives to strengthen your DEI strategy and eliminate equity gaps DATA AND ANALYTICS

Embrace Digital Transformation

Data and analytics solutions built for higher education to guide decisions and accelerate innovation

We partner with 2,500+ institutions to accelerate progress and enable lasting change.

95%+ of our partners return to us year after year because of results we achieve, together.



The Urgency and Limitations of Alternative Revenues

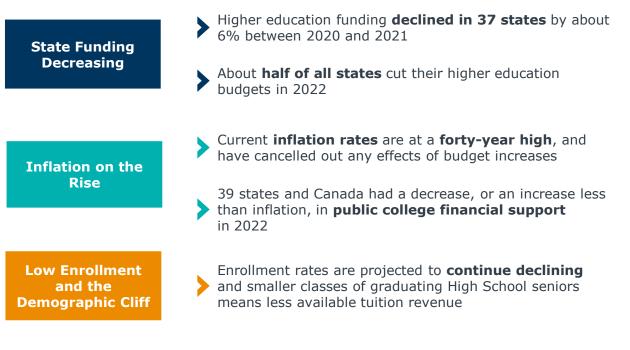
SECTION



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Doing More with Less

Available Revenue Streams Getting Smaller and Smaller



Source: Flannery, Mary Ellen, "State Funding for Higher Education Still Lagging," *National Education* Association, Oct. 25, 2022; "The State of Postsecondary Education in Canada," *Higher Education Strategy Associates*, 2021; Schroder, Ray, "Second Demographic Cliff Adds to Urgency for Change," *Inside Higher Ed*, May 19,2021; Williams, Audrey, "Here's How Rising Inflation Is Affecting Higher Ed," *The Chronicle of Higher Education*, April 14,2022; EAB interviews and analysis.

Quick Poll

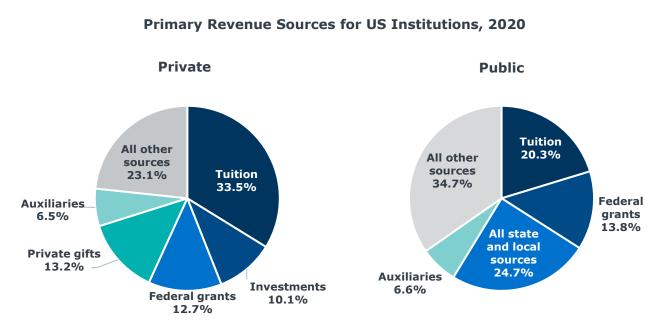
What is your primary rationale for pursuing more alternative revenue opportunities? (*Choose one*)

- · Replace declining revenue from enrollment activities
- Offset rising costs in other areas
- Diversify revenue streams
- Feeling that money is being "left on the table" with existing assets
- Other: write in chat

....

As poll results come in, share your comments and questions with us using the Chat function!

How Big of an Opportunity is There?



6

200 Ideas from the Frontier **Alternative Revenues** in Higher Education

42. Recreational Learning Brand Licensing

43. Turnkey Homeschool Curriculum

44. Capstone Case Study Sales

45. International Course Sales

Testing and Certification

47. ESL Testing and Certification

48. Distance Learning Proctoring Services

50. For-Profit Educator Texting Site Rental

46. Professional Society

49. Placement Test Fee

NEW EDUCATIONAL REVENUES

Capturing High-Growth Student Populations and Instructional Services

Internal Student Recruitment

- Third-Party Reception America
- Master's by Coursework Expedited Admissions Decisions
- Student Onboarding Pathway Programs
- Young Professional Condensed
- ESL Programs
- International Prepaid Phone Plans Community College Recruiting Teams
- Foreign-Born Faculty Recruitment Trips

Summer and Intersession **Blended** Learning

- 9. Extended Stay Summer Terms.
- 10. Oversubscribed Course
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- 23. Weekend Course Master's
- 24. Applied Liberal Arts Master's
- 25. Stockable Certificates
- 26. Cross-Country Satellite Campuses 27. New Regulatory Requirement

