

# The President as Fundraiser-in-Chief

**EAB New Presidents Intensive** 

Assess the Culture at the Institution



Consider the Diverse Audiences You Serve

What **Does the Job Require** at This Institution?

#### **Managing Relations with Diverse Audiences**

- How will you manage relations with your Board and Leadership team?
- How do you create the best (learning) experience for **Current Students** and Parents?
- What role does this institution play in the **Community**?

- 2 How will you motivate
  Academic Leadership,
  Faculty, and Staff to
  advance the institution?
- 4 How will you engage Alumni and Donors with your strategic vision?

What are your strengths?

Consider your natural strengths, skills, and experiences to be applied.

Where can you broaden your skill set?

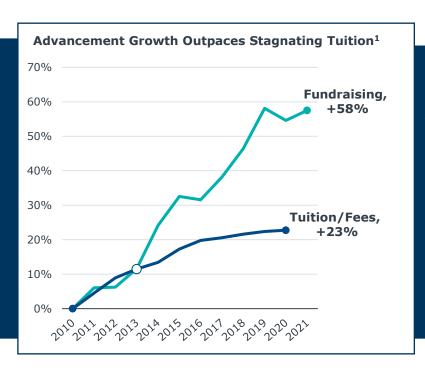
Who can help you develop your skills and how quickly do you need to improve these skills?

How much time will you commit?

What is required for fundraising at your institution and how much time can/will you commit?



## Presidents Increasingly Rely on Fundraising Leaders



Advancement Takes Greater Role to Sustain Institutional Revenues

**68%** 

of institutions in Capital Campaign as of 2020

91%

of presidents cite cultivating new donor bases as top priority

Cumulative Fundraising Cash-In and Tuition/Fee Revenue Change, 2010-2021, inflation-adjusted to 2020 dollars.

#### Billion Dollar Campaigns Are Only Getting Bigger and Bigger

University of Southern California

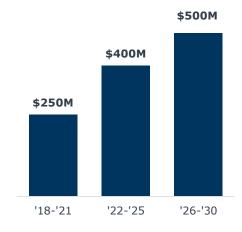
Massachusetts Institute of Technology

Texas A&M University

The University of British Columbia

#### **Goals Rise Across the Board**

Median Campaign Goal by Campaign End Year, 2018-2030



## It Takes a Village



#### Signs of Burnout Abound Among Key Campaign Constituents



#### Staff

"My staff has been in campaign mode for the last 13 years. But we won't get a break because we just got a new president."

20%+

Vacancy rate at one in four institutions



#### **Volunteers**

"We need to build more sustainable volunteer opportunities around campaigns. Alumni won't sign up for a 7year commitment."



Decline in high income volunteers since 2017



#### Donors

"Our last campaign was successful because we had a full pipeline of donors, but now those donors are tapped out."



Reason HNW donors stopped giving was 'too much solicitation'

# Longing for the Good Old Days



#### **Campaigns of Yesterday**



**Alumni loyalty** brought in donations from many



54%

Of total funds raised was from 27 gifts (average, 2021)

Dependent on top gifts

**Campaign Concerns of Today** 



**Fewer non-profits** were competing for donor dollars



75% ch

Of millennials would give to charity over their alma mater

> Competition for support



**Infrequent use** made campaigns stand out as distinct



68%

Of higher education institutions were in campaign in 2020

> Campaign ubiquity



Institutions had unique strategic priorities to support



85%

Of institutions have three of the same strategic plan priorities

Repetitive priorities

Source: "Millennial Alumni Report," Achieve and The Chronicle of Philanthropy, 2014; EAB Advancement Investment and Performance Initiative dataset, 2016-2021; EAB interviews and analysis.

#### **Total Donors at Median Institution, FY20-23**





"We have seen declining donor counts every year for at least half of a decade. At the same time, we have less students graduating each year than we did 10 years ago. It's more important than ever before to build strong, deep relationships with the folks who are willing to engage."

Vice President of University Advancement Public Research University

"

#### Future Philanthropists are More Likely to be....

#### Women



\$30T

\$30 trillion in U.S. wealth is expected to be transferred to younger women by 2030

#### Non-Alumni



+8%

Growth in non-alumni giving to higher education between 2021 and 2022

#### People of Color



14%

People of Color make up one in six millionaires in the US, a number that is set to grow with population changes

#### **Anonymous**



+9%

Grants from Donor Advised Funds (DAFs) increased to \$52.2B in 2023

## Focus Shifts Towards Sustainable Giving

Institutions Finally Free to Consider New Engagement and Giving Metrics

# Alumni Giving Removed From USNWR Rankings



U.S. News changes its college rankings to emphasize diversity and remove alumni giving



