

# EAB's Teacher Morale Momentum Loop Implementation Guide

Use this step-by-step project planning tool to implement the teacher morale momentum loop in school districts. This tool guides leaders through EAB resources that help to diagnose the major causes of low teacher morale within a district, determine how to prioritize a district's biggest threat areas, and co-design sustainable solutions with teachers to ensure lasting results.

## **District Leadership Forum**

Project Director Olivia Rios

Contributing Consultant Sarah Woll

Executive Director Meredith McNeill

#### Legal Caveat

EAB Global, Inc. ("EAB") has made efforts to verify the accuracy of the information it provides to partners. This report relies on data obtained from many sources, however, and EAB cannot guarantee the accuracy of the information provided or any analysis based thereon. In addition, neither EAB nor any of its affiliates (each, an "EAB Organization") is in the business of giving legal, accounting, or other professional advice, and its reports should not be construed as professional advice. In particular, partners should not rely on any legal commentary in this report as a basis for action, or assume that any tactics described herein would be permitted by applicable law or appropriate for a given partner's situation. Partners are advised to consult with appropriate professionals concerning legal, tax, or accounting fiscues, before implementing any of these tactics. No EAB Organization or any of its respective officers, directors, employees, or agents shall be liable for any claims, liabilities, or expenses relating to (a) any errors or ormissions in this report, whether caused by any EAB Organization, or any of their respective employees or agents, or sources or other third parties, (b) any recommendation by any EAB Organization, or (c) failure of partner and its employees and agents to abide by the terms set forth herein.

EAB is a registered trademark of EAB Global, Inc. in the United States and other countries. Partners are not permitted to use these trademarks, or any other trademark, product name, service name, trade name, and logo of any EAB Organization without prior written consent of EAB. Other trademarks, product names, service names, trade names, and logos used within these pages are the property of their respective holders. Use of other company trademarks, product names, service names, trade names, and logos or images of the same does not necessarily constitute (a) an endorsement by such company of an EAB Organization and its products and services, or (b) an endorsement of the company or its products or services by an EAB Organization. No EAB Organization is affiliated with any such company.

#### IMPORTANT: Please read the following.

EAB has prepared this report for the exclusive use of its partners. Each partner acknowledges and agrees that this report and the information contained herein (collectively, the "Report") are confidential and proprietary to EAB. By accepting delivery of this Report, each partner agrees to abide by the terms as stated herein, including the following:

- All right, title, and interest in and to this Report is owned by an EAB Organization. Except as stated herein, no right, license, permission, or interest of any kind in this Report is intended to be given, transferred to, or acquired by a partner. Each partner is authorized to use this Report only to the extent expressly authorized herein.
- Each partner shall not sell, license, republish, distribute, or post online or otherwise this Report, in part or in whole. Each partner shall not disseminate or permit the use of, and shall take reasonable precautions to prevent such dissemination or use of, this Report by (a) any of its employees and agents (except as stated below), or (b) any third party.
- 3. Each partner may make this Report available solely to those of its employees and agents who (a) are registered for the workshop or program of which this Report is a part, (b) require access to this Report in order to learn from the information described herein, and (c) agree not to disclose this Report to other employees or agents or any third party. Each partner shall use, and shall ensure that its employees and agents use, this Report for its initernal use only. Each partner may make a limited number of copies, solely as adequate for use by its employees and agents in accordance with the terms herein.
- Each partner shall not remove from this Report any confidential markings, copyright notices, and/or other similar indicia herein.
- Each partner is responsible for any breach of its obligations as stated herein by any of its employees or agents.
- If a partner is unwilling to abide by any of the foregoing obligations, then such partner shall promptly return this Report and all copies thereof to EAB.

## **Table of Contents**

1. In	troduction to EAB's Morale Momentum Loop					
	Learn about how and why EAB created the Morale Momentum Loop and how districts can implement it.					
2. Mo	2. Morale Momentum Loop Summary					
	<i>Learn more about how the Morale Momentum Loop improves morale and the feedback EAB's partner districts have shared.</i>					
Mor	ale Momentum Loop Project Plan					
3. Dia	<b>Agnose Causes</b>					
4. Diagnose Causes Project Plan						
	<i>This resource will guide district leaders step-by-step to diagnose the root causes of low teacher morale in their districts.</i>					
<b>5. Pr</b> i	<b>ioritize Threats</b>					
6. Prioritize Threats Project Plan						
	<i>This resource will guide district leaders step-by-step to prioritize the threat areas to improve teacher morale in their districts.</i>					
7. Co	<b>-Design Solutions</b>					
8. Co	-Design Solutions Project Plan					
	<i>These resources will guide district leaders step-by-step to co-design sustainable solutions with teachers to improve morale in the long run.</i>					

## Introduction to EAB's Morale Momentum Loop

Teacher morale is at an all-time low, causing disruptions in pandemic recovery initiatives, teacher absenteeism, and decreased quality in instruction. Districts' current investments to improve morale—such as expanding wellness programs and increasing teacher appreciation efforts—have not worked.