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35. Couples' Memberships

36. Expanded Course Audit Catalogs

38. Local Excursion Weekends

39. Faculty-Led Destination Travel

40. Other Lifelong Learning Grants

41. College-Athliated Retirement

37. Mark-to-Market Course Audit Fees

- **Faculty Consulting** 32. Rapid-Cycle Customized Curriculum 33 Templatized Company Policies
 - 52. International University
- 34. Corporate Advisory Committees Seniors' Enrichment Programs
 - 54 Industry-Sponsored Capitone Projects

BRANDING, LICENSING, AND AFFINITY

Expanding Product Categories and Sellable Space

'Stealth' Advertising and Sponsorship

100. Exterior Micro-Signage 101. Flanscreen Advertising 102. Bundled Student Media Advertising Packages

103. Meal Plan Site Restaurant Guides

106. Case Competition Sponsorship

107. Academic Department Sponsorships

Diversifying Athletics Revenues

108 Professional Team Stadium

109. Co-branded Exhibition Games

111. Sports Memorabilia Auctions

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Shared-Cost Luxury Amenities

133 Small-Batch Custom Publishing

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Favorable Vendor Rebates

186 Exclusive Vending Rights

Rights Consortia

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- 87. Designer Label Co-branding 88. Campus-Grown Gourmet Foods
- 69. Compus Wineries
- 90. Branded Office Decor

Increasing Branded

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- 94 On-Carrous Spending
- Loyalty Programs 95. Parent Orientation VIP Packages
- 96. Debit Card Attnity Programs
- 97. Atumni Peer-to-Peer Lending 99. Online Campus Bank
- 99. Insurance and Retirement Counseling Attnity Marketing

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118. Express Fine Dining

121. Off-Campus Meal Plan

123. Library Coffee Shops

122. 24/7 Automats

Future Bookstore

119 Repution Guest Restaurant Days

124. Gaming Center Tournaments

126 Town-Gown Transportation

125 Personal Training Clubs

127. Campus Trank Shows

128. Laundry Services

129. Campus Salons

130 DVD Rental Kosks

120. Meal Plan Food Delivery Partnerships

STUDENT FEES

Charping for Convenience and Choice

Convenience Fees

- 140. Credit Card Convenience Fee 141. Tution Installment Plan Service Fee 142. Early Move-In Fee 143. Early Registration Fee 145. Ufetime Alumni Fee 145 Landles Frie 147. Latin Diploma Fee
- Sharing Costs of Inefficient Scheduling 150. Course Drop Fee 151. Late Repistration Fee 152. Retroactive Course Add Fee
- Differential Instructional Cost

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153. Distance Learning Fee 154. Lab-Intensive Major Fee 155. International Student Fee

Surplus Goods Disposal

168. Centralized Surplus Goods Sales

169 Online Surplus Goods Auctions

Sustainable Energy Purchase Power

174. Regional Biomass Waste Sourcing 175. Landhil Methane Pipeline Partnerships

177 Local Cogeneration Partnerships

178. Renewable Energy Credit Hedges

170. Donated Items Garage Sales

171. Rooftoo Solar Panels

172. Parking Lot Solar Trees

176. Geothermal Heat Pumps

Agreements

CAMPUS OPERATIONS

Turring Cost Centers into Revenue Producers

Campus Health Center

148. Peak-Hour Course Fee

149. One-Click Registration and Text

113 Enrolment-Focused Sports 156. Student Insurance Carrier Billing 114 Development-Focused Sports 158. University Employee Clinics 115. Student Athlate Ukoness Rights

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Selling Administrative Services

161, IT Hosting 162. Bandwidth Leasing 163. Temporary Agencies 164. Library Services 165. Child Care Centers 166. Research Equipment User Fees 167 Comain Searce Rootals.

FACILITIES AND REAL ESTATE

Generating Cash Flow from Underutilized Space

Events Rentals

- 180. Outsourced Facilities Marketing 181. Local Hotel and Conference Space Partnerships 182 SMART Classroom Rental 182 Farmert Markete
- 184 Flee Markets 185 Outdoor Moules

Development Joint Ventures

- 186. City-Funded Satellite Campus Development 187. Student Residence Build-Leasebacks
- 188. Faculty Housing Co-development
- 199. Corporate Research Facility

Long-Term Leasing 190: Exterior Collular Artenna Stealthing

191. Interior Cellular Distributed Antennas. 192. Tutoring and Test Preparation Leasing 193. For-Profit Educator Leasing 194. Corporate Research Facility Leasing 295. Private Sector Office Space 196. Off-Peak Parking Lot Rental 197. Retail Ground Leasing

