# Digital Engagement Strategies for Incoming Students

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Currently, it's more important than ever to cultivate a sense of belonging and connection with incoming students, as colleges and universities face several new threats to their incoming class. To combat the uncertainty caused by COVID-19, institutions must develop new and creative ways to engage students through orientation and across the summer. We have organized over 120 virtual engagement strategies in seven key areas.

#### Seven Key Areas:

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Build affinity and sense of belonging

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- Drive engagement with academics
- Engage parents and family members
- Facilitate virtual campus experiences
- Foster peer connections
- Offer service opportunities
- Provide career exploration opportunities

# Building Affinty and Sense of Belonging

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- "Drive-In" for campus gear and swag pickup
- Institution-themed coloring contests
- Mail out campus swag (postcards, T-shirts, giveaways)
- Mascot chat or livestream
- Orientation packets and yard signs sent to incoming students
- Virtual campus jigsaw puzzles
- Virtual care package
- Alumni outreach to students based on common interests
- Building and/or touring your college campus on Minecraft
- Campus legends/traditions module or webinar

- Competition between orientation groups for completed orientation activities
- Alumni Ask Me Anything (AMA) webinar
- Alumni welcome calls
- Alumni welcome video series
- "Health Tip of the Day" Instagram posts
- Instagram hashtag for incoming students
- Instagram story templates
- Social media quick polls to get students excited about return to campus (e.g., Vote for a premium dinner in the dining hall)
- Student influencer Instagram pages



- Twitch livestream sessions led by orientation leaders, featuring rotating campus guests
- Email campaign highlighting virtual events for incoming students
- Phone campaigns conducted by current students to welcome new students
- Radio show or podcast focused on what incoming students need to know
- Student Podcast: A Day in My Life
- Video series: "What Being a \_\_\_\_\_ Means to Me"
- Virtual Student Experience Portal
- Campus Zoom backgrounds



# Drive Engagement with Academics

- Major-specific webinars for incoming students
- One-credit virtual summer class for incoming students
- Popular classes lecture series
- Texting campaign for incoming students about upcoming academic events
- Video series spotlighting academic experiences
- Virtual campus library tour
- Virtual tutoring sessions/workshops
- AMA session with campus librarian
- Faculty meet-and-greet webinars
- Faculty one-on-one mentorship opportunity
- One-on-one academic advisor sessions
- Virtual "study buddies" (pair students to meet)
- Virtual faculty office hours
- Virtual writing workshops and exercises

# Engage Parents and Family Members

- "Safety on campus during COVID-19" AMA with senior university administrators for admitted students' parents
- Facebook live orientation sessions offered in multiple languages
- Facebook Live Parent Council meetings

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- Modules on college experience for first-gen parents
- Phone campaign for parents
- Parent-champion-organized
  events like Zoom Happy Hours
- Facebook groups for parents of incoming students



- GroupMe or text-chat groups for parents of incoming and current students
- Virtual Family Feud competition
- Virtual introduction to campus career services for parents

# Facilitate Virtual Campus Experiences

- Campus a capella group concert series
- Championship game watch night
- Esports intramural leagues
- Esports tournaments

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- Outside speaker event with virtual AMA
- TikTok dance competition
- Virtual cook-along with dining hall
- Virtual activity fair
- Virtual art gallery/showcase

- Virtual club meetings or coffee hours (e.g., Black Student Union, Campus Republicans/Democrats, etc.)
- Virtual concert/talent show
- Virtual meditation class
- Affinity group virtual meet and greets (e.g., Black Student Union, LGBTQ+ organization, First Generation Student Union)
- Google Maps virtual student life tour
- Livestream workouts with rec sports or athletics coaches

- Post-orientation surveys and quizzes
- Student services virtual information sessions
- Virtual trivia
- Virtual workout classes
- Website "Easter egg" hunt
- Virtual mental health support groups
- Virtual religious services
- Zoom bake-alongs

# Foster Peer-to-Peer Connections

- "Coffee & Convo" sessions with student leaders
- "Pour the Tea" hot-topic discussions
- Chat box staffed by student employees or volunteers
- Connect cohorts of students who will share living/learning community or residence hall floor
- Connect cohorts of students who will share their first-year seminar class
- Hobby webinars led by current students or staff
- Housing-specific orientation
  groups and virtual activities

- Individualized outreach from orientation leaders
- Interest-driven orientation
  meeting groups
- "Letter to my future self" writing activity and share-out
- Region-based student affinity groups
- Ted Talk-inspired conversations
- At-home scavenger hunt
- Contest with bookstore gift card or similar prizes
- Kahoot! livestream games
- Multiplayer games via Jackbox

- Pet photo competition
- Virtual bingo
- Virtual board game night
- Virtual book/article club
- Virtual dance parties
- Virtual jeopardy
- Virtual paint classes
- Virtual speed meet-and-greet for incoming students
- Orientation leader Instagram live AMAs
- Recipe exchange

# Offer Volunteer/Service Opportunities

- "Be My Eyes" volunteering opportunity to help visually impaired students
- "Virtual" blood drive
- Service-themed Instagram campaign
- Translators without Borders volunteering

- Volunteer to live-caption webinars or meetings for peers
- 7 cups virtual volunteering
- 'Mascots...Give Back' campaign-Students and alumni post blogs about how they've helped their local communities
- Project Gutenberg volunteering
- Service opportunities from local organizations

# Provide Career Exploration Opportunities

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- Alumni career day video or webinar
- Alumni Career Paths virtual panel webinar
- Instagram takeovers for alumni: "Day in the Life of..."
- StrengthsFinder online assessment and follow-up conversations
- One-on-one career advising sessions
- Produce career spotlights focused on recent graduates
- Q&A webinar with career center director
- Spotlight recent internships carried out by current students

### Learn more about engaging incoming students eab.com/VirtualOrientation

Student Affairs Forum