However, low teacher morale is not inevitable. EAB has uncovered outlier organizations across industries that dramatically improved employee morale despite challenging circumstances. Their success shared a common ingredient: all outlier organizations diagnosed the evolving needs of employees and then co-developed morale improvement solutions in collaboration with employees. EAB has distilled this process into the teacher morale momentum loop.



### **Breaking Down the Momentum Loop into Actions**

Administer Quarterly Diagnostic	Collect Qualitative Input	Analyze Findings	Prioritize 1-2 Threats by Impact and Feasibility	Gather Solution Input from Teachers	Design and Implement Solutions
Diagnose		Prioritize		Co-Design	
Causes		Threats		Solutions	

## Morale Momentum Loop Summary

### Five Reasons Why the Momentum Loop Improves Morale





Diagnoses the root of morale issues rather than treating symptoms

Addresses 1-2 root issues at a time



Partners with teachers to design solutions



Provides agility to respond to any new or unforeseen disruptions to morale



Shifts focus from low morale to sustained investment in improved working conditions

### Direct Quotes from District Leaders Who Utilized the Morale Momentum Loop





### STOP! Watch EAB's "How School Districts Can Improve Teacher Morale: The Overlooked Barrier to Pandemic Recovery" Webinar before continuing to the next page

This webinar gives a comprehensive overview of the presence and impact of low morale among teachers today and describes how EAB's Morale Momentum Loop can improve and sustain employee morale. The webinar includes two 60-minute sessions: <u>Click Here to Watch Day One</u> then <u>Click Here to Watch Day Two</u>



EAB'S Teacher Morale Momentum Loop Implementation Guide

# Morale Momentum Loop Project Plan

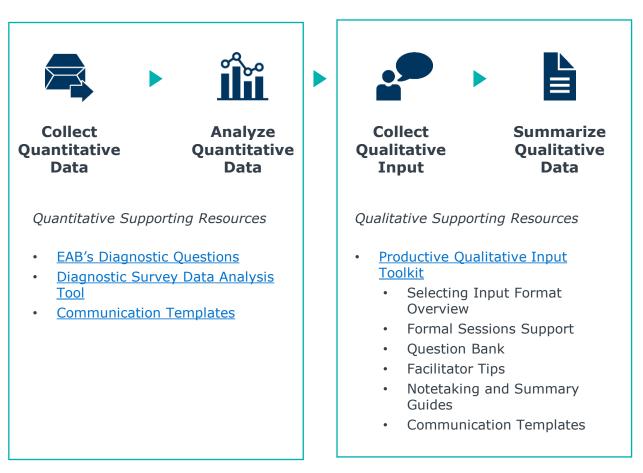
The following pages include guided project plans on how to diagnose the major causes of low teacher morale in school districts, how to prioritize a district's biggest threat areas, and how to co-design sustainable solutions with teachers to ensure lasting results.

TOOL

## **Diagnose Causes**

To successfully improve morale, district leaders must align their perceptions of teacher morale drivers with teachers' actual wants and needs. Most districts do not have a strong system in place that diagnoses the why behind low morale nor collects the information frequently enough. The pandemic has made it evident how often teachers' needs change even over the course of one school year.

The best way to use EAB's morale momentum loop is to first **Diagnose Causes** of low morale in a district by collecting and analyzing quantitative data (quarterly) using EAB's quantitate supporting resources. Then, collect qualitative input by scheduling follow-up conversations with teachers and summarize the key takeaways from those conversations to share with them.



