Transfer Portal Support Office Hours

February 1, 2023

Refer to the meeting confirmation email you received in your inbox.

Using Your Computer Speakers

If you select the "Computer Audio" option, please be sure that your speakers or headphones are connected.

Using Your Telephone

If you select the "Phone Call" option, please dial in with the phone number and meeting ID provided.

Date Time: Mar 31, 2020 03:00 PM Eastern Time (US and Canada)

Join from PC, Mac, Linux, iOS or Android: Click Here to Join
Note: This link should not be shared with others; it is unique to you.
Add to Calendar Add to Google Calendar   Add to Yahoo Calendar

Or iPhone one-tap
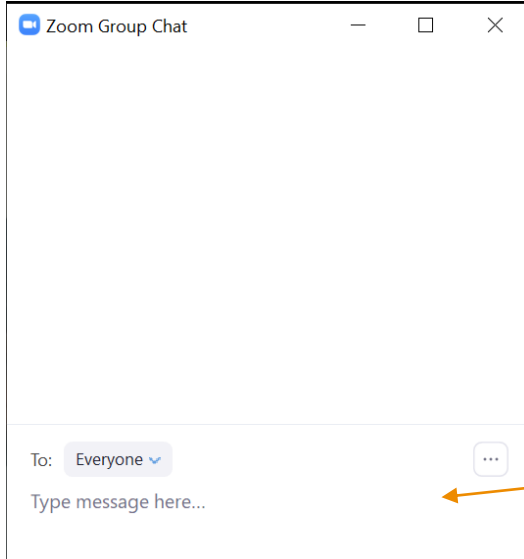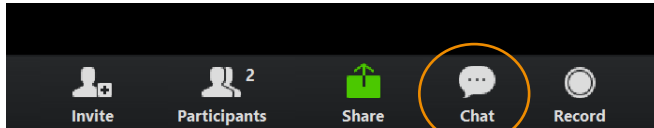   US: +16468769923,,511418667# or +13126266799,,511418667#
Or Telephone:
    Dial(for higher quality, dial a number based on your current location):
        US: +1 646 876 9923 or +1 312 626 6799 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or
+1 253 215 8782
    Meeting ID: 511 418 667
    International numbers available: https://eab.zoom.us/u/abLkP09Nci

Asking a Question

To ask a question, navigate to the chat button at the bottom of your screen and type it into the chat panel, or unmute yourself and ask your question verbally.

After the session, a member of our team will be in touch to follow-up on your questions individually if they were not answered during the session.

Type your question here

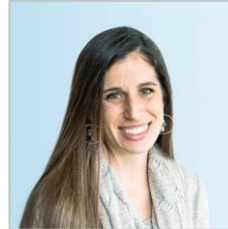# Update your name (and include your institution)

Update Your Name

- Click **Participants** in your menu bar.

- On the right side of the screen, hover over your name, click more, and then click **Rename**.

- Add a dash and your institution name. You may also add your pronouns if you wish (example: they/them/theirs)

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Pilot Objective: Evaluate if driving students directly to account creation page in portal has any effect on:

1. Account Creation
2. Account Conversion %
3. Overall Utilization

Goal: Improve stealth user identification without causing significant disturbance in user experience

Pilot Link: https://woodley.transfer.degree/app/#!/my/account/

Current Link: https://woodley.transfer.degree/

University of San Francisco

Transfer Portal Go-Live: December 7, 2021

Background	Time Frame	Results	Pilot Short Term Changes	Long Term Changes
Location: San Francisco, CA

Fall transfer enrollment: ~350

Portal Go-Live: December 7, 2021 | 3 Weeks:

October 24, 2022 – November 14, 2022 | **59%** Account Conversion rate compared to 40% Account Conversion Rate (3 weeks before pilot) | Audited website or portal hyperlinks

Updated USF website link to redirect to portal Account Creation page | Updated email communications and marketing materials

Website audit and analytics review |

Transfer Admissions: https://www.usfca.edu/admission/undergraduate/transfer

Transfer Credit Evaluator

See which courses you can transfer and how they'll apply to certain degrees at USF. This evaluation is unofficial, but it will help you estimate your time on campus.

International students: This tool only evaluates credit from U.S.-based institutions. For more information about transferring credit from international schools, please contact international@usfca.edu.

TRY IT OUT

Nursing Transfer Requirements:
https://www.usfca.edu/admission/undergraduate/nursing-transfer-requirements

Transfer Credit Evaluator

See which courses you can transfer and how they'll apply to certain degrees at USF. This evaluation is unofficial, but it will help you estimate your time on campus.

International students: This tool only evaluates credit from U.S.-based institutions. For more information about transferring credit from international schools, please contact international@usfca.edu.

TRY IT OUT

Transfer Portal Go-Live: January 5, 2021

Background	Time Frame	Results	Short Term Changes	Long Term Changes
Location: Dobbs Ferry, NY and NYC Annual transfer enrollment: ~1000 Portal Go-Live: January 5, 2021	5 Weeks: October 10, 2022 – November 14, 2022	**69%** Account Conversion rate compared to 50% Account Conversion Rate (same time period year before)	Audited website or portal hyperlinks Updated Mercy website link to redirect to portal Account Creation page	Updated email communications and marketing materials, verify CC websites Website audit and analytics review

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Transfer page: https://www.mercy.edu/admissions-aid/transfer-admissions

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We know how important it is to have your credits transfer over and be applied toward your specific program. We've created Transfer Credit Max so you can get a customized idea at how we can apply your credits and help you to see how quickly you can finish your degree at Mercy.

Once you are accepted, the Transfer Team in our Student Services Support Center (SSSC) will carefully evaluate your college transcripts, test scores and other documents for equivalent transfer credits.

Transfer Credit Max

Admission Requirements: https://www.mercy.edu/admissions-aid/transfer-students/admissions-requirements

Questions?

We are here! Let us know if you have joined with a question!

Support and Strategic Offerings for Transfer Portal Administrators

Offerings	Description	Typical Partner Positions
App Admin Onboarding	Transfer Portal onboarding program for you to learn the Application Administrator role and the systems that will help set you up for success.	• New Application Administrators • Registration Link: [Register Here](#)
Transfer Portal Office Hours	Chat live with EAB Support Analysts and peers during drop-in Office Hours. Come with questions! Sessions are open to any topic, but some may have a particular focus area as detailed in the program promotion.	• All App Admins, any tenure • Registration Link: [Register Here](#) *Questions between Office Hours?* Email TransferTechSupport@eab.com
Transfer Portal Intensive Series	Discussion-based webinar series with an in-depth look into the seven best practice areas that make up EAB's Transfer Maturity Curve.	• Program Owners, Application Administrators, Functional Leaders • Registration Link: [Register Here](#)
Best Practice and Networking Request Form	This survey is available at any time for relevant questions as well as provides an opportunity for partner connections based on interest.	• Program Sponsor, Program Owners, Application Administrators, Functional Leaders • Survey Link: [Survey Link](#)

Poll

How was today's session?