



# Co-Creating the Next Era of Partnership

What we've heard from you:

- 'We need more prescriptive guidance for making decisions when our timelines have been cut in half.'
- 'We need more tailored, on-demand support aligned to our institutional goals.'
- 'We need more research and insights that reflect our unique market context.'



Enabling Leaders to Move from Ideas to Action to Results with Confidence



Deep support for 2-3 strategic priorities on an ongoing basis



On-demand expertise as needs arise via Applied Insights



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# AI Strategy and Implementation

#### **Goals All Institutions Must Pursue**

- □ Boost academic engagement with AI via literacy and teaching strategies
- ☐ Prepare students for the future of work in an AI-driven world
- ☐ Increase operational efficiency and effectiveness with AI-enabled improvements
- ☐ Advance data governance and management to enable transformation
- ☐ Engage leaders across campus in safe, effective, and scalable AI deployment
- ☐ Enhance productivity, personalization, and capacity for fundraisers and marketers

#### **Select EAB Support and Resources to Drive Progress**



#### **Targeted Listening Tour**

EAB gathers perspectives from key stakeholders on roadblocks and opportunities for academic staff engaging with AI

#### Presentation: 'From AI Skeptic to Educator'

EAB shares strategies for engaging academics in AI in a series of virtual convenints

#### **Top-Down Prioritisation**

Determine where to focus top-down energy in supporting and promoting AI across the academy

#### **Bottom-Up Staff Engagement**

Virtual convenings to discuss opportunities for bottoms-up infrastructure that promotes AI in informal settings

#### Presentation: 'Shaping the Market in the Age of AI'

Deeper dive on how to future-proof your academic portfolio for leaders of market-responsive programmes

#### **GenAI Curriculum Risk Assessment**

Custom report mapping academic programmes to industry AI usage to identify those most urgently requiring change

#### **Curriculum Transformation Sessions**

Leaders of programmes identified in the GenAI Curriculum Assessment discuss and prioritise transformation opportunities



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#### **Ask EAB First**

We Want to Be Your First Port of Call for Questions Big and Small



Recent questions from partners:

- How do other institutions structure their resource allocation models to fund central strategic initiatives?
- How should we recruit for and define the role of a Chief Marketing Officer?
- Where have 'smart' devices had the biggest impact on energy and space utilisation in the sector?
- What mechanisms are other universities using for evaluating new programme proposals?
- How can we better engage our global alumni to cultivate a donor pipeline?
- How should our website evolve to meet new student expectations?

#### **Possible support levers:**



Best-practice report from the EAB library



Facilitated workshop to educate and make a decision



Expert consultation to share unbiased advice



Diagnostic tool, audit, or implementation guide



Sector-wide networking with relevant institutions



Responsive research projects aligned with your needs

# Responsive Research Reports



# Short, tailored research reports with tactical information to help you make better decisions

#### Where we excel in supporting your decision-making:

- Profiles of best practice to build a case for change
- Evaluation of proposed models, policies, or structures
- Communication and stakeholder buy-in guidance
- Documenting missteps and failure paths that stall progress

#### **Report outputs:**

- Executive briefing
- Actionable recommendations
- Profiles of exemplar practitioners
- Custom data cuts
- Networking contacts
- Project plan analysis

#### **Responsive Research Project Logistics**









**Ask EAB:** Flag an idea, question, or initiative with your Strategic Leader

**Scope:** Discuss needs, urgency, audience, and deadlines with EAB researchers

**Discovery**: We draw on interviews, data analysis, and secondary research based on your needs

**Output:** Findings summarised in a short report and opportunity to debrief with the lead researcher

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# Driving Everything We Do: Best Practice Research and Insights

#### **Leaving No Stone Unturned...**





**Interviews with sector leaders** 



Publicly-available and proprietary data



**Out-of-sector perspectives** 



**Industry and secondary literature** 



#### Is it impactful?

Strategy or practice has demonstrated clear results



#### Is it innovative?

Strategy or practice represents a new approach for solving a problem



## Is it replicable?

Successful implementation not dependent on unique circumstances

We Put Our Research into Practice via...

**Expert-led advisory and consultative support** for campus-wide initiatives

**Diagnostics and decision tools** to support planning and implementation of best practices

A **global network** to elevate and connect innovation across the sector



## Help Shape EAB's Future Research



#### **Competing in a Global Marketplace**

- Agile Response to Shifting Consumer Behaviour
- Sizing New Global Competitors
- Evaluating the Promise of Emerging Markets

# The New Economics of Intl Recruitment

- Root-cause diagnoses of intl recruitment challenges
- Managing undisciplined spend
- Navigating unpredictable markets
- Building discipline into recruitment strategy



### **The Post-Redundancy University**

- Financial Planning in Our New Reality
- Integrated Revenue Strategy
- Rebuilding Purpose & Culture



#### **Global Policy Weather Report**

- Ripple Effects of Policies from Across the Globe
- Converging and Diverging National Strategies
- Forecasting the Next Policy Shock

# 10 Ways EAB Can Support Your Work On Campus, Today

### Educate Stakeholders to Set Strategy and Align on Action

- 1 Conduct and summarize stakeholder interviews on critical campus initiatives
- 2 Design and facilitate senior leadership retreats
- 3 Educate governing bodies about today's biggest higher education topics
- 4 Support rising leaders stepping into new roles with 1:1 coaching and education

# Provide Data and Insights to Guide Decision-Making

- 5 Facilitate pre- and post-mortems of strategic initiatives
- 6 Connect fellow travelers working to solve a common issue
- 7 Benchmark org structures and practices in select functional areas

# Offer Guidance that Accelerates Progress on Key Initiatives

- Portify high-stakes presentations and meetings with talking points and slides
- Provide feedback on plans, proposals, and strategies at any stage
- Lend a third party, expert voice to difficult conversations

Put the 'Ask EAB' mentality to the test – jot down a question you and your team have been thinking about on your follow-up form!



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#### **ABOUT EAB**

At EAB, our mission is to make education smarter and our communities stronger. We work with thousands of institutions to drive transformative change through data-driven insights and best-in-class capabilities. From kindergarten to college to career, EAB partners with leaders and practitioners to accelerate progress and drive results across five major areas: enrollment, student success, institutional strategy, data analytics, and diversity, equity, and inclusion (DEI). We work with each partner differently, tailoring our portfolio of research, technology, and marketing and enrollment solutions to meet the unique needs of every leadership team, as well as the students and employees they serve. Learn more at **eab.com**.