



PARTNER CASE STUDY¹

How a Longtime Partner Maximized Reach with a Multifaceted Audience-Generation Strategy

Private University in the Northeast with 6,600 Undergraduate Students

Challenge

Over the course of their longtime partnership with EAB, the university achieved strong growth despite challenging contexts with EAB's Enroll360 premier solutions: Cultivate, Apply, and Yield. But in 2020, like many other colleges across the country, they experienced a decrease in interest from their national audience. Test taking among prospective students dropped, which, when coupled with uncertainty among students about what their first term would bring, caused the institution's inquiries to fall by 7% and their enrollment to drop by 9%.

Solution

Through research conducted with their EAB Marketing and Enrollment Strategic Leader, the university uncovered an alignment between their primary in-state markets and their secondary and tertiary out-ofstate markets. They realized that many of their out-of-state markets produced high-affinity inquiries and applicants to the level of their long-primary instate markets. They also realized that 80% of their inquiries and applicants were in Naviance. EAB then saturated the university's primary markets by finding and engaging right-fit students through Intersect and Cappex.

Impact

By realigning their alternative list source strategy with EAB's help and combating declining availability of test-takers the university **saw a 15% increase in inquiries, of which 9,300+ were sourced from Cappex and 10,000+ were sourced from Intersect.** Among its 10 peer institutions, the university was one of only 4 to increase enrollment and strengthen yield between 2020 and 2021.

Impact Highlights *Entering Classes 2020–2021* *As of August 2021 15% Increase in

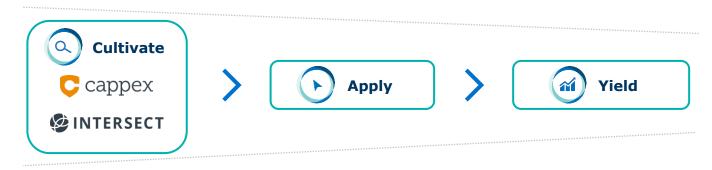
inquiries

19%

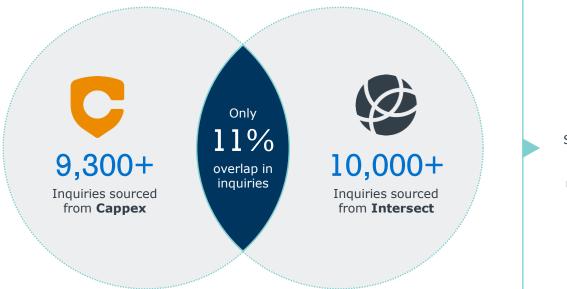
Increase in enrollment

17% Increase in yield rate

EAB's Connected Recruitment Ecosystem Tailored to University's Specific Goals



Expanding the University's Reach in Top-Tier Markets Through Cappex and Intersect



101%

Students who engaged with both Cappex and Intersect were **101%** more likely to apply and enroll

Ongoing Strategy Refinement Leads to Strong Enrollment Results

Fall Freshman Enrollment

Entering Classes 2010–2021 *As of August 2021

