Transfer Portal Support Office Hours

Wednesday, September 6th

Refer to the meeting confirmation email you received in your inbox.

Using Your Computer Speakers

If you select the "Computer Audio" option, please be sure that your speakers or headphones are connected.

Using Your Telephone

If you select the "Phone Call" option, please dial in with the phone number and meeting ID provided.

Date Time: Mar 31, 2020 03:00 PM Eastern Time (US and Canada)

Join from PC, Mac, Linux, iOS or Android: Click Here to Join
Note: This link should not be shared with others; it is unique to you.
Add to Calendar Add to Google Calendar   Add to Yahoo Calendar

Or iPhone one-tap
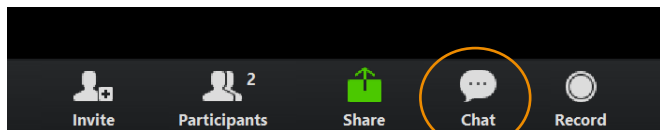   US: +16468769923,,511418667# or +13126266799,,511418667#
Or Telephone:
   Dial(for higher quality, dial a number based on your current location):
     US: +1 646 876 9923 or +1 312 626 6799 or +1 301 715 8592 or +1 346 248 7799 or +1 669 900 6833 or +1 253 215 8792
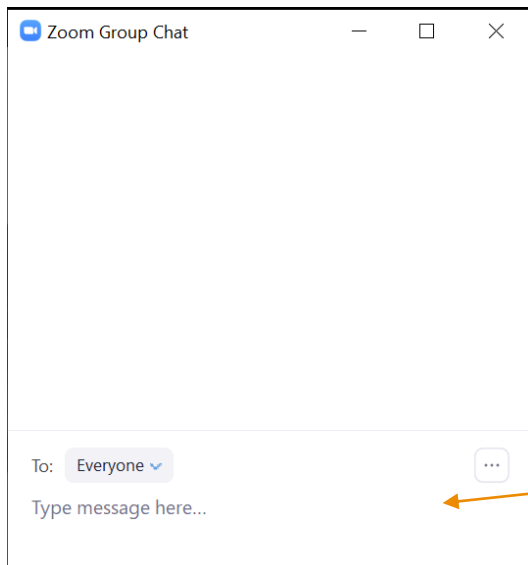   Meeting ID: 511 418 667
   International numbers available: https://eab.zoom.us/u/abLkP09Nci

Using Zoom

Asking a Question

To ask a question, navigate to the chat button at the bottom of your screen and type it into the chat panel, or unmute yourself and ask your question verbally.

After the session, a member of our team will be in touch to follow-up on your questions individually if they were not answered during the session.
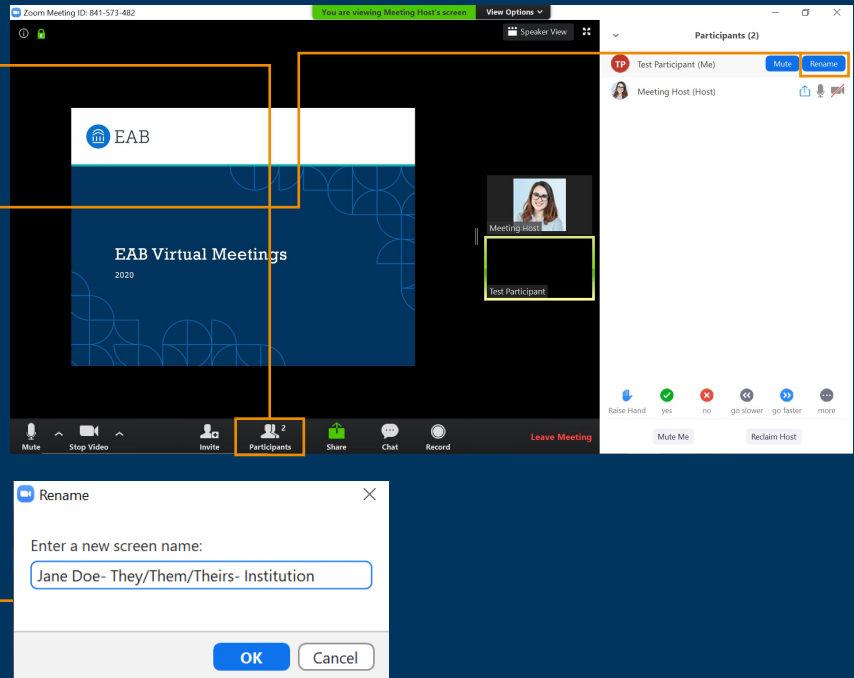
Type your question here

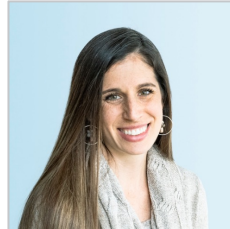# Update your name (and include your institution)

Update Your Name

- Click **Participants** in your menu bar.

- On the right side of the screen, hover over your name, click more, and then click **Rename**.

- Add a dash and your institution name. You may also add your pronouns if you wish (example: they/them/theirs)

Allison Akalonu
Transfer Portal

Gina Schorr
Partner Support

Transfer Portal Release

TRN 2023.2.0 released August 29th at 8pm EST

New Transfer Staff Portal URL
- Student URL and log in as it was before release
- NEW Staff URL add /staff/ (same credentials!)
- Woodley.transfer.degree and now Woodley.transfer.degree/staff/

Transfer Portal User Interface Updates
- Portal sections moved to icon menu on the left
- Hamburger menu to view details, edit information
- "+" add row for new entries

New Help Center!
- Feature articles linked from TRH Help Center
- Release documentation and videos linked here
- Onboarding resources

EAB Experiences – Transfer Portal

Maximize your Partnership through EAB's Experiences led by Product and industry experts.

Product Training and Support

Onboarding

Learn about the responsibilities of a Transfer Portal Administrator and the systems and resources available to you.

Click here to register.

Audience: New Application Administrators

Office Hours

Chat live with EAB Support Analysts and peers during drop-in Office Hours - come with questions!

Click here to register.

Audience: All Application Administrators

Strategies and Best Practices

Strategy Spotlights

Discussion-based webinar series with an in-depth look into the seven best practice areas that make up EAB's Transfer Maturity Curve as well as examples from Transfer Portal peer institutions.

Click here to register.

Audience: Program Owners, Application Administrators, Functional Leaders

Transfer Support and Networking Request Form

This request form is available at any time for relevant questions as well as provides an opportunity for partner connections based on interest.

Click here to access form.

Audience: Program Sponsor, Program Owners, Application Administrators, Functional Leaders

Polls

1 Do you use a de-duplication tool for CRM ingestion?

2 If yes, which tool and would you recommend it? If no, any tips or tricks in your de-duplication process?

3 How was today's session?