U.S. News changes undergraduate rankings methodology amid upheaval



'U.S. News' Changes Formula for Calculating Best Colleges

Alumni are More Likely to Engage Philanthropically if They Engage in at Least One Other Mode

19%

Percentage of total engagement made up from **philanthropy** 

81%

Percentage of total engagement made up from volunteering, experiences, or communications

#### Affinity to Issues, Not Institutions

#### **Donors Are Impact-Centric**

62%

Want information on how the organization plans to use the gift

**75%** 

Want information on results achieved with their gift

64%

Want stories about people who were helped

# How Next Generation Donors Consider Philanthropic Investments<sup>1</sup>

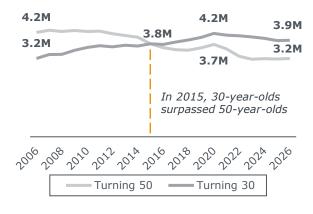
- Setting Goals First decide philanthropic goals, then search for potential recipients
- 2 Evaluating Organizations
  Conduct research and due diligence
  before deciding what to support
- 3 Solving Problems
  Fund efforts that address root causes
  and attempt systematic solutions
- 4 Analyzing Results
  Prefer information on proven
  effectiveness or measureable impact

Survey participants were individuals aged 21 to 40 yearsold who were "currently or potentially active in their families' significant philanthropic processes and/or who are wealth creators themselves and currently or potentially active in their own philanthropy."

#### Fundraisers Must Shift Strategy to Acquire Young Donors

#### Young Alumni Overtake Older Alumni

Number of People Turning 30 and 50, 2006-2026



#### **Millennial Attitudes Toward Giving**

#### **Preference for Digital Philanthropy**

70% Of Millennials say that they give online (v. 34% for mail and 15% for phone)

#### **Attachment to Social Causes**

 $76\% \text{ Of Millennials believe they can} \\ \text{affect change for the social issues} \\ \text{they care most about}$ 

#### **Desire for Control**

46% Of Millennials feel like donations to their alma mater would go into a "black hole"

#### **Our Future Base of Support**



Every nonprofit in the country—universities, whatever—will be **reliant on Millennials** within five to 10 years. They can't be dismissed. They need to be understood."

Scott Mory, Vice President for University Advancement Carnegie Mellon University

Source: National Center for Health Statistics; Johnson, Grossnickle and Associates, The Millennial Impact Report 2012; Johnson, Grossnickle and Associates, The Millennial Impact Report 2016; Engagement Strategies Group, Mood of Alumni 2010; O'Neil, M, "Colleges Are Inventing New Ways to Attract Recent Graduates to Donate," The Chronicle of Philanthropy, September 8, 2014; Advancement Forum interviews and analysis.

Younger Generations Expected to Gain in the Years Ahead

#### Millennials' Financial Wealth Expected To Grow Significantly

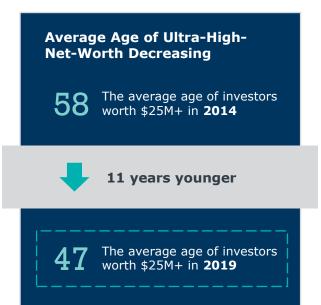


# \$90 trillion

By 2044, Millennials will inherit \$90 trillion in assets to become the richest generation in history

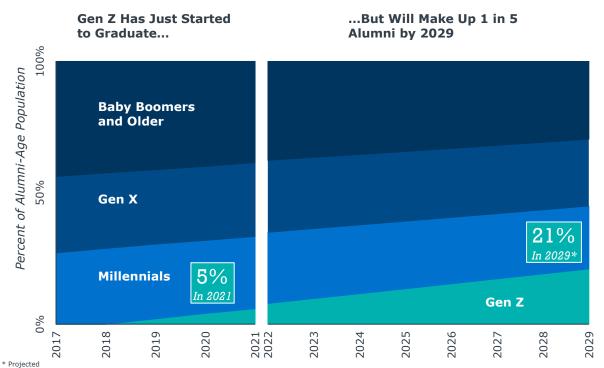
#### Women Rising as Major Players in Ultra-High-Net-Worth Giving

- Today's UHNW¹ mega-donors are mainly men over 70 with more liquid wealth than the broader UHNW population
- Women, 11% of the UHNW population, now represent 22% of larger givers



#### **Population's Center of Gravity Shifts Younger**

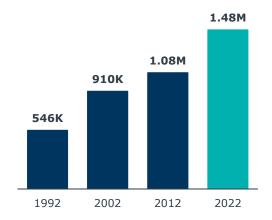
Real and projected composition of adults 22+, 2017-2029



Increased Competition and Fewer Gifts to Education

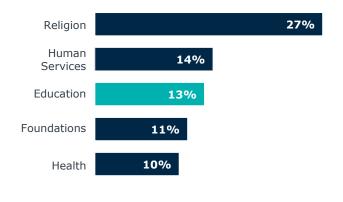
## More Options Than Ever Before

Number of Public Charities, 1992-2022



#### **Education Drops Below Human Services**

Percent of Total Giving by Cause, 2022





We've had multiple high-profile donors share that they don't trust our institution with their resources. They think they can do better than we can. Constituents just don't trust us anymore like they used to."