Asset Acquisition and Disposal

- 198 Real Estate Gift Specialists 199 Charitable Remainder Trust Specialists
- 200 Underutilized Real Estate Audits

revenue capture can be viewed on our website at eab.com/baf/AlternativeRevenues

Thumbnail descriptions for each of these strategies for alternative

Increasing Demand While Reducing Fixed Costs Premium-Priced Healthy and Convenient Foods ACADEMIC ENTREPRENEURSHIP INFRASTRUCTURE 117. Organic Food Stations de

Enrollment Management

27 Non-credit Course

Outsourcing and Joint

81. Five-Year Insourcing Plans

82. Best-in-Breed Point Sourcing

84. Online Degree Completion JVs

Venture Models

83. Online M.Eds JVs

76. Enrollment-Tripgered Staffing

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Critical Capabilities for Identifying, Launching, and Scaling Viable Programs

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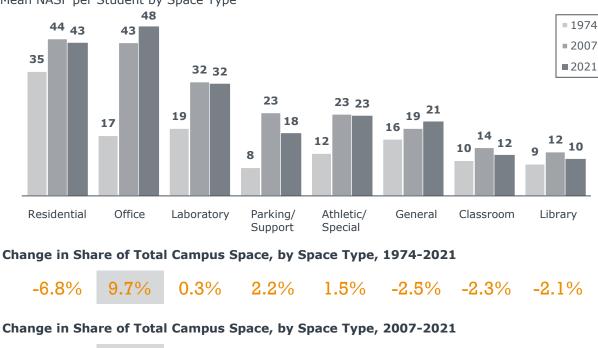
Business Affairs Forum

74. Team-Teaching Templates

Why Space and Infrastructure?

1. Campus Space Has Grown (Unevenly)

Growth in Space per Student



Mean NASF per Student by Space Type

Source: Society for College and University Planning, 2003 Campus Facilities Inventory Report; Society for College and University Planning, 2007 Campus Facilities' Inventory Report; Business Affairs Forum interviews and analysis.

0.1% -2.5% 0.1% 1.2% -0.8% -0.8%

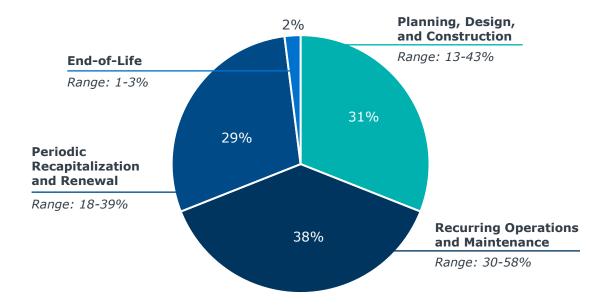
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0.0%

2.8%

2. The Cost of Space Extend Over Decades

EAB's Total Cost of Ownership Model



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3. Space and Other Assets Not Being Used Efficiently

Lights Out

"At one Midwestern university, the Facilities group invested in the control systems to turn off lights and air conditioning when offices were not occupied. The manufacturers' literature estimated that they would recover the costs in about three years. The offices were so lightly used that it took **only a year** to recoup the cost of the additional controls through energy savings."

> Michael Haggans, Visiting Scholar University of Minnesota

99

Climate-Controlled Libraries

"Faculty **use their offices so little** that what we are essentially doing is paying to heat and cool their private libraries."

> Facilities Leader Public Research University

??

Ghost Town

"Come here 10-2 Tuesday through Thursday, we are packed to the brim. Otherwise, our classroom buildings are **basically a ghost town**."

> Scheduler Private Liberal Arts College

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99

Falling Behind

"It takes us **nearly three times** as long to refresh a dining concept compared to the standard outside higher education."

> Chief Operating Officer Large Regional University

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(Introduce yourself and...)

Which campus space(s), infrastructure, auxiliary services, or other physical assets do you think are least optimized at your institution? Where is the greatest potential opportunity for increased revenue?



