

APPILY ADVANCE

Engaging the Modern Graduate Business Student

Four Key Trends Shaping Enrollment and Lead Generation



Appily Advance

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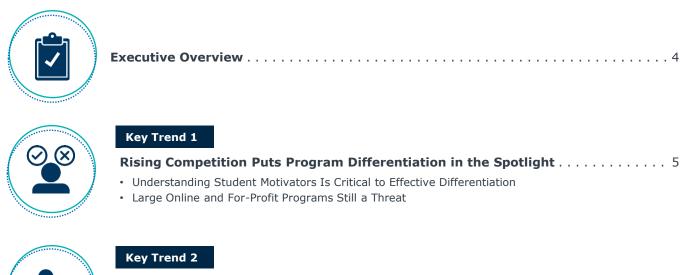
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The Future of Graduate Business Enrollment

Graduate business education has continued to accelerate in recent years, shaped by shifting student behavior and evolving market dynamics. The business field holds firm as one of the top eight largest fields, and interest in advanced degrees remains strong with **14% enrollment growth over 10 years**. Conferrals and industry demand also reflect this steady growth. Master's business programs grew by 1% from 2010 to 2020, nearly doubling to 1.8% growth by 2023. Employers continue to reward advanced business degrees with high salaries as well, ensuring their value.

Yet, the path forward is increasingly complex. While enrollments and conferrals are on the rise, yield has steadily declined, with fewer students admitted to business programs ultimately choosing to enroll. Schools face rising competition, a shrinking domestic prospect pool, and new challenges for international recruitment. To thrive, schools must prioritize effective lead generation practices, refine marketing strategies, and adapt to student expectations.

This insight brief explores four key trends shaping enrollment and lead-generation, equipping schools with strategies to succeed in a competitive landscape.

Fall Enrollments, All US Graduate Business Programs (2012-2022)¹ 14% n=6134 **465809 ******** business enrollments, 486674 467602 **Fotal Fall Enrollments** 455254 438759 408611 Fall Term by Year ■ 2012 ■ 2014 ■ 2016 ■ 2018 ■ 2020 ■ 2022

Enrollment Trending Up Across the Decade

Business Degree Conferrals on the Rise – Nearly Doubling Since 2020

Pre-Pandemic Growth





Annual conferrals up 19,100 students among all business programs (2010-2020)



Post-2020 Growth

+1.8%

Annual conferrals up 11,300 students among all business programs (2021-2023)

EAB Analysis of IPEDS Fall graduat business enrollment data, 2012–2022

Sources: Graduate Management Admission Council Prospective Students Survey 2024; Association to Advance Collegiate Schools of Business Trend Report 2024.

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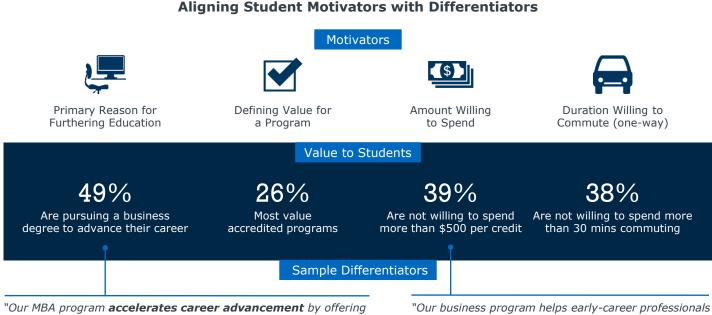
Rising Competition Puts Program Differentiation in the Spotlight

Understanding Student Motivators Is Critical to Effective Differentiation

Rising competition in graduate business education demands a sharper focus on students' motivations and values. **US MBA applications increased 8.1% in 2024–25**, following an 11% rise the previous year, with growth concentrated in full-time, in-person programs. This surge underscores both strong demand and the need for schools to differentiate by addressing key enrollment drivers.

Schools often struggle to differentiate themselves due to messaging that focuses on broad, evergreen attributes rather than individual student motivators. Effective differentiation requires aligning the value proposition with four key criteria: **relevance, difficulty to replicate, broad appeal, and provable success**. For example, if your program has niche industry connections, highlight strong postgraduation employment rates or exclusive networking opportunities.

This targeted approach enables personalized marketing and deeper engagement with prospective students. By moving beyond generic messaging, schools can position themselves as the clear choice for their ideal audience.



"Our MBA program **accelerates career advancement** by offering exclusive **networking opportunities** with [industry partner], who **hire X% of our graduates** annually. We focus on helping students achieve their career goals efficiently and effectively." "Our business program helps early-career professionals **reduce debt** through **paid internships** that offset tuition costs, providing real-world experience while managing their educational investment."