### **Roadmap to Diagnosing Causes**

Two Parts to Diagnosis: Quantitative Data and Qualitative Input

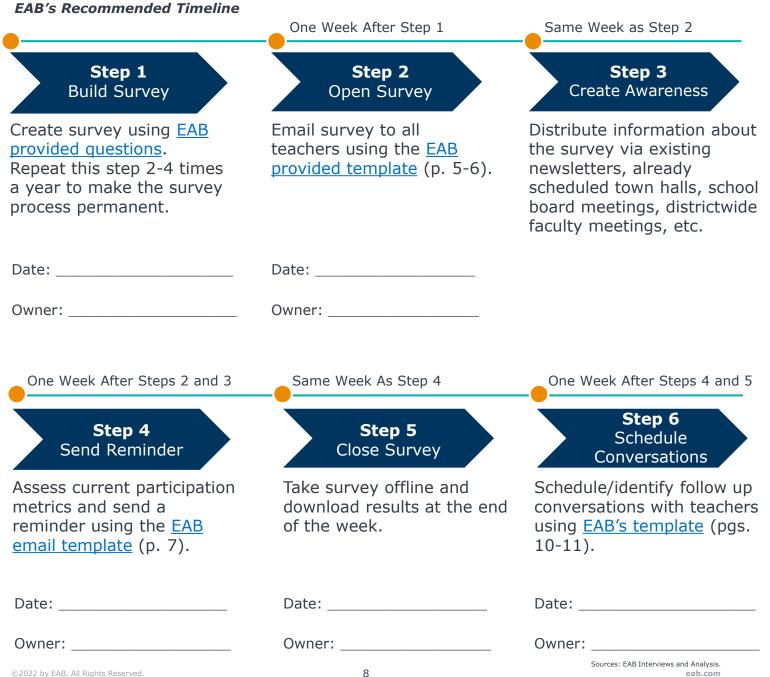
## **Diagnose Causes Project Plan**

EAB has designed several supporting resources to help districts complete this step of the morale momentum loop. Districts should use the linked resources to collect both quantitative and qualitative information from teachers and choose an owner for each step to ensure these tasks are accomplished successfully.



Watch EAB's "Morale Momentum Loop 101: Step One Diagnose Causes" Webinar

for a 30-minute overview on all the major steps required and supporting resources available to complete the 'Diagnose Causes' section of the Teacher Morale Momentum Loop.



## Diagnose Causes Project Plan (cont.)

EAB has designed several supporting resources to help districts complete this step of the morale momentum loop. Districts should use the linked resources to collect both quantitative and qualitative information from teachers and choose an owner for each step to ensure these tasks are accomplished successfully.

#### EAB's Recommended Timeline (cont.) Same Week as Step 6 One Week After Steps 6 and 7 One Week After Step 8 Step 8 Step 7 Step 9 **Oualitative** Analyze Survey Assess Data Conversations Conduct follow-up Complete initial analysis Share survey data and conversations with teachers conversation key takeaways of quantitative survey data using EAB's using EAB's Qualitative with the district leadership Diagnostic Survey Data Input Summary Guide (p. team <sup>1</sup> so they can prepare Analysis Tool. Follow this 28). Focus on problems of for a decision meeting. Use EAB's Live Notetaking Guide link and click on the morale highlighted in the "Diagnostic Survey Data to assist with this step survey or moments when Analysis Tool". teachers pointed out a (p. 27). problem that was unexpected. Date: \_\_\_\_ Date: Date: Owner: Owner: Owner:

 Be thoughtful and use judgement when deciding how much of the qualitative conversation results will be shared with the district leadership team.

## **Prioritize Threats**

Once organizations diagnose the reasons behind low morale, too often their next step is to throw several possible remedies at the most common problems that teachers raise. As a result, leaders attempt more than they can realistically address, which undermines trust and does not effectively improve teacher morale.

Instead, school districts must **Prioritize Threats** to low morale by tackling one or two root-causes at a time based on potential impact on morale and the feasibility for the district to effectively act on that root cause. District and school leaders must also be mindful about consistently communicating feedback results, planned next steps, and rationale to teachers to keep them engaged and active participants in the momentum loop.

Threats Must Be...

## Prioritization Must Be...

### Efficient

Make decisions quickly for timely teacher communication

### Impactful

**Achievable** 

Commit to 1-2

address threats

prioritized threats at a

time so districts can robustly and effectively

Select threats with the greatest likelihood to improve morale



### Consistent

Establish a repeatable decision-making process so teachers can understand decision rationale