Ideas to Maximize the Value Campus Assets

SECTION



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Idea 1: Target New Customers

Campuses Experimenting with Food Spaces Targeting Non-Traditional Markets

UMASS AMHERST Food Space Portfolio

- Extensive retail and grab-and-go provide extended hours and late-night meals desired by older students
- Worcester Commons (right) includes street marketstyle food hall, modeled after NY's Chelsea Market



Students in Apartments

Graduate and Professionals

UNIVERSITY OF SAN FRANCISCO Wolf and Kettle Café

- Whole Foods model to serve students with kitchens
- Includes fresh groceries, coffee and hot bars, and pub
- 350-person seating capacity features outdoor pavilion

😗 One World Café

- Consolidation of graduate programs onto single campus inspires leaders to rethink dining space
- Design elements include always-open seating space, fast-serving international cuisine stations, and proximity to main entrance parking lot





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Idea 1: Target New Customers

"Mirabella at ASU" Provides Housing, Lifelong Learning Option for Retirees



MIRABELLA.



Community Snapshot

Purpose: Auxiliary revenue to design and attract a new market of residents

Location: Tempe, AZ (adjacent to ASU's main campus)

Investment: \$252 million by ASU and Pacific Retirement Services (PRS)

Facilities:

- 20 stories (613,992 sq. ft. total)
- 252 apartments (751 to 2,665 sq. ft. per unit)

Resident Costs:

- Buy-in fee (\$378,000-\$810,000)
- Cost per month (\$4,195-\$5,570)
- 85% of buy-in fee refunded to heirs when someone dies

Four-Pronged Marketing Strategy to Attract Residents



Lifelong Learning Residents engage in classes, courses, and workshops offered by ASU



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Inter-generational Community

ASU alumni, former ASU faculty and staff, Age 62 or older



Well-being and **Health Services** Programs to address all aspects of social, physical, and mental wellness



Dining and Culture

Menus with creative and delicious healthy food and seasonal varieties

Sources: Pacific Retirement Services, Mirablea at ASU; ASU News, High-rise for seniors on Tempe campus links residents from near and far to ASU community, offering cultural and learning opportunities for residents and students alike; Phoenix News Times, Demand Soaring for Seniors Only High Rise on Arizona State University's Tempe Campus, EAB interviews and analysis.

Idea 2: Scale Distribution at Low Cost

Early Campus Experiments Highlight Promises and Pitfalls of Decentralization



Amazon Hub Lockers

- Self-service kiosks where packages, food can be delivered
- Customers receive code via email after package delivered
- Locations in 900+ U.S. cities; hosted in stores, building lobbies

Amazon Go Stores

- Cameras, shelf sensors identify which items are taken by individual, who is automatically charged
- 3,000+ locations established, including college campuses

Higher Education Applications

Food Lockers

- Food ordered through Rider University app can be delivered to refrigerated or heated lockers throughout campus
- Customers receive text with a code when food is ready for pick up

Unstaffed Markets

- **Miami University** is exploring unstaffed market design options in next dining hall renovation
- System would charge customers electronically using cameras and weighted sensors, automatically deducting meal plan dollars

Vending Machines

- To reduce food deserts, **Pepperdine** University has installed vending machines throughout campus
- Digitally-connected, refrigerated units serve healthy foods in place of cost-prohibitive physical stores

Install enough lockers to make pickup convenient

Pilot has not yet been implemented on a college campus

Enlist vendor to maintain machines and manage repairs

Source: Miami University, Oxford, OH; Pepperdine University, Malibu, CA; Rider University, Lawrenceville, NJ; Everything you need to know about Amazon Hub Locker, Amazon; Inside Amazon's surveillance-powered, no-checkout convenience store, Tech Crunch, 2018.

Idea 2: Scale Distribution at Low Cost

Robotic Delivery a Win-Win for Both GMU Students and Dining Services

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- GMU began pilot in January 2019 with Starship Technologies to implement robotic food delivery, becoming first partner university in U.S.
- Fleet of 32 robots deliver one meal at a time anywhere on campus, carry up to 20 pounds of food, and open with personalized code

Key Facts About GMU's Fleet

- 1 full time employee, plus additional student staff
- 10 retail locations served
- 12-hour battery recharged at outdoor stations
- 1,000 square feet warehouse for repairs



Early Results from GMU's Program

>\$1M estimated organic growth in retail sales

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>500K miles travelled in first year

>10K orders placed in first year

Source: George Mason University, Fairfax, VA; How GMU students' eating habits changed when delivery robots invaded their campus. The Washington Post, 2019; Robot food delivery service expands at George Mason University, CNBC, 2019; EAB interviews and analysis.

