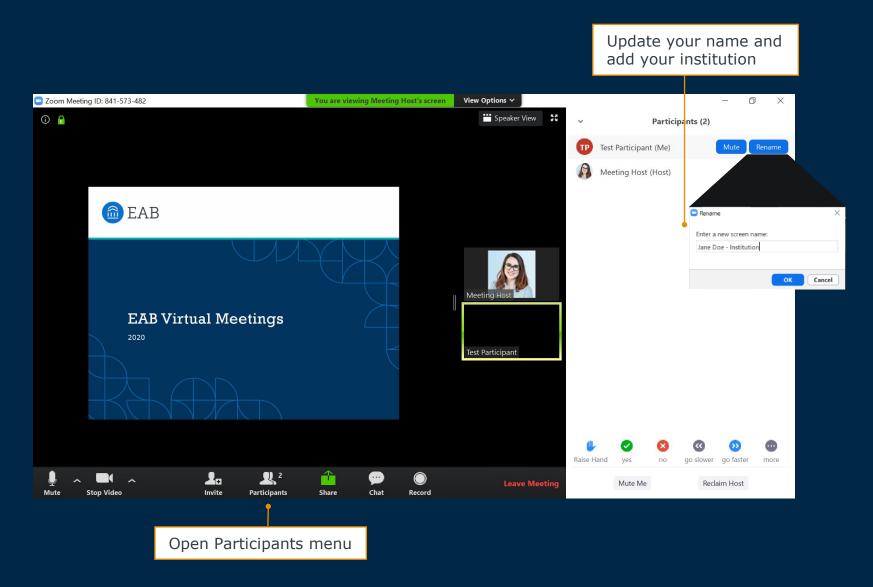




### Please Add Your Institution to Your Screen Name



### New Presidents Intensive Curriculum



### VIRTUAL INTRODUCTION | 1:00 – 2:00 PM ET

**Tuesday, June 17, 2025** 

### IN-PERSON SESSION | EAB HEADQUARTERS | WASHINGTON, DC

Monday, June 23, 2025

12:00 pm-7:00 pm ET

Reckoning with Relevance
Dynamic Strategy
Differentiating the Student Value Proposition
Institutional Self-Assessment

Tuesday, June 24, 2025

8:00 am-3:00 pm ET

Exploring the Impact of Federal Policy Shifts and Beyond
Implications of AI for Higher Ed and the Future of Work
Special Presidential Panel
The President as Fundraiser-In-Chief
Shared Governance 2.0

VIRTUAL SESSIONS   TUESDAYS   1:00 – 3:00 PM ET							
July 1, 2025	July 8, 2025	July 15, 2025	July 22, 2025	July 29, 2025			
Blueprint for Growth	Rethinking Student Success	Critical Considerations for Achieving Financial	The New World of College Athletics	Balancing Inclusivity, Free Speech, and			
	Success	Sustainability and	college Athletics	Academic Freedom			
		Resilience					

### **Special Guest President**



Jonathan Alger, J.D.

American University
(President-Emeritus, James
Madison University)

### External Factors Reshaping Higher Education



Serving as a University President Increasingly More Difficult

100

Thousands of college students at over 100 Universities protest related to Israel-Hamas conflict

63

President and Chancellor Job Postings on Inside Higher Ed Career Page right now.



Israel-Hamas Conflict



Intensifying Mental Health Challenges





Alternative Credentials



Growing Number of Presidential Resignations





Negative Echo Decreased Public Chamber Funding

**Migration Laws** 



**Student Debt** 



Free Speech

### The Zone Has Been Flooded



The Trump Administration Attempts Four Years of Change Within 100 Days

As of 6.2.25...

Presidential Orders

150+ Executive Orders signed Legal Challenges

200+

## **Early Consequences of Executive Branch Actions**

- \$5.3bn in federal grants and contracts revoked/frozen
- 112+ institutions notified of Title VI investigations
- 1700+ student visas revoked (though some restored)
- 121K+ federal workers fired or laid off

"It's been overwhelming sensory overload."

