

# 30 AI Use Cases for the Student Journey

How Navigate360's AI Saves Support Staff 10+ Hours a Week

Time is one of the most finite resources in higher education. With many advisors already stretched thin managing full caseloads, every extra hour counts.

Navigate360 already helps institutions coordinate advising, communications, early alerts, and student tracking in one platform. Now, with the addition of student-centric AI, intentionally designed to improve daily life for staff and outcomes for students, the platform goes even further. AI agents monitor student needs in real time, triggering smart, automated actions and freeing staff to focus on the meaningful interactions that drive student success.

# 10+

hours per week saved  
per staff member with  
Navigate360's AI



**Onboarding  
Support  
& Lead  
Generation**



**Academic  
Performance**



**Financial  
Support**



**Career  
Guidance**



**Retention &  
Graduation  
Guidance**



**General  
Student  
Support**

## Navigate360's AI Smart Network monitors for...

Incomplete  
onboarding  
steps and  
prospect  
status gaps

Grades, LMS  
activity, missed  
credits, grades  
and milestone  
gaps

Aid gaps,  
balances, and  
missed financial  
deadlines

Disengaged  
students and  
missed career  
milestones

Attrition signals  
and students who  
need support to  
complete final  
milestones

Elevated support  
needs or faculty-  
reported concern

## ...which triggers action such as...



Send appointment  
reminders and  
nudges



Send alerts about  
academic risk or GPA  
drops



Alert students about  
financial aid issues  
or approaching  
deadlines



Prompt students  
to sign up for  
workshops or job  
leads



Identify students  
close to graduating  
but missing a  
requirement



Recommend advisor  
outreach for flagged  
students



Draft personalized  
onboarding  
checklists for new  
students



Recommend  
course schedule  
changes based on  
performance



Auto-refer students  
to financial aid staff  
when issues are  
flagged



Identify students not  
engaging with career  
services or tools



Nudge students  
to complete final  
graduation tasks



Auto-answer student  
FAQs, e.g., "How do I  
drop a course?"



Auto-open cases  
when onboarding  
steps are missed



Summarize student  
profiles with  
suggested next steps



Remind students  
about scholarship  
renewal  
requirements



Nudge students to  
complete career  
milestone tasks



Alert staff when a  
student shows signs  
of stopping out



Auto-open a case  
after faculty member  
submits a progress  
report



Alert staff when  
admitted students fail  
to log in to the LMS or  
student portal within  
a set number of days



Identify students  
missing critical  
classes or milestones



Identify students  
at risk of losing aid  
eligibility



Flag students missing  
prerequisites for their  
stated career path



Support proactive  
graduation planning  
conversations



Guide students  
through complex  
administrative  
processes



Prompt outreach  
to students  
missing orientation  
registration



Generate daily to-do  
lists for advisors with  
priority students



Tailor financial aid  
outreach by student  
group



Connect students  
with mentors or  
alumni in their career  
field of interest



Prompt proactive  
graduation planning  
conversations



Connect students to  
appropriate campus  
resources