Idea 3: Lease Excess Space to Market

Anchor Institution: a place-based, mission-driven entity that leverages economic power with human and intellectual resources to improve the long-term health and social welfare of its community

Community-Centric Space Strategy Differentiates Drexel in Crowded Philly Market



Leases University-Owned Space to Grow Partnerships, Reputation

Uses space to attract partners in wellaligned industries (e.g., life sciences)



Uses Construction to Support Local Companies, Residents

Partners with developers on mixed-use facilities to create jobs, spur new business

Factors City Grid and Streets Into Campus Planning

Designs pathways, street developments to ease navigation, boost community activity

Embeds Community Voices in Campus Space Conversations

Consults neighborhood community groups about upcoming projects, impacts

Space Redeployment

Idea 3: Lease Excess Space to Market



Support Local Economic Development

- Virginia Tech developing, freeing up spaces on edge of campus for rentals
- Joint investments in research, exhibition, meeting spaces enable new, deeper collaborations
- Projects near main street boost foot traffic, spur investment in local businesses



Facilitate Launch of Student Businesses

- Several institutions manage workspaces, call rooms for student business incubators
- While some universities charge rent, Montclair State University instead takes a stake in businesses started out of its spaces

Stanford University

Get More Value Off of Unused Land

 Stanford University uses some land for commercial offices, hotels, retail properties and a regional shopping center 18

 Land for shopping center specifically provided under noncancellable leases, leading to more than \$1B in deferred rental income

Idea 4: Make "Unproductive Space" Sellable

Potential Opportunities to Increase Monetization of Assets Beyond Original Design



Walls



Parking

Differentiated parking fees; nonuniversity rentals for events (e.g., movie nights, flea markets, church festivals); covered parking solar

Advertisements on digital screens; entryway micro-signage



Transportation

Marketing contracts for bike racks and bus siding; supplemental service contracts for municipality public transit

Conference Centers

One-stop-shop hosting packages; nudge faculty towards hybrid hosting instead of travel; access to residential halls, athletic facilities 19

Idea 5: Leverage Partners to Monetize Assets

The College of New Jersey (TCNJ) Leverages Public-Private Partnership (P3)

- To address critical student housing needs, TCNJ enters into 50-year DBFOM¹ land lease with the PRC Group for development of mixed-use facilities
- TCNJ retains ownership of the land while PRC maintains ownership of the improvements; at the end of the 50-year term, ownership of the improvements reverts to TCNJ
- TCNJ receives annual ground lease payment of \$400,000 per year; increases by \$50,000 each year during the project term, generating an income stream totaling \$48M
- 612 total beds across 11 buildings; one-, two-, and four-bedroom apartments, with 53,178 SF of other retail and restaurants
- **Revenue Summary**: \$120M total project cost covered by private financing, with TCNJ expected to receive ~\$48M over the life of the lease

Metropolitan State University (MSU)

Denver's MSU partnered with Sage Hospitality to open a SpringHill Suites on its campus, generating about \$2 million in revenue in first few years



Review EAB's **Navigating Public-Private Partnerships** for more details.

²⁰

Partnerships

Idea 5: Leverage Partners to Monetize Assets

Minnesota State University Generates \$35K from Architectural Salvage



Implosion of Gage Residence Hall Complex



- Gage Residence Hall Complex was constructed in 1965; complete renovation estimated to cost MSU \$28.8 million
- MSU issued RFP for demolition, ultimately selecting FEH Design's \$1.3 million bid $^{\rm 1}$
- Beyond implosion, FEH offered architectural salvage to clear excess inventory and divert garbage from landfill; achieved 95% diversion rate

1) FEH and MSU created revenue-sharing agreement to split revenue from architectural salvage.



GN Architectural Salvage



Sold dining furniture to three summer camps



Set aside building stones and bricks to sell to alums



Coordinated with Advancement to sell old mailboxes



Converted building rubble into gravel; saved \$250K in using gravel to build parking lot



Source: FEH Design and Minnesota State University, "Sustainable Demolition & Deconstruction," MAPPA 2016 Annual Conference; EAB interviews and analysis.