Large Online and For-Profit Programs Still a Threat

Competition from large online and for-profit providers remains fierce, with **interest in fully online programs steady at 11% since 2019**. Even regional schools face competition from large national players and established public institutions. Online giants such as Walden University and Western Governors University offer unmatched flexibility and lower tuition and often operate with significant marketing budgets. Adding to the pressure, traditional schools such as Georgia Tech and Purdue Global are growing their online offerings at **11 times the rate** of earlier entrants, reshaping the market with their brand strength and wide reach. **Related Resource**

Scan the QR code or visit <u>eab.com/alr-survey</u>



Sources: EAB Adult Learner Recruitment Survey 2024; Graduate Management Admission Council Application Trends Survey 2024; EAB analysis of IPEDS data on distance enrollments 2021-22; https://www.highereddive.com/news/mba-applications-spike-2024-2025-gmac-business-graduate; https://fortune.com/education/articles/mba-apolication-rise-amac-trends/.

Prospective Business Students Are Stealthy, Busy, and Ready to Move Relatively Quickly

Students Turn to Digital Channels for Independent Program Research

Today's prospective business students are stealthier—and savvier—than ever. With the rise of AI-driven, or "zero-click," search¹ and growing digital privacy concerns, institutions face significant challenges in obtaining information about interested prospects early in their search. In fact, EAB's 2024 student survey found that 51% of today's graduate business students shop for their program stealthily, declining to provide personal information until they are ready to apply. This shift, coupled with the loss of third-party cookie tracking, has raised the stakes for schools to fine-tune their SEO strategies for greater visibility. A <u>strong website</u> is equally critical—poor user experience, unclear program details, or missing application information can cause even interested prospects to abandon their search altogether.



prefer to research programs on their own before sharing personal information with a school

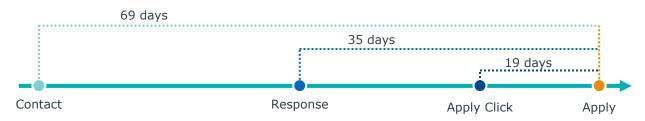
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Business Candidates Move Quickly

The business candidate's journey is marked by speed and precision. **Forty-two percent of domestic students spend less than six months** researching programs before applying and tend to move relatively quickly once they decide to engage. The median time from first contact to application is 69 days, compared to 76 days for other graduate candidates. Given these students' busy schedules—many of whom balance work, family, or other commitments—schools must ensure that every touchpoint is efficient, clear, and helpful.

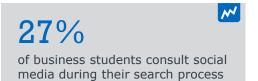
The Graduate Business Journey Shortens as Engagement Deepens

Median Days to Application, Business Students at EAB Partner Institutions



Personalization Is More than a "Nice to Have"

Personalized marketing plays a pivotal role in converting stealth shoppers into applicants. Business students are far more likely to engage when they feel their unique needs are understood. For instance, an analysis of EAB <u>Adult Learner</u> <u>Recruitment</u> partner data found that **61% of first-time "apply" clickthroughs were driven by application deadline emails.** These campaigns tap into the urgency of the decision-making process, while tailored messages about program benefits and career outcomes provide the reassurance students need to take the next step. To thrive in today's competitive market, institutions must invest in personalized lead nurture campaigns that resonate with business students' motivations and timelines.



 "Zero-click" search enables users to get answers via an AI overview box on the search results page without visiting a website.

Related Resource

Scan the QR code or visit <u>eab.com/stealth-toolkit</u>



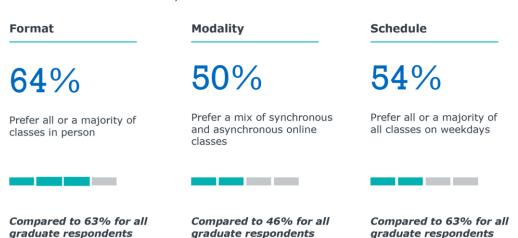
Source: EAB Adult Learner Recruitment Survey (2024).

Students Seek ROI, Social Proof, and Flexibility

Students Have a Keen Eye on Value and Flexible Course Delivery

As graduate business education becomes more competitive and student expectations evolve, demonstrating return on investment (ROI) and aligning with candidate preferences have never been more critical. A growing demand from prospects at all levels is for programs to show rather than tell their ROI. With 42% of US business candidates seeking to switch careers, they enter your program with prior experience and high expectations for professional mobility. By leveraging <u>social proof</u>—such as testimonials from alumni or industry partners—networking opportunities, and hands-on training experiences, institutions can effectively demonstrate the tangible benefits students gain by enrolling.