Representative Jamie Raskin, (D-MD)

### Four Policy Primers Available Today



Immigration and International Enrollment



Research Enterprise Landscape



DEI and Civil Rights



Funding and Financial Aid

**Key Features of EAB's Federal Policy Primers** 

Digestible summaries of key changes

Recommended actions for each set of issues

✓ **Discussion guides** for leadership teams and boards

Find all related resources in our **Federal Policy Navigation Resource Center** 

### Forcing Early Change Through High Stakes Poker

### Funding Threats Require Schools to Be "All-In" or Fold

Expansive Legal Interpretations

Threat of Catastrophic Consequences

Action Before Adjudication

Rapid Industry Change

Ä

- Dear Colleague Letter asserts that "SFFA" ruling means all racebased practices are illegal
- Loss of all federal funding if in violation of Title VI
- Contracts and grants audited and potentially revoked
- 52 universities under Title VI investigation

**270+** campuses changed DEI-related programs across 38 states



**Anti-Semitism** 

- Demands assume that academic leadership is creating a hostile environment, violating Title VI
- Loss of all federal funding if in violation of Title VI
- Contracts and grants audited and potentially revoked
- Majority of \$1.3B in funding for Columbia frozen or placed on hold
- 60 institutions notified of Title VI investigations

### Demands **met**

Columbia agrees to pay \$221M in fines to federal government





A Roadmap for Improving Campus Flashpoint Preparedness and Response



#### **FAILURE PATH 1**



Status-quo risk identification practices overlook potential campus flashpoints.

#### **FAILURE PATH 2**



Information about potential flashpoints is decentralized so institutions miss early opportunities to intervene.

#### **FAILURE PATH 3**



Leadership teams assume that existing relationships are sufficient for managing the institutional response strategy.

#### **FAILURE PATH 4**



Institutions are unsure if, when, and who should respond to current or potential flashpoints.

#### **FAILURE PATH 5**





A Roadmap for Improving Campus Flashpoint Preparedness and Response



#### **FAILURE PATH 1**



Status-quo risk identification practices overlook potential campus flashpoints.

### **FAILURE PATH 2**



Information about potential flashpoints is decentralized so institutions miss early opportunities to intervene.

#### **FAILURE PATH 3**



Leadership teams assume that existing relationships are sufficient for managing the institutional response strategy.

#### **FAILURE PATH 4**



Institutions are unsure if, when, and who should respond to current or potential flashpoints.

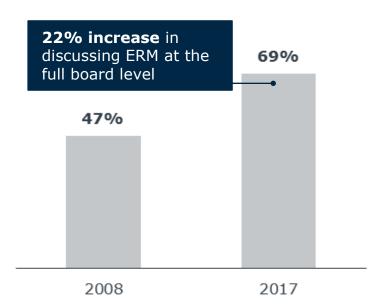
### **FAILURE PATH 5**



### The New Normal

### Enterprise Risk Management (ERM) Is Sweeping Higher Ed

# ERM is a Growing Priority for University Leaders...



1 in 4

Institutions report discussing ERM at **every board meeting** 

### ...And Reflected in Hiring Needs Across Higher Ed



113%

Increase in job postings for risk-titled roles



64%

Increase in job postings that include risk skills

### **Chief Risk Officer**

Sample Job Responsibilities

- Manage enterprise risk management program and report on risk to Board
- · Identify emerging reputational risks
- Develop and implement comprehensive risk treatment plans

# Risk Identification Practices Overlook Flashpoints



### Climate-Related Risks Are a Continuing Blind Spot

## Flashpoints Are an Unfamiliar Risk Terrain

Our campus has a well-oiled process for assessing and managing financial, operational, and compliance risks.

But we are not there yet with respect to campus climate, in part because of who is and is not involved in risk discussions. We need to do a better in order to prepare for the next climate crisis."

Vice President for Student Life Private University

54%

Of institutions believe they do not have the ability to withstand a major reputational risk event

### **Top Five Areas of Reputational Risk**

- **Campus Climate**
- **Sexual Assault and Title IX**
- 3 Academic Programs
- 4 Student Behaviors
- Higher Ed's Business Model

### Integrate Flashpoints in Campus Risk Assessment

Prepare for Reputational Risks by Proactively Identifying Flashpoints

### Flashpoints Challenge Status Quo Risk Registers

Common Pitfall



#### **Narrow Content Focus**

Registers emphasize only financial, operational, and compliance risks, overlooking flashpoints



### **Limited Grading Framework**

Registers assess only likelihood and impact of potential risks, downplaying reputational impacts



### Range of Risk Altitudes

Attempts at being comprehensive yield unwieldly lists of institutional, divisional, and unit risks



### **Update Your Risk Register**

Include climate flashpoints and reputational risks as distinct risks



Assess velocity and preparedness to account for the rapidly evolving nature of climate flashpoints

### **Prioritize Institutional Risks**

Prioritize the risks most likely to impact your institution, not unit-level incident-specific risks



A Roadmap for Improving Campus Flashpoint Preparedness and Response



#### **FAILURE PATH 1**



Status-quo risk identification practices overlook potential campus flashpoints.