Idea 6: Think Outside the Box

Institutional Feature	Potential Alternative Revenue Idea	Case Studies
Growing Athletic Culture and Public Image	Lifetime Premier Stadium Seating	Mezzanine-level seats at the University of Maryland 's Byrd Stadium cost \$800 to \$2,000 annually or \$10,000 to \$25,000 for a lifetime membership.
Beautiful Campus with Distinctive Architecture	Filmable Campus Contracts	California State University, Northridge decided to increase revenue by opening their campus to TV, film, and commercial shoots, which brings in more than \$1.25 million in revenue each year on average.
Strong Agricultural or Horticultural Programs	Campus Grown Food and Wine	The University of California, Davis sells its \$12 bottles of olive oil online and in the campus bookstore; Washington State University 's creamery funds two research assistantships, a faculty position, and a portion of wages and benefits for three administrative positions; California State University, Fresno produces 12 to 15 different wines.
Tight Local Housing Market	Faculty Housing Co- Development Projects	A growing number of universities are pursuing partnerships with developers to construct faculty housing within the local community.
Strong Alumni Affinity with Campus	University Columbaria	Some institutions erect columbaria (memorial walls filled with niches for urns), with a typical columbarium holding several hundred to several thousand niches at approximately \$1,500 to \$5,000 per niche.

Target New Customers

 What audiences are not being served by our current assets?



Scale Distribution at Low Cost

• What and where can we do more for less?



Lease Excess Space to Market

• What underused spaces can we lease/sell for community benefit?



Make "Unproductive Space" Sellable

• What assets have historically had limited use?



Leverage Partners to Monetize Assets

• Where can we tap external expertise and resources?



Think Outside the Box

 What differentiated aspects could we leverage for profit?

(Introduce yourself and...)

Which idea most resonated to you as an opportunity to explore on your campus? What other ideas have you seen be deployed, either successfully or not?



Next Steps

SECTION



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STUDENT FEES Charging for Convenience and Choice

Convenience Fees

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Sharing Costs of

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193. For-Profit Educator Leasing

295. Private Sector Office Space

196. Off-Peak Parking Lot Rental

198 Real Estate Gift Specialists

Asset Acquisition and Disposal

200 Underutilized Real Estate Audits

eab.com/baf/AlternativeRevenues

199 Charitable Remainder Trust Specialists

197. Retail Ground Leasing

Thumbnail descriptions for each of these strategies for alternative revenue capture can be viewed on our website at

170. Donated Items Garage Sales

171. Rooftoo Solar Panels

176. Geothermal Heat Pumps

Long-Term Leasing

Agreements

152. Retroactive Course Add Fee

Differential Instructional Cost

Inefficient Scheduling

140. Credit Card Convenience Fee 141. Tution Installment Plan Service Fee 142. Early Move-In Fee 143. Early Registration Fee 144. Lifetime Transcript Fee 145. Ufetime Alumni Fee 105 Landles Frie 147. Latin Diploma Fee 148. Peak-Hour Course Fee 149. One-Click Registration and Text

Campus Health Center

161, IT Hosting

162. Bandwidth Leasing

164. Library Services 165. Child Care Centers

Events Rentals

163. Temporary Agencies

167 Comain Searce Rootals.

156. Student Insurance Carrier Billing

Selling Administrative Services

166. Research Equipment User Fees

180. Outsourced Facilities Marketing

181. Local Hotel and Conference

Development Joint Ventures

187. Student Residence Build-Leasebacks 188. Faculty Housing Co-development 199. Corporate Research Facility

Campus Development

Space Partnerships

182 Farmert Markete

185 Outdoor Moules

106. City-Funded Satellite

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182 SMART Classroom Rental

FACILITIES AND REAL ESTATE

Generating Cash Flow from Underutilized Space

158. University Employee Clinics

CAMPUS OPERATIONS

Turring Cost Centers into Revenue Producers

What to Expect in Part II?

Sessions on September 8th and October 2nd – Register Here



Deep Dive into Alternative Revenue Strategy

Focus on the existing assets, internal resources, external partnerships, and historic successes to leverage at each institution



Interactive Exercise

Facilitated reflection led by EAB experts to explore gaps and opportunities in your institution's approach to alternative revenue



Takeaway Action Plan

Clear next steps and tactics to jumpstart alternative revenue investments on your campus



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