Equally important is matching program delivery methods to student expectations. As schools face rising competition and a shrinking domestic prospect pool, understanding these preferences is essential for driving engagement. Sixty-four percent of all graduate business students prefer in-person courses, yet the demand for fully online programming remains steady at 11%—with higher demand among domestic students (51%). **Hybrid delivery has surged, rising from 16% to 24% over the past four years**, reflecting the growing need for flexibility. This trend is especially relevant for students aged 25 to 30, who are often balancing full-time jobs or other responsibilities and require remote learning options while still benefiting from in-person networking opportunities.



Specialist Programs Remain Popular, Demand Precise Lead Nurture

There is also a continued preference for specialized master's programs (e.g., Finance, Business Analytics, or Management Science), which account for around 60% of all graduate business applications. However, interest doesn't always translate into enrollment. Admissions yield for these programs has dropped sharply, from **45% in 2018–19 to 34% in 2023–24**. This decline likely reflects a more discerning approach by students, who are comparing programs on factors such as location, reputation, and professional opportunity. As such, schools must <u>refine their lead targeting</u> and differentiation strategies to ensure they stand out and convert interest into enrollment.

Related Resource

Scan the QR code or visit <u>eab.com/7-nurture-tips</u>



Sources: EAB Adult Learner Recruitment Survey 2024; Graduate Management Admission Council Application Trends Survey 2024; EAB analysis; Association to Advance Collegiate Schools of Business Trend Report 2024.

Graduate Business Students' Program Preferences

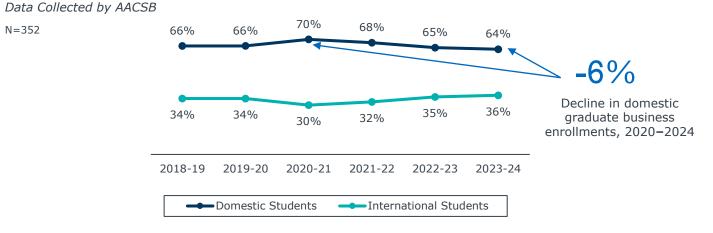
EAB 2024 Adult Learner Survey

Pressure Mounts for New Leads and Fresh Lead-Generation Tactics

The Pressure Is On to Recruit Domestic Students

The year 2025 will be pivotal for business programs, many of which rely greatly on international students to fill their classes. But political shifts and potentially tighter border policies may reduce the flow of international students, further impacting enrollment numbers. For master's business programs, which saw 36% of enrollments from international students in fall 2024, these changes are particularly concerning. **Domestic enrollments have already dropped 6% since 2020**. Schools should learn the needs and preferences of <u>domestic students</u> in their local market and be prepared to differentiate themselves based on student expectations. Programs will also need new lead-generation tactics to ensure they can reach new domestic audiences and fill anticipated enrollment gaps.

6-Year Trend in Domestic vs. International Student Enrollment in Master's Business Programs



The Biggest Challenges in Lead-Generation Strategy

As these shifts take shape, the demand for <u>effective, high-quality lead generation</u> will increase. Yet, many traditional tactics are becoming less effective and more expensive, pushing institutions to reassess their strategies. The key challenges in lead generation can be broken down into two categories: limited list sources and a lack of precision.

1. Limited List Sources

Historically, test-taker lists were a reliable source for high-volume leads. However, the shift toward test-optional admissions led to a 23.7% decline in test-takers between 2019 and 2023—including a 37% decrease in test takers with scores of 600 and above—reducing both the volume and quality of leads. Additionally, the rise of stealth shoppers—51% of business candidates—complicates the lead-generation landscape further, as many students don't engage with your website until they're ready to apply. This makes organic strategies such as SEO and paid ads crucial, but many schools lack the resources to implement them effectively.

2. Lack of Precision

Traditional lead-generation methods often result in quantity over quality and a fair amount of guesswork, making the cost difficult to justify. This is compounded by the fact that many institutions use the same lists and tactics, increasing competition for the same prospects. Finally, test-taker lists are static, arrive infrequently, and are often outdated by the time they reach institutions, hindering timely outreach. To overcome these hurdles, institutions need to focus on dynamic, high-intent leads—those most likely to convert—ensuring that marketing efforts are more precise and effective in guiding prospects toward enrollment.

Related Resource

Scan the QR code or visit <u>eab.com/6-lead-sources</u>



Sources: Association to Advance Collegiate Schools of Business Trend Report 2024; GMAT Geographic Trend Report: Testing Year 2023.

Key Strategies to Engage Graduate Business Students

To stay competitive in an evolving landscape, graduate business leaders must act decisively now to strengthen their enrollment and lead-generation efforts. Below are four key strategies to enhance your lead acquisition and nurturing plans, helping your programs remain resilient and attract high-quality prospects in the years ahead.