#### **FAILURE PATH 2**



Information about potential flashpoints is decentralized so institutions miss early opportunities to intervene.

### **FAILURE PATH 3**



Leadership teams assume that existing relationships are sufficient for managing the institutional response strategy.

#### **FAILURE PATH 4**



Institutions are unsure if, when, and who should respond to current or potential flashpoints.

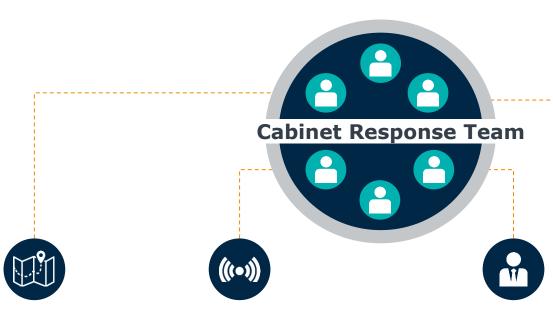
### **FAILURE PATH 5**



# 15

### Collect and Coordinate Information Sharing

### Four To-Dos to Expand Your Data Points



### **Monitor Pulse**

Use social listening data to monitor campus pulse

Ex: **Earlham College** created a <u>social media</u> dashboard to connect community during

### **Track Virtual Events**

Create mechanisms to track virtual events on campus

Ex: **Georgia Tech**providing virtual support
for student groups to
register events online

### **Elevate Risks**

Designate staff for reporting upwards

Ex: **Cornell University** frontline staff share concerning activity with Dean of Students; DoS elevates critical information to senior leaders



Share key intel at cabinet meetings

Senior leaders are routinely briefed about potential risks

Source: EAB interviews and analysis.



### Strengthen Awareness of Potential Flashpoints

Risk Briefings Ensure Leadership Awareness and Promote Early Action



President asks university communications office to maintain a running list of potential flashpoints





Communications staff monitor emerging issues, including inbound communications, social media, higher ed trends, and national news stories

### **Key Benefits**



Provides regular forum for evolving discussions with leadership



Fosters earlier cabinet collaboration around risk mitigation tactics



Keeps risks related to climate flashpoints topof-mind across the year



Enables longitudinal analysis of emerging areas of concern

4



Cabinet discusses emerging issues and prioritizes top concerns for risk mitigation and early response 3



Every 6 weeks, VP for Communications briefs president and cabinet on top 10 flashpoint risk areas



A Roadmap for Improving Campus Flashpoint Preparedness and Response



#### **FAILURE PATH 1**



Status-quo risk identification practices overlook potential campus flashpoints.

### **FAILURE PATH 2**



Information about potential flashpoints is decentralized so institutions miss early opportunities to intervene.

#### **FAILURE PATH 3**



Leadership teams assume that existing relationships are sufficient for managing the institutional response strategy.

#### **FAILURE PATH 4**



Institutions are unsure if, when, and who should respond to current or potential flashpoints.

### **FAILURE PATH 5**





### Create a Dedicated Rapid Response Team

Set a Specific Charter and Flexible Structure to Enable Agile Responses

### How to Assemble a Rapid Response Team for Flashpoints



STEP 1



Clarify Responsibilities

- Communications vs. tactical operations
- Specify how this group interacts with existing teams and departments



STEP 2

### **Identify Membership**

Delineate Tiers

- Tier 1: Core members who are always activated in climate flashpoints
- <u>Tier 2</u>: Unit-level designees and/or subject matter experts



STEP 3

### **Define Roles**

Assign Ownership for Next Steps

- Who does what as a crisis unfolds?
- Who has final sign-off authority?
- What terrain is each member responsible for?

### **Key Elements**



Define specific parameters for when the team is activated – and when they are not



Educate campus and address expectations about team scope and responsibilities



Establish internal and external communication channels to receive and disseminate information



A Roadmap for Improving Campus Flashpoint Preparedness and Response



#### **FAILURE PATH 1**



Status-quo risk identification practices overlook potential campus flashpoints.

#### **FAILURE PATH 2**



Information about potential flashpoints is decentralized so institutions miss early opportunities to intervene.

