



Administrative Effectiveness Index Framework

Measures Performance Across 19 Discrete Business Capabilities

Operations & Data	Talent Management	Financial Management	Facilities Management
Maintain & Evaluate Business Processes	Develop and Communicate Employee Value Proposition	Align Budget Model to Strategy & Mission	Manage Long-Term Master Plan
Manage Enterprise Data	Recruit & Onboard Staff	Develop Budget Owner Financial Literacy	Prioritize & Manage Capital Renewal Projects
Design & Manage Administrative Service Models	Support Staff Career & Leadership Development	Manage Institutional Purchasing	Govern and Optimize Space Utilization
Select & Manage Admin KPIs	Manage Staff Performance		Determine Maintenance Priorities
	Foster Staff Engagement & Well-Being		Manage Infrastructure Efficiency
	Enable Flexible Work Arrangements		
	Manage HR Capacity and Infrastructure		