Student Survey Questions for Community Colleges

Using Scalable, Timely Surveys to Improve Student Success

Asking the right questions at the right time can mean the difference between success and failure for a student. The Quick Polls and Surveys in EAB's Navigate360 allow your community college to scalably identify student needs early before they escalate into challenges that push students off track. Use the questions below to build your own surveys at key points throughout the year, making it easier to connect students with the right support when they need it most.

When the question should be asked: Start of Term During Term Both







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1	Do you know when and where each of your classes will meet?	•
2	Were you able to log in to the college's student portal successfully?	
3	Have you set up your college email and checked it at least once?	
4	Do you know how to buy or access your textbooks and course materials?	
5	Do you know how to get your student ID card?	
6	Do you know how to get a parking pass?	
7	How confident are you that you've completed everything needed to start the semester successfully?	•
8	Have you met with your academic advisor to discuss next semester?	
9	How confident are you that you will enroll next semester?	
10	Do you have reliable Wi-Fi at home?	
11	Do you have a reliable computer at home?	
Fina	ances	<u>=</u> \$
12	Have you reviewed and accepted your financial aid award?	
13	This semester did you have trouble paying for school-related needs—like books, software, or lab materials?	
14	Are you currently facing any financial difficulties that are impacting your ability to stay enrolled?	
15	Do you need help understanding how payment plans work?	
16	Are you financially supporting anyone else?	
17	Are you aware of the scholarships available through the college?	
18	Do you need help completing your FAFSA?	
19	How confident are you in your plan for paying for college?	
20	How well do you understand the details of your financial aid, such as what it covers and how it's applied?	
Belo	ongingness and Well-Being ((
21	Are you excited to start college next semester?	
22	Does college ever make you feel sad or lonely?	
23	Do you ever feel overwhelmed when trying to balance your coursework with your life responsibilities?	
24	Have you made friends this semester?	
25	Do you feel like you belong at the college?	
26	Do you have a strong support system in your life?	
27	Do you want resources on managing stress and anxiety?	
28	Would you be interested in joining a study group for one of your courses?	0
29	Would you like to learn more about student clubs and organizations?	
30	Would you like to learn more about joining athletic teams?	
31	Would you like more information on the fitness center and wellness activities on campus?	
	Do you need to talk to someone about accessing	

33	Do you know who your academic advisor is?	
34	Do you understand what a syllabus is and how to read it?	
35	Are you planning to change your major or program based on your experience so far?	
36	Are you comfortable asking instructors questions when you're confused?	
37	Do you feel like you understand what faculty expect of you in the classroom?	
38	Do you feel as though you may fail any of your classes this semester?	
39	Do you know how to schedule an advising appointment?	
40	Do you know which study techniques work best for you (e.g., flash cards, group study, rewriting notes)?	2
41	Do you need assistance with career exploration?	
42	Do you need help understanding your program requirements?	2
43	Would you like to be connected with tutoring services?	

Time Management and Study Skills (- ,)		
44	Do you feel like you rush to complete assignments at the last minute?	
45	Are you comfortable balancing multiple courses with different demands?	
46	Do you feel confident managing your time to meet class deadlines?	
47	Would you like help building a time management plan for the semester?	
48	Would you like support in building stronger study habits?	
49	Are you comfortable participating in group projects or team-based assignments?	
50	How many hours a week are you working this semester?	
51	How much flexibility do you have in your schedule to increase your study time if needed?	

Personal Needs		<u>@</u> //2
52	Do you ever struggle to pay for utilities, like electricity, gas, or water?	
53	Do you have a stable and safe place to live?	
54	Do you ever struggle to pay for housing?	
55	Do you ever go without food because you can't afford groceries?	
56	Are you worried about affording food and basic necessities?	
57	Do you have reliable transportation to campus?	
58	Do you ever struggle to find childcare?	



Do you need to talk to someone about accessing

mental health resources?