### **Roadmap to Effectively Prioritize Threats**



Schedule Leadership Decision Meeting



Synthesize Inputs to Assess Impact and Feasibility



Prioritize 1-2 Morale Threats to Address





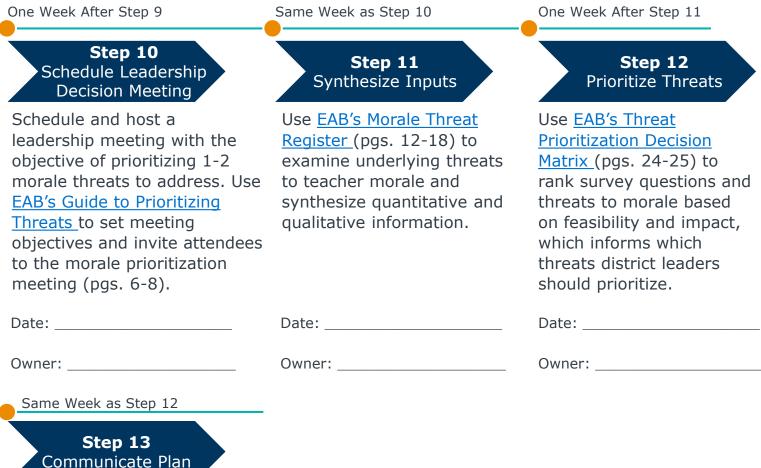
## **Prioritize Threats Project Plan**

EAB has designed several supporting resources to help districts complete this step of the morale momentum loop. Districts should use the linked resources to prioritize morale threats and communicate decisions to teachers and principals and choose an owner for each step to ensure these tasks are accomplished successfully.



Watch EAB's "Morale Momentum Loop 101: Step Two Prioritize Threats" Webinar for a 30-minute overview on all the major steps required to complete the 'Prioritize Threats' section of the Teacher Morale Momentum Loop.

### EAB's Recommended Timeline



Communicate the results of the survey, information collected from gualitative conversations, and intended next steps to teachers using EAB's communication templates.

Date: \_\_\_\_

Owner:

## **Co-Design Solutions**

The best organizations realize that top-down implementation of morale improvement strategies is usually ineffective. Grassroots efforts and strategies designed by teachers work better. However, most teachers (and leaders alike) do not have the time or bandwidth to produce their own morale-boosting solutions from scratch.

Districts must find ways to lower the participation barriers to solution development and instead work alongside teachers to **Co-Design Solutions** that address their most pressing morale threats and ensure lasting results.



### **Constantly Assess When and How to Get Teacher Input**



## **Co-Design Solutions Project Plan**

EAB has designed several supporting resources to help districts complete this step of the morale momentum loop. Districts should use the linked resources to begin workshopping and co-designing solutions specific to their district and choose an owner for each step to ensure these tasks are accomplished successfully.



Watch EAB's "Morale Momentum Loop 101: Step Three Co-Design Solutions" Webinar for a 30-minute overview on all the major steps required to complete the 'Co-Design Solutions' section of the Teacher Morale Momentum Loop.

#### EAB's Recommended Timeline One Week After Step 14 One Month After Step 13 Same Week as Step 15 Step 15 Step 14 Step 16 Plan How to Collect Schedule/Post Input Identify Strategies Input Use EAB's Teacher Morale-Use EAB's Guide for Teacher Distribute questions and schedule input sessions to Booster Compendium to Input Opportunities (p. 6) to begin co-designing identify useful strategies and determine the level of input solutions with teachers. begin workshopping and cofrom teachers that leaders Use EAB's Co-Designing designing solutions targeted should seek to co-design Solutions Worksheets (p. to prioritized threats. morale-boosting solutions. 9-12) to assist with this step. Date: \_\_\_\_\_ Date: \_\_\_\_\_ Date: \_\_\_\_\_ Owner: Owner: Owner: One Week After Step 16 Two Weeks After Step 17 One Week After Step 18 Step 18 Step 19 Step 17 Implement Create Plan to Communicate Plan Solutions Continue Loop Continue to host any Revisit step #1 of this Update teachers on next process after completing steps, the strategies being scheduled teacher input step 18 and review EAB's considered, and explain the meetings and implement plan to get their input co-designed morale Planning for Permanence using EAB's Template to solutions. Toolkit to continue the **Communicate Morale** morale momentum loop. Solutions Plan (p. 7). Date: \_\_\_\_ Date: \_\_\_\_\_ Date: Owner: Owner: Owner: \_ Sources: EAB Interviews and Analysis.

eab.com



Washington DC | Richmond | Birmingham | Minneapolis

202-747-1000 | **eab.com** 

🕑 @eab 🝈 @eab\_ 🚺 @WeAreEAB 🔞 @eab.life

### **ABOUT EAB**

At EAB, our mission is to make education smarter and our communities stronger. We work with thousands of institutions to drive transformative change through data-driven insights and best-in-class capabilities. From kindergarten to college to career, EAB partners with leaders and practitioners to accelerate progress and drive results across five major areas: enrollment, student success, institutional strategy, data analytics, and diversity, equity, and inclusion (DEI). We work with each partner differently, tailoring our portfolio of research, technology, and marketing and enrollment solutions to meet the unique needs of every leadership team, as well as the students and employees they serve. Learn more at eab.com.