VP Advancement, Private Research University Advancement Equipped to Help Institutions Differentiate Themselves

Institution	Location	Industry	Differentiator
George Mason University	DC Metro Area	Technology	Cybersecurity
Occidental College	LA Metro Area	Entertainment	Music and Media
Colorado State University	Fort Collins, CO	Sustainability	Climate Research

#### **Advancement's Ability to Jumpstart Differentiation**



Use local connections to align university initiatives with **regional economic strengths** 



Activate alumni to support and promote unique university programs and research



Collaborate with industry leaders to influence the university's strategic direction

Significant Donations Help Move the Needle on Key Priorities



#### **Mindfulness in Public Health**

Center will focus on nutrition and the environment with the goal of empowering people to live with purpose, equanimity, and joy

**\$35M** from anonymous donor

# IOWA

#### **Bolstering Wellness Services**

Center to be renamed the Scanlan Center for School Mental Health in recognition of the donation

**\$15M** from the Scanlon Family Foundation



#### Integrated Approach to Mental Health

Gift to fund an expansion of mental and emotional wellness programming on campus

**\$10M** from Congressman David Trone



#### Researching Mental Health Stigma

New research institute, designed to be the leading national center for addressing the stigma surrounding mental health

**\$3M** from the Jim Isray family

#### Innovations in Form, Function, and Strategy

#### **New Campaign Types**

#### **Micro-Campaigns**

A short campaign focused on one main initiative such as student scholarships or faculty

#### **Modular Campaigns**

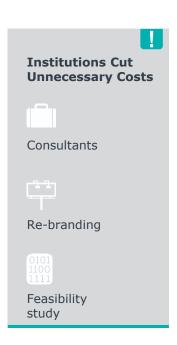
A comprehensive campaign where initiatives are focused on one-after-the other instead of all at once

#### **No Campaigns**

Fundraising with a yearly production goal in mind and no special branding for initiatives

#### **Big Ideas Campaign**

Working towards cross-campus initiatives that impact society at large instead of just the institution



Constant Campaigns Increase Demand for Dean Support



"Even if schools are not publicly in a campaign, they are effectively in the silent phase. I haven't heard any colleague mention taking a break between campaigns anymore. If they are, they're doing a micro-campaign. Which is still a campaign."

VP of Development



#### **Characteristics of Perma-Campaigns**



#### **No Breaks**

All-hands-on-deck, all the time



#### **Wavering Timelines**

Campaign timelines extend beyond initial plans



#### **Rising Campaign Goals**

Dollar goals grow higher due to increased board expectations



#### **Generic Initiatives**

Catch-all buckets increase usability of dollars on campus

Increasing Pressure for a Steady Stream of Ideas, Connections, & Impact





Ongoing Fresh Ideas

Multidisciplinary ideas aimed at **solving** real-world problems

Access to deans and faculty that can bring their own vision to life



Increased Expert Involvement

Visionary initiatives that reshape schools or programs

Regularly **include deans or faculty** in all gift meetings



Measurable Impact

Results delivered quickly & regularly

Invitations to witness impact firsthand



#### Advancement Advisory Services

Engage with best practice research and advisory services to benchmark performance, retain top talent, and engage alumni



#### Advancement Marketing Services

Collaborate with comprehensive fundraising partner, deploy multichannel alumni experience, increase donor participation and giving, and identify prospects for growth

STRATEGY

ANALYTICS/ BENCHMARKING

DONOR EXPERIENCE

Industry-Leading Insights into Investments Needed to Achieve Success

#### **Institutional ROI**



 Overall investment in advancement and the outcomes it yields

#### **Key Data**

- FTEs by division and by role
- Personnel and operating expenditures
- ROI and fundraising productivity

 Comprehensive investment data from all participating member institutions allows for "apples-toapples" comparisons

#### **Individual KPIs**



 Performance against goal by frontline fundraisers across the institution

#### **Key Data**

- Visits, proposals, and gifts
- · Portfolio composition and churn
- Tenure and fundraiser compensation

 Granular activity data allows advancement leaders to pinpoint cultivation bottlenecks