### **FAILURE PATH 3**



Leadership teams assume that existing relationships are sufficient for managing the institutional response strategy.

### **FAILURE PATH 4**



Institutions are unsure if, when, and who should respond to current or potential flashpoints.

#### **FAILURE PATH 5**



# 20

### Should We Respond?

### Lack of Clarity and Varying Perspectives on When and How to Respond

# Presidents Split on Speaking Out About Political Issues

Inside Higher Ed, 2018 Presidents Survey



Of presidents reported **speaking out more on political issues** in 2017 than they typically do



Of presidents said they intend to speak out more about issues beyond those directly affecting their college



### **Aspiration Shared by Many...**

"I believe the president is a moral leader of the university... I know it's difficult, but I'd like them to be more bold about standing up for the values the campus espouses."

> Mark Yudof Former College President

### ...But Difficult in Execution

"Presidents find themselves having to make such judgment calls all the time and in turn they are judged by the quality of those judgments."

Anonymous Former College President



### Clarify When the Institution Will Respond

Set Expectations Before a Flashpoint Arises, On or Off Campus



**University of Maine System's Stoplight Framework Simplifies Decision Making for Institutional Statements** 

		Category	Sample Issues	Process
	GREEN ZONE Mission Critical	Directly impacts the institution and community	Institutional finances; student and employee health and safety; campus operations	Chancellor and presidents can freely issue a statement
	YELLOW ZONE Mission Indirect	Does not directly impact the mission and institution	Immigration policy; labor standards; national protests	Time permitting, chancellor and presidents should consult with <i>rapid advisory committee</i>
	RED ZONE Mission Unrelated	Unrelated to the university's mission or financial stability	Political events; state and federal policies not related to the university	Chancellor and presidents should generally avoid making statements on these topics



Routinely update framework to be relevant to current campus, national, and global climate



A Roadmap for Improving Campus Flashpoint Preparedness and Response



#### **FAILURE PATH 1**



Status-quo risk identification practices overlook potential campus flashpoints.

### **FAILURE PATH 2**



Information about potential flashpoints is decentralized so institutions miss early opportunities to intervene.

#### **FAILURE PATH 3**



Leadership teams assume that existing relationships are sufficient for managing the institutional response strategy.

#### **FAILURE PATH 4**



Institutions are unsure if, when, and who should respond to current or potential flashpoints.

### **FAILURE PATH 5**





### Incident-Only Response Is No Longer Enough

Institutions Face More Pressure to Address the Broader Context

### **Responses Often Miss Critical Component**

Illustrative

the quad



Racial slur is spray-painted

onto the main sidewalks in

Quickly goes viral on social

expressing upset

media, with many students



Responding to the Incident

- Bias response team reaches out to related student groups
- University releases statement condemning the language

#### **NEXT STEP**



Addressing the Broader Context

- Little time for ongoing follow up as busy staff move on to next flashpoint
- No larger community engagement initiatives

### **Addressing the Broader Context Is No Easy Task**



Immediate incident response efforts are all-consuming



Difficult to make and communicate progress on systemic issues



Wanting to get it "right" delays a comprehensive response



Higher ed processes and decision making is slow moving

### Address the Broader Context, Not Just the Incident

### Proactively Address Emerging Areas of Concern Using Varied Approaches



### **Speak Out**

President wrote an <u>open letter</u> to campus community **condemning racial injustice** happening across the country and historically on U.S. college campuses.

### Colgate University



### **Facilitate Discussions**

Tufts University's report offers ten recommendations to increase student voting and to improve campus conditions for political learning, discourse, and agency during election seasons and beyond.





### **Track and Report**

Cornell developed an **online tracking system** that reports the status of <u>institutional initiatives</u> on campus climate and diversity.





### **Solicit Solutions**

**Crowdsource ideas** for university initiatives like George Washington University's Building Renaming Framework



### How EAB Can Support You Moving Forward

### 1:1 Debrief with Your Facilitator

Your facilitator will reach out to schedule a one-on-one meeting with you to recap the intensive and your school's EAB portfolio.



### **Resource Center**

In follow-up, we will share with you a landing page that will have all the slides and recordings from each session.



#### **EAB.com Access**

You should have access to eab.com for our research and resources throughout your first year as President.



### **Reunion Sessions Coming Soon**

There will be three additional reunion sessions being scheduled across the year that will cover relevant topics for your first year in the role.