1 Diversify your lead-

generation approach

To stay competitive, expand lead sources to reach a robust, targeted candidate pool early. Identify ideal student profiles and align your organic strategy with search behavior. Build filters around those traits to focus on high-intent candidates during their brief decision journeys. Boost efficiency and control costs by partnering with a lead acquisition provider to refine criteria and deliver high-intent leads at scale.

Watch the webinar to explore <u>Appily Advance</u>, EAB's lead-generation solution for grad programs.

3

Engage with students quickly via targeted campaigns

Prompt, targeted engagement is key, whether prospects are ready to act or still exploring options. Develop audience-specific, student-centered messaging—or student journeys—that address top priorities and align with their interests and funnel stage. Sending mismatched campaigns to high-intent students can quickly derail their interest in your program.

Read the blog to <u>keep early-funnel leads from</u> <u>falling through the cracks</u>.

2

Differentiate your program to engage right-fit students

With so many choices available, schools must move beyond generic messaging and clearly communicate what sets their programs apart—whether it's strong industry partnerships, location advantages, or career outcomes such as high job placement rates. More importantly, aligning these strengths with prospective students' priorities allows for more personalized lead-generation strategies and stronger connections with the candidates most likely to enroll.

Read the executive briefing to <u>design a</u> <u>differentiated value proposition</u>.

4

Personalize your marketing for the greatest impact

Business students respond strongly to tailored messaging, making personalization crucial for engagement. Use the data on your ideal candidates to craft timely, relevant messaging that highlights how your program meets their needs. Extend personalization to in-person experiences such as open houses and networking events, where alumni and industry partners can demonstrate the real-world success students can expect from your program.

Read the blog to <u>personalize the business</u> <u>candidate experience</u>.



A Diversified Acquisition Strategy to Help You Find Quality Graduate Business Leads

Challenges of Recruiting Graduate Business Students



High Pressure to Deliver

The potential for strong financial returns from graduate and adult programs creates pressure to secure admissions—despite the challenges.



Increased Competition

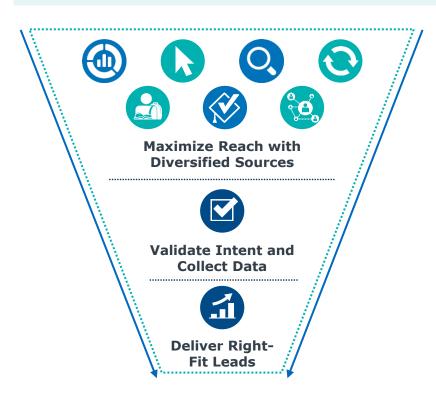
Pandemic-era hybrid and remote modality courses increased the number of available program options.



Limited List Sources

It's difficult to find prospects, with programs often relying on declining test-taker lists, word of mouth, and in-person events.

Grow Lead Volume with Appily Advance



Stealth Shoppers

Prospects typically research degree and program options online, without "raising their hand" as a lead for marketing.



Lack of Qualified Domestic Leads

While international students continue to apply in large numbers, programs need more domestic students who meet program requirements.

Generate High-Quality Leads, Cost-Effectively

70%+

Lower cost per lead compared to Meta, LinkedIn, and Paid Search acquisition

25%

Appily Advance leads **respond 25% faster** than leads from schools' test-taker lists

46%

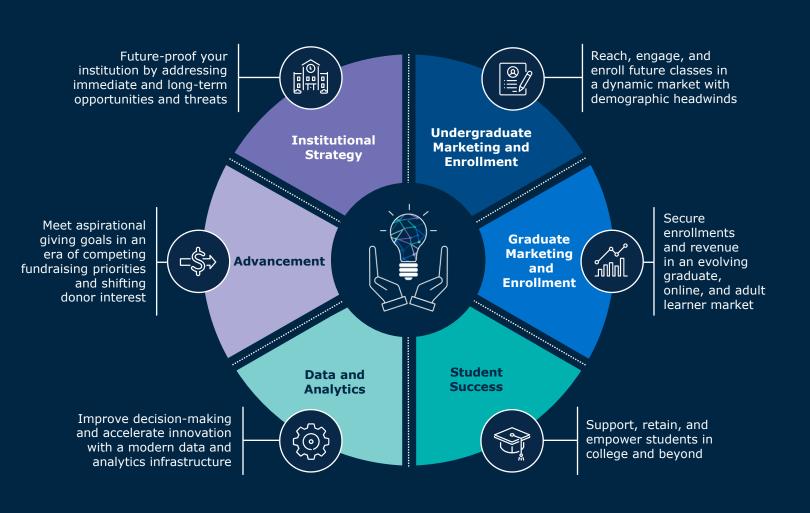
Appily Advance leads have a 46% **higher response rate** than other purchased names

To discuss how Appily can help you find right-fit prospects, email <u>appilyadvance@eab.